



COVID-19 Impact on Yukon Businesses Quarter 2, 2021

Highlights:

- Over the three-month period from the survey date (see notes below), 3 in 10 (29.2%) Yukon businesses expected their **profitability** would decrease, 1 in 5 (20.9%) expected their **sales** would decrease, 1 in 7 (14.4%) expected the **prices they charge** would rise and 3 in 4 (74.7%) expected their number of **employees** would remain the same.
- Over 1 in 8 (13.6%) Yukon businesses reported that they could not take on more debt over the three-month period.

Notes: Data in this publication are from Statistics Canada's Canadian Survey on Business Conditions (CSBC). While the first iteration of this survey crowdsourced data from businesses across Canada, a probability-based sample was selected for subsequent iterations of the survey. Results from this iteration of the survey are applicable to employer businesses in Canada. This survey is now conducted on a quarterly basis to collect information from businesses in Canada more efficiently and rapidly compared with traditional survey methods.

Information in this publication is based on the CSBC that Statistics Canada conducted from April 1 to May 6, 2021, and respondents were asked what their expectations would be over the next three-month period. As a result, those three months could range from April 1 to August 6, 2021, depending on when the business responded.

Many businesses anticipate lower profitability in the short term

- Nearly 3 in 10 (29.2%) of all Yukon businesses expected their profitability to decrease over the three-month period (after the survey) — most notably so by businesses in the sectors of **Agriculture, forestry, fishing and hunting** (61.8%) and **Accommodation and food services** (49.4%). Conversely, 10.4% of all businesses expected their profitability to increase, most notably, those in the **Mining, quarrying, and oil and gas extraction** (42.8%) and **Other services (except public administration)** (18.8%) sectors.
- Just over 1 in 5 (20.9%) of all businesses expected their sales to decrease over the three-month period, up from 18.0% of businesses last quarter. Businesses in the **Accommodation and food services** (35.0%) sector were most likely to expect decrease in sales.
- Nearly 1 in 7 (14.4%) of all businesses expected to raise prices over the three-month period up from 13.2% last cycle, with those in the **Agriculture, forestry, fishing and hunting** (34.7%), **Retail trade** (31.0%) and **Mining, quarrying, and oil and gas extraction** (23.7%) sectors most likely to expect raising prices.
- Nearly three-quarters (74.7%) of all businesses expected their number of employees to remain the same over the next three months, up from 70.4% last cycle. Conversely, only 4.0% of businesses expected their number of employees to decrease, down from 7.5% last quarter. Nearly one-fifth (18.9%) of businesses in the **Accommodation and food services** sector expected a reduction in their number of employees over the three-month period, up sharply from 2.5% last quarter.
- In terms of vacant positions, 5.1% of all businesses expected to have more job vacancies over the three-month period. In the **Mining, quarrying, and oil and gas extraction** sector, 33.1% of businesses expected to have more vacant positions.

See Table 1 and Table 27 (NAICS) appended.

Business survival and plans over the next year

- Nearly two-thirds (64.8%) of all Yukon businesses reported they could continue to operate at their current level of revenue and expenditures for 12 months or more before considering closure or bankruptcy. Up compared to last quarter (7.6%), almost 1 in 7 (13.8%) businesses reported they could continue for less than 12 months. Close to 4 in 10 businesses in the **Accommodation and food services** (39.9%) sector and 3 in 10 businesses in the **Construction** sector (29.4%) reported they could continue to operate at their current level of revenue and expenditures for less than 12 months before having to consider closure or bankruptcy, up from last quarter (28.4% and 11.2% respectively).

Business survival and plans over the next year, continued

- Nearly 3 in 5 (59.6%) of all Yukon businesses reported they could continue to operate at their current level of revenue and expenditures for 12 months or more before considering laying off staff, while just over 1 in 5 (20.7%) businesses reported they could continue for less than 12 months before considering laying off staff. Businesses in the **Accommodation and food services** (38.6%) sector and the **Information and cultural industries** (28.5%) sector were most likely to report they could continue to operate at their current level of revenue and expenditures for less than 12 months before considering laying off staff.
- Only 1 in 8 businesses (12.5%) had plans to expand or restructure, or had plans to acquire or invest in other businesses in the next year. Down from last cycle (5.3%), 1.4% of businesses had plans to transfer or sell their business within the next year. Meanwhile, 2.6% of businesses had plans to close their business, up from 1.4% of businesses last quarter.
- One in 7 (70.0%) businesses had the cash or liquid assets required to operate over the three-month period (from the survey date). While close to 1 in 4 (38.1%) businesses reported that they did not need to take on more debt, 13.6% of businesses reported that they could not take on more debt. Of businesses that could not take on more debt, the most commonly reported reasons were lack of confidence or uncertainty in future sales (53.2%), cash flow (50.7%) and expectations that the request would be turned down (17.9%). Over half (52.6%) of businesses in the **Accommodation and food services** and over one-third (35.0%) of businesses in the **Arts, entertainment and recreation** sectors reported that they did not have the ability to take on more debt.

See Tables 26, 3, 4, 17 and 18; Tables 28 to 32 (NAICS) appended.

Businesses expect to face a variety of obstacles

- During these uncertain times, businesses are faced with a variety of obstacles and future unknowns. Almost one-half (45.8%) of all Yukon businesses expected travel restrictions and travel bans to be an obstacle over the three-month period (from the survey date). It was expected to be a major obstacle for the **Arts, entertainment and recreation** (90.2%) sector, **Mining, quarrying, and oil and gas extraction** (78.1%), **Construction** (66.4%), **Accommodation and food services** (64.6%), and the **Agriculture, forestry, fishing and hunting** (64.3%) sector.
- Businesses expected to face obstacles related to the workforce. Recruiting skilled employees was expected to be an obstacle for over one-third (36.2%) of all Yukon businesses, led by businesses in the sectors of **Manufacturing** (83.3%), **Construction** (75.5%), **Mining, quarrying, and oil and gas extraction** (68.7%), and **Health care and social assistance** (50.5%). In addition, shortage of labour force (22.9%) and retaining skilled employees (19.2%) were expected obstacles for Yukon businesses overall.
- The rising cost of inputs, including labour, capital, energy and raw materials, (28.7%), was up from 12.5% of businesses that expected this to be an obstacle last quarter. The rising cost of inputs was expected to be an obstacle for just over 8 in 10 businesses in the sectors of **Mining, quarrying, and oil and gas extraction** (80.8%), followed by **Agriculture, forestry, fishing and hunting** (72.3%), and **Arts, entertainment and recreation** (60.4%).

See Table 2 and Table 33 (NAICS) appended.

Businesses shift to increase online sales capabilities

- The onset of the COVID-19 pandemic, combined with temporary store closures and physical distancing measures, prompted many retailers to open or expand their e-commerce presence, quickly changing the retail landscape. In addition to efforts made by businesses to increase e-commerce capabilities over the past year, businesses planned to continue to make such investments. Close to 1 in 8 (11.9%) of all Yukon businesses were likely to invest in online sales or e-commerce capabilities over the next 12 months. Businesses in the sectors of **Arts, entertainment and recreation** (63.4%), **Information and cultural industries** (34.8%) and **Retail trade** (27.8%) were most likely to invest in online sales or e-commerce capabilities over the next 12 months.
- Almost 1 in 7 (14.6%) of all Yukon businesses reported they were likely going to permanently increase their online sales capacity once the COVID-19 pandemic is over. Businesses in the sectors of **Arts, entertainment and recreation** (43.4%), **Retail trade** (29.8%) and **Wholesale trade** (25.7%) were most likely to report permanently increasing their online sales capacity once the COVID-19 pandemic is over.
- The availability of 5G wireless technology is expected to have a moderate or major impact on 15.6% of businesses, led by businesses in the **Health care and social assistance** sector (27.5%), the **Wholesale trade** (25.4%) sector and the **Information and cultural industries** (24.3%) sector.

See Table 23 and Table 36 (NAICS) appended.

EXPECTATIONS FOR THE NEXT THREE MONTHS

Table 1 - Business or organization expectations over the next three months, by business characteristics

Over the next three months, how are each of the following expected to change for this business or organization? (excludes seasonal factors or conditions)	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Number of employees														
- increase	20.3	13.5	26.0	31.9	9.2	19.7	24.4	0.0	27.1	19.5	18.1	19.7	22.3 ^E	19.7
- stay about the same	74.7	80.8	70.5	59.6	90.8	75.2	71.1	92.8	70.1	74.2	76.2	78.6	73.2 ^E	79.7
- decrease	4.0	3.5	3.5	8.6	0.0	4.5	0.6	0.0	2.8	6.3	3.9	0.9	4.5	0.7
- not applicable	1.0	2.1	0.0	0.0	0.0	0.6	3.8	7.2	0.0	0.0	1.7	0.7	0.0	0.0
Vacant positions														
- increase	5.1	0.8	10.5	5.0	9.2	4.5	9.0	0.0	9.3	2.1	4.4	3.1	7.3	12.7
- stay about the same	45.4	41.0	45.8	62.1	76.4 ^E	47.8	28.7	F	37.7	53.5	47.0	40.7 ^E	45.5 ^E	20.0
- decrease	7.6	5.8	7.7	16.9	0.0	6.0	17.9 ^E	10.4	4.4	10.1	8.1	0.0	0.0	4.8
- not applicable	41.9	52.4	36.1	16.1	14.3	41.7	44.4	F	48.6	34.4	40.5	56.2 ^E	47.1 ^E	62.5 ^E
Sales														
- increase	22.6	18.5	21.4	43.2	67.5 ^E	22.6	23.0 ^E	6.3	18.7	15.1	32.5	10.7	24.1 ^E	27.3 ^E
- stay about the same	50.0	53.2	51.6	32.5	9.3	52.4	34.3	64.6 ^E	52.9	54.4	43.1	58.7	61.6 ^E	41.7 ^E
- decrease	20.9	23.3	20.7	11.7	9.0	22.7	10.6	15.5 ^E	27.6	27.5	12.4	29.0	11.3	31.0 ^E
- not applicable	6.4	5.1	6.3	12.7	14.2	2.3	32.1	13.6	0.7	3.0	12.0	1.5	2.9	0.0
Selling price of goods and services offered by the business or organization														
- increase	14.4	10.3	18.1	20.4	9.2	16.2	3.0	10.4	21.4	12.4	10.8	19.8	5.4	24.3 ^E
- stay about the same	69.2	74.3	66.4	56.2	62.4 ^E	73.5	42.5	76.0 ^E	69.5	70.2	67.5	77.6	87.3	72.0 ^E
- decrease	7.0	9.1	3.1	10.8	14.2	7.5	4.2	0.0	6.4	12.4	4.9	1.0	4.4	3.7
- not applicable	9.4	6.2	12.5	12.7	14.2	2.8	50.3	13.6	2.7	4.9	16.8	1.5	2.9	0.0
Demand for products services offered by this business or organization														
- increase	22.1	26.6	14.7	27.1	37.8 ^E	23.8	12.3	3.6	21.3	28.8	20.9	19.3	35.7 ^E	20.5
- stay about the same	59.4	58.2	63.5	51.1	F	60.5	52.0 ^E	67.2 ^E	63.1	52.2	60.1	62.9	50.6 ^E	58.8 ^E
- decrease	12.5	10.3	13.6	18.4	9.0	13.7	4.8	15.5 ^E	12.9	16.8	8.9	16.6	11.3	20.6 ^E
- not applicable	6.1	4.9	8.2	3.4	14.2	2.0	31.0 ^E	13.6	2.7	2.2	10.1	1.1	2.4	0.0
Imports														
- increase	1.2	0.8	0.0	7.2	0.0	1.4	0.0	0.0	1.4	0.0	1.9	0.0	2.9	0.0
- stay about the same	12.6	9.9	18.0	5.7	14.3	14.5	1.0	0.0	18.1	14.6	8.9	9.3	2.4	3.9
- decrease	2.6	3.1	1.0	6.7	0.0	3.0	0.6	0.0	0.0	8.6	1.2	0.0	0.0	12.1 ^E
- not applicable	83.6	86.2	81.1	80.4	85.7	81.2	98.4	100.0	80.6	76.8	88.1	90.7	94.7	84.0 ^E
Exports														
- increase	1.3	2.4	0.0	0.8	0.0	1.5	0.0	0.0	0.0	4.7	0.2	0.0	0.5	0.0
- stay about the same	12.7	9.4	19.4	3.0	14.3	13.2	9.6	0.0	16.0	13.4	11.3	8.8	2.3	3.9
- decrease	1.6	1.1	1.0	6.7	0.0	1.8	0.6	0.0	0.0	2.5	2.5	2.6	0.0	4.3
- not applicable	84.4	87.1	79.6	89.4	85.7	83.5	89.8	100.0	84.0	79.4	85.9	88.6	97.2	91.8
Operating income														
- increase	17.4	16.0	15.1	32.8	9.2	16.6	22.4	2.7	14.3	18.0	21.2	18.9	36.2 ^E	8.9
- stay about the same	58.5	57.0	62.4	49.4	81.7	59.2	53.6 ^E	F	65.3	49.2	60.1	60.0	55.0 ^E	62.7 ^E
- decrease	21.1	24.3	18.7	16.1	9.0	21.9	16.5	31.4 ^E	19.3	30.9	15.0	20.4	6.9	28.4 ^E
- not applicable	3.0	2.7	3.8	1.8	0.0	2.3	7.5	13.6	1.1	1.9	3.7	0.7	1.9	0.0
Operating expenses														
- increase	38.0	27.9	45.6	61.1	9.2	37.5	42.2 ^E	13.0	35.7	42.0	40.5	39.0	45.0 ^E	18.6
- stay about the same	57.1	66.6	50.1	35.5	81.7	57.9	50.7	F	62.8	55.0	54.6	57.2	50.9 ^E	77.2
- decrease	2.1	2.9	0.9	1.6	9.0	2.3	0.6	21.0 ^E	0.3	1.0	1.6	3.0	2.1	4.3
- not applicable	2.8	2.7	3.4	1.8	0.0	2.3	6.5	13.6	1.1	1.9	3.3	0.7	1.9	0.0
Profitability														
- increase	10.4	11.9	4.5	24.9	9.2	11.4	4.2	2.7	6.2	14.1	12.1	13.3	32.2 ^E	0.0
- stay about the same	51.8	50.8	56.2	37.7	81.7	54.4	36.8 ^E	68.2 ^E	60.0	42.3	49.5	53.7	52.5 ^E	66.3 ^E
- decrease	29.2	30.4	29.7	23.9	9.0	31.6	14.8	15.5 ^E	32.7	40.6	21.2	31.6	12.4	33.7 ^E
- not applicable	8.6	6.9	9.6	13.5	0.0	2.6	44.3 ^E	13.6	1.1	3.0	17.2	1.5	2.9	0.0
Capital expenditures														
- increase	12.4	11.7	9.4	26.2	18.5	13.8	3.7	10.4	16.3	4.8	14.4	12.0	24.1 ^E	12.4
- stay about the same	60.6	59.6	65.7	46.4	58.3 ^E	60.7	60.6	F	56.8	72.8	57.9	66.2 ^E	49.1 ^E	60.5 ^E
- decrease	8.2	10.7	5.9	4.8	9.0	8.2	6.4	15.2 ^E	6.9	8.7	7.9	3.1	5.9	0.7
- not applicable	18.8	18.0	18.9	22.6	14.2	17.2	29.2	F	19.9	13.6	19.8	18.8	20.8	26.4 ^E
Training expenditures														
- increase	9.5	7.9	5.2	32.6	9.2	8.6	15.5	10.4	14.9	5.4	7.9	6.2	3.4	12.1
- stay about the same	51.6	39.6	64.8	58.2	67.5 ^E	49.8	61.8	F	56.5	46.9	52.4	38.8	38.7 ^E	27.7
- decrease	3.0	3.0	3.3	0.8	9.0	2.6	5.2	15.2 ^E	2.8	0.7	3.0	3.1	2.1	0.7
- not applicable	36.0	49.5	26.6	8.4	14.2	39.1	17.6	F	25.8	47.1	36.7	51.9	55.9 ^E	59.5 ^E

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0337-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

BUSINESS OBSTACLES

Table 2 - Business or organization obstacles over the next three months, by business characteristics

Over the next three months, which of the following are expected to be obstacles for this business or organization? (select all that apply)	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Shortage of labour force	22.9	13.2	31.5	34.8	53.1 ^E	24.0	16.3	6.4	24.9	30.4	18.7	29.1	25.4 ^E	20.5
Recruiting skilled employees	36.2	32.4	38.4	45.1	F	37.3	28.6	18.9 ^E	41.7	44.3	29.1	38.2 ^E	36.2 ^E	35.7 ^E
Retaining skilled employees	19.2	11.4	24.3	35.7	F	18.4	22.9	15.2 ^E	23.2	25.2	12.9	19.9	18.8	13.7
Shortage of space or equipment	9.4	7.4	10.4	16.2	0.0	9.5	8.8	0.0	11.3	12.5	7.2	14.8	16.6	2.9
Rising cost of inputs ¹	28.7	28.4	27.1	36.6	23.4 ^E	30.2	19.3	29.3 ^E	35.5	25.3	25.7	22.6	15.6	45.5 ^E
Difficulty acquiring inputs ¹ , products or supplies domestically	22.6	15.5	31.4	24.5	9.2	25.4	5.4	28.1 ^E	28.0	28.9	13.7	27.6	22.3	4.1
Difficulty acquiring inputs ¹ , products or supplies from abroad	8.4	6.7	8.5	16.4	0.0	9.6	0.6	0.0	4.2	15.5	8.1	12.0	20.3	0.0
Maintaining inventory levels	9.2	7.8	8.7	16.5	23.6 ^E	10.7	0.0	5.2	11.0	13.5	5.6	4.6	9.5	0.0
Insufficient demand for goods or services offered	13.5	17.3	9.1	13.3	0.0	12.2	22.2	F	6.6	19.7	11.7	12.8	16.2 ^E	19.6 ^E
Fluctuations in consumer demand	21.7	18.9	24.6	26.3	0.0	22.6	16.7	5.2	21.2	26.2	21.4	33.0 ^E	21.0 ^E	27.0 ^E
Attracting new or returning customers	20.7	18.7	25.2	15.3	0.0	16.6	46.7 ^E	6.4	17.0	27.1	21.2	24.7	17.1 ^E	19.0
Cost of insurance	22.8	23.6	20.1	31.4	0.0	23.8	16.8	6.4	23.9	25.2	22.7	14.2	10.3	20.1
Transportation costs	19.6	20.4	20.8	12.0	9.2	20.5	14.2	21.6 ^E	19.9	30.2	12.3	16.1	19.8	26.9 ^E
Obtaining financing	9.6	11.5	7.5	9.5	0.0	7.3	24.6	16.8 ^E	4.7	12.9	10.4	6.0	3.8	17.9 ^E
Government regulations	16.8	15.4	16.9	23.2	14.2	18.2	8.2	0.0	23.8	24.6	8.7	16.6	6.4	23.0 ^E
Travel restrictions and travel bans	45.8	48.5	37.2	61.3	85.7	45.6	45.9	35.6 ^E	44.7	52.9	43.4	42.3 ^E	45.4 ^E	55.6 ^E
Increasing competition	12.2	15.2	10.0	2.1	53.1 ^E	11.7	15.0 ^E	6.4	15.4	12.1	10.5	8.5	3.8	15.6
Challenges related to exporting goods and services	1.3	0.0	1.7	6.0	0.0	1.5	0.0	0.0	0.0	2.5	1.7	0.0	0.0	1.7
Maintaining sufficient cash flow or managing debt	20.6	26.4	14.7	16.9	0.0	20.0	25.3	10.4	26.6	19.0	18.5	13.4	3.5	38.5 ^E
Speed of internet connection	22.0	14.9	28.7	30.2	F	20.7	31.0	19.9 ^E	21.5	24.6	21.1	29.2	15.6	9.7
Intellectual property protection	0.1	0.0	0.0	0.8	0.0	0.1	0.0	0.0	0.0	0.0	0.2	0.0	0.0	0.0
Obstacles for the business or organization, other	2.6	0.6	4.6	5.3	0.0	1.0	13.1	0.0	0.3	2.6	4.8	0.5	0.0	0.0
Obstacles for the business or organization, none	19.3	20.6	21.3	7.6	0.0	20.6	11.6	F	26.5	16.6	13.0	21.3	31.0 ^E	0.0

1 = An input is an economic resource used in a firm's production process. e.g., labour, capital, energy and raw materials

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0338-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

EXPECTATIONS FOR THE NEXT YEAR

Table 3 - Plans to expand or restructure¹ business or acquire other businesses in the next 12 months, by business characteristics

In the next 12 months, are there any plans to expand or restructure ¹ this business, or acquire or invest in other businesses? (select all that apply)	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Expand current location of the business	2.8	3.1	1.8	5.2	0.0	2.8	..	0.0	4.8	2.3	1.6	1.0	2.4	2.6
Expand business to other locations	2.2	0.5	4.3	3.9	0.0	2.2	..	0.0	5.5	0.0	1.1	3.7	1.3	10.7
Restructure ¹ business	4.5	6.1	2.8	0.0	F	4.5	..	0.0	5.4	8.1	1.3	3.4	3.2	5.5
Acquire other businesses or franchises	0.4	0.5	0.0	1.9	0.0	0.4	..	0.0	1.3	0.0	0.0	1.0	1.3	0.0
Invest in other businesses	2.6	3.4	2.1	0.0	0.0	2.6	..	0.0	1.3	5.7	1.6	0.0	2.6	2.9
No plans	75.2	78.3	74.9	59.8	F	75.2	..	78.4 ^E	65.1	76.8	83.7	79.1	90.3	61.8 ^E
Unknown plans	16.3	14.5	16.0	29.3	0.0	16.3	..	21.6 ^E	22.5	12.8	12.0	14.8	3.5	22.0 ^E

1 = Restructuring involves changing the financial, operational, legal or other structures of a business to make it more efficient or more profitable.

.. = not available for this specific reference period

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0339-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

EXPECTATIONS FOR THE NEXT YEAR, continued

Table 4 - Plans to transfer, sell, or close business in the next 12 months, by business characteristics

In the next 12 months, are there any plans to transfer, sell or close this business?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Transfer to family members without money changing hands	0.0	0.0	0.0	0.0	0.0	0.0	..	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Sell to family members	0.0	0.0	0.0	0.0	0.0	0.0	..	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Sell to employees	0.6	0.0	1.6	0.0	0.0	0.6	..	0.0	0.0	0.0	1.9	0.0	0.0	0.0
Sell to external parties	0.8	0.0	2.2	0.0	0.0	0.8	..	0.0	0.0	2.9	0.0	0.0	0.0	0.0
Close the business	2.6	2.8	0.6	10.0	0.0	2.6	..	0.0	0.7	8.1	0.3	0.0	1.1	0.0
Plans to transfer, sell or close, unknown	0.4	0.8	0.0	0.0	0.0	0.4	..	0.0	0.7	0.0	0.5	1.0	0.0	1.0
No plans to transfer, sell or close the business in the next year	79.5	81.2	77.9	75.9	85.8	79.5	..	94.8	86.6	79.1	69.7	66.4	96.9	61.5 ^E
Unknown plans	16.0	15.2	17.6	14.0	14.2	16.0	..	5.2	12.0	9.9	27.6	32.6	2.0	37.5 ^E

.. = not available for this specific reference period

E = use with caution

Source: Statistics Canada data table 33-10-0340-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 5 - Reason business or organization is planning to close¹ in the next 12 months, by business characteristics

Is this business or organization planning to permanently close ¹ in the next 12 months primarily due to either of the following?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
The COVID-19 pandemic	91.6	92.2	51.4 ^E	100.0	..	91.6	F	100.0	0.0	..	51.4 ^E	..
Business performance prior to the COVID-19 pandemic	0.0	0.0	0.0	0.0	..	0.0	0.0	0.0	0.0	..	0.0	..
Neither	8.4	7.8	48.6 ^E	0.0	..	8.4	F	0.0	100.0	..	48.6 ^E	..

1 = This question was asked only of those that answered 'plans to close the business' in Table 4.

.. = not available for this specific reference period

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0341-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

WORKFORCE CHANGES

Table 6 - Changes to the workforce over the next 12 months, by business characteristics

Over the next 12 months, does this business or organization plan to do any of the following? (select all that apply)	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Provide training to current employees in a different skill set	13.2	5.5	17.8	31.9	F	10.5	30.6 ^E	0.0	12.3	15.6	14.1	2.4	3.7	11.9
Lay off staff whose skills and knowledge no longer meet the business's or organization's needs	2.9	1.5	3.8	6.5	0.0	3.1	1.6	6.4	1.6	3.8	2.9	2.1	1.9	0.0
Lay off staff due to continued lack of demand	6.4	6.4	4.3	14.3	0.0	6.0	8.9	6.4	8.4	4.7	5.9	1.9	1.9	0.7
Hire employees living outside of the business's or organization's immediate vicinity to carry out work remotely	4.2	3.1	4.2	9.2	0.0	4.4	2.7	0.0	5.0	6.5	2.6	1.5	2.4	2.0
Hire staff with technical skills that current employees lack	5.1	4.9	4.9	4.9	23.4 ^E	5.1	4.9	0.0	8.0	4.0	4.2	3.7	3.7	7.2
Hire staff with management skills that current employees lack	5.5	2.9	9.0	5.8	0.0	4.1	14.6	0.0	9.6	2.3	5.2	2.8	7.7	2.9
Hire staff who have other skills or knowledge that current employees lack	8.8	4.6	11.9	15.9	18.3	8.9	8.4	0.0	13.3	6.4	7.9	8.7	6.3	10.7
Hire external contractors who have skills or knowledge that current employees lack	10.0	8.9	10.2	13.0	23.2 ^E	6.3	32.7	6.4	3.3	12.5	13.9	0.9	6.9	2.0
Workforce changes, none	69.6	81.6	62.2	41.8	37.8 ^E	74.8	36.7	93.6	68.2	70.1	67.2	83.6	85.8	83.0

E = use with caution

Source: Statistics Canada data table 33-10-0342-01.

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

Table 7 - Intentions behind spending on employee training¹ over the next 12 months, by business characteristics

Over the next 12 months, does this business or organization plan to increase spending on employee training ¹ to do any of the following? (select all that apply)	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Prepare for when the economy recovers	11.2	14.1	9.2	5.6	0.0	11.4	10.1	0.0	24.7	6.4	5.4	7.8	8.6	16.8
Develop new skills to improve the business's or organization's competitiveness	18.0	14.4	19.8	25.0	53.1 ^E	16.1	30.3	0.0	26.1	12.9	17.3	21.6	3.7	19.3
Mitigate potential labour shortages when the economy recovers	10.1	8.1	10.5	17.1	F	11.4	2.7	0.0	16.0	12.0	5.9	6.2	1.0	15.8
Keep up with any future industry changes of the business or organization	23.7	15.0	30.5	38.9	F	23.6	22.3	6.4	28.0	24.0	22.5	18.9	6.8	16.3
Other	0.7	0.0	1.6	1.3	0.0	0.9	0.0	0.0	0.5	1.9	0.3	0.0	0.0	1.0
None	64.5	72.9	57.9	50.7	46.9 ^E	64.9	63.6	93.6	48.9	69.3	69.5	68.2	84.1	70.2

¹ = Includes both current and new employees

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0343-01.

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

WORKFORCE CHALLENGES

Table 8 - Extent to which businesses or organizations expect to face various challenges with regards to the workforce over the next three months, by business characteristics

Over the next three months, to what extent will each of the following be a challenge for this business or organization with regards to the workforce?	Total	Employment Size				Type		Age of Business				Majority Ownership				
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig		
----- % of businesses -----																
Finding qualified workers																
Very challenging	25.1	17.9	32.6	27.9	67.3 ^E	27.5	10.7	0.0	22.5	53.4	12.3	31.9 ^E	37.8 ^E	14.1		
Somewhat challenging	40.9	32.7	49.1	50.9	23.6 ^E	39.3	49.4 ^E	26.7 ^E	54.9	14.7	48.6	40.0	29.0	53.5 ^E		
Not challenging	7.9	7.5	7.4	12.0	0.0	6.6	16.3	10.4	5.9	7.3	9.4	5.1	6.9	4.8		
Not applicable	26.2	41.8	11.0	9.2	9.0	26.7	23.5	62.9 ^E	16.6	24.5	29.7	23.0	26.3 ^E	27.5 ^E		
Recruiting qualified workers																
Very challenging	22.7	15.0	30.2	27.9	67.3 ^E	24.7	10.7	0.0	19.2	48.3	12.0	30.9	38.4 ^E	14.1		
Somewhat challenging	38.7	27.1	50.6	51.2	23.6 ^E	36.9	48.4 ^E	26.7 ^E	56.6	19.6	38.7	33.6	28.4	20.5		
Not challenging	10.0	11.1	8.4	11.7	0.0	8.3	21.1	10.4	3.8	7.6	16.2	0.8	5.6	23.3 ^E		
Not applicable	28.6	46.8	10.8	9.2	9.0	30.1	19.7	62.9 ^E	20.4	24.5	33.1	34.8	27.6 ^E	42.0 ^E		
Retaining qualified workers																
Very challenging	16.9	9.4	26.3	14.0	67.3 ^E	14.4	33.1 ^E	6.4	18.3	22.4	13.7	21.8	23.7 ^E	13.3		
Somewhat challenging	27.1	16.7	37.3	38.7	23.6 ^E	28.3	19.7	20.4 ^E	41.5	17.7	22.9	26.9	23.2	18.2		
Not challenging	30.7	32.7	27.2	37.2	0.0	31.0	27.6	10.4	28.3	38.7	30.1	23.7	30.8 ^E	26.5 ^E		
Not applicable	25.3	41.3	9.3	10.0	9.0	26.3	19.7	62.9 ^E	11.8	21.1	33.3	27.5	22.2 ^E	42.0 ^E		
Finding time and resources for training current staff																
Very challenging	10.2	3.9	14.9	21.7	23.4 ^E	11.1	4.8	0.0	15.0	13.0	6.1	15.2	3.9	12.7		
Somewhat challenging	21.7	15.5	30.4	19.4	14.2	16.8	53.1 ^E	2.7	18.1	13.9	31.8	8.9	9.3	9.2		
Not challenging	33.2	24.8	39.9	46.4	53.4 ^E	35.2	18.7	34.4 ^E	48.0	29.9	23.9	33.5 ^E	45.9 ^E	16.0		
Not applicable	35.0	55.8	14.8	12.5	9.0	36.9	23.3	62.9 ^E	18.9	43.3	38.2	42.4 ^E	40.9 ^E	62.2 ^E		
Finding time and resources for training new staff																
Very challenging	8.6	5.0	9.9	19.7	23.4 ^E	8.7	8.6	0.0	14.9	5.7	6.8	14.1	4.5	13.3		
Somewhat challenging	22.3	18.7	27.1	23.9	0.0	17.5	53.2	7.8	23.5	16.9	26.7	5.0	8.2	10.3		
Not challenging	30.0	19.7	39.0	42.6	67.6 ^E	32.1	14.9	22.9 ^E	39.3	30.3	23.7	34.7 ^E	44.4 ^E	14.3		
Not applicable	39.1	56.6	24.0	13.8	9.0	41.7	23.3	69.3 ^E	22.3	47.1	42.8	46.2 ^E	42.9 ^E	62.2 ^E		
Convincing staff that have been working remotely to return to working on-site																
Very challenging	1.0	1.6	0.0	2.1	0.0	1.1	0.6	2.7	2.7	0.3	0.0	3.3	0.0	0.0		
Somewhat challenging	10.4	9.6	10.6	9.7	58.1 ^E	11.2	4.8	14.1	13.8	6.0	10.1	20.3	1.8	13.2		
Not challenging	12.2	9.5	13.5	21.8	0.0	11.2	17.6	12.5 ^E	14.0	16.5	8.1	11.8	16.0	1.3		
Not applicable	76.3	79.3	76.0	66.3	41.9 ^E	76.5	76.9	70.7 ^E	69.5	77.1	81.7	64.5 ^E	82.2 ^E	85.5		
Hiring temporary foreign workers																
Very challenging	3.0	2.4	2.2	7.9	9.2	2.6	5.4	0.0	4.3	5.6	0.6	0.0	6.0	2.9		
Somewhat challenging	14.5	13.3	18.1	6.1	F	14.8	12.9	0.0	24.5	15.4	8.3	19.2	27.5 ^E	25.8		
Not challenging	6.4	2.2	8.8	16.1	23.6 ^E	6.2	5.8	10.4	9.1	7.1	3.4	0.4	8.4	4.1		
Not applicable	76.1	82.1	70.9	70.0	37.4 ^E	76.3	76.0 ^E	89.6	62.1	71.9	87.7	80.4	58.2 ^E	67.2 ^E		
Managing employees that are voluntarily working reduced hours or not working in order to take care of children																
Very challenging	1.8	1.9	2.0	0.8	0.0	1.7	2.7	0.0	4.6	0.6	0.8	6.0	0.5	4.4		
Somewhat challenging	7.7	3.0	13.2	8.2	F	7.0	12.5	2.7	12.5	2.8	8.0	6.9	1.4	10.2		
Not challenging	10.3	10.2	7.8	18.7	23.5 ^E	9.2	15.8	10.4	16.1	4.9	9.3	5.8	8.6	4.7		
Not applicable	80.2	84.9	77.0	72.3	46.8 ^E	82.2	68.9	87.0	66.9	91.8	82.0	81.4	89.5	80.7		
Managing employees that are voluntarily working reduced hours or not working in order to take care of children																
Very challenging	1.6	0.3	3.3	1.7	0.0	1.3	3.4	0.0	3.5	0.6	1.0	2.7	0.5	4.4		
Somewhat challenging	9.8	5.4	13.2	16.1	F	9.0	14.1	0.0	8.3	10.1	12.0	7.5	8.2	6.7		
Not challenging	11.3	10.9	5.0	32.8	F	9.6	20.4	10.4	14.2	8.5	10.9	3.5	5.0	10.0		
Not applicable	77.4	83.4	78.5	49.5	18.3	80.1	62.2	89.6	74.0	80.8	76.2	86.4	86.3	79.0		
Employees going on long-term medical leave																
Very challenging	2.8	1.1	5.5	1.7	0.0	2.3	6.1	0.0	3.8	3.6	1.9	2.7	5.5	4.4		
Somewhat challenging	7.5	4.6	8.3	18.7	0.0	7.0	9.9	10.4	7.8	5.2	8.3	3.3	2.4	7.3		
Not challenging	10.4	9.5	5.4	27.0	81.7	8.4	21.8	0.0	11.8	9.9	11.0	6.1	5.9	4.9		
Not applicable	79.3	84.8	80.8	52.7	18.3	82.3	62.2	89.6	76.6	81.2	78.8	88.0	86.3	83.5		

E = use with caution
 F = too unreliable to be published
 Source: Statistics Canada data table 33-10-0344-01.

Indig = First Nations, Métis or Inuit
 Immig = Immigrant to Canada

INVESTMENTS

Table 9 - Investments in online sales and e-commerce capabilities over the next 12 months, by business characteristics

Over the next 12 months, how likely is this business or organization to make investments in online sales or e-commerce capabilities?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Very unlikely	77.9	76.7	82.3	70.9	32.5 ^E	79.6	66.7	F	85.3	75.7	75.7	73.8	94.8	76.6 ^E
Somewhat unlikely	4.1	3.3	4.5	6.9	0.0	4.2	3.6	15.5 ^E	1.2	1.6	6.4	4.3	4.1	4.1
Neither likely nor unlikely	6.1	8.6	2.0	9.1	9.3	6.9	1.3	15.2 ^E	10.6	4.2	2.7	9.6	0.0	5.0
Somewhat likely	5.3	4.6	4.9	9.9	14.2	3.0	19.9	7.4	1.1	7.2	7.1	2.6	0.6	2.2
Very likely	6.6	6.8	6.3	3.2	F	6.3	8.5	0.0	1.9	11.2	8.0	9.7	0.5	12.1 ^E

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0345-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 10 - Outreach to new customers over the last 12 months, by business characteristics

Over the last 12 months, did this business or organization use virtual ¹ connections to reach new customers, clients or partners in any of the following markets? (Select all that apply)	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
New international markets	4.4	5.2	4.4	0.8	0.0	3.6	9.6	0.0	3.4	7.7	3.5	4.3	1.9	12.1 ^E
New domestic markets	12.7	16.5	7.4	15.0	0.0	10.4	27.3	0.0	13.0	17.7	11.0	6.7	3.0	22.9 ^E
Existing international markets	4.0	7.2	0.7	1.6	0.0	3.9	5.1	0.0	4.1	7.3	2.4	3.3	2.4	15.1 ^E
Existing domestic markets	24.0	25.4	19.3	33.0	F	22.3	35.1	11.6	29.2	23.3	22.1	27.5	7.6	35.2 ^E
Did not use virtual connections to reach new customers, clients or partners	71.0	68.9	75.4	66.2	F	74.8	46.7 ^E	88.4	67.0	71.4	71.6	70.5	91.4	59.3 ^E

¹ = Includes virtual meetings, virtual events, virtual trade shows, and initiating or expanding e-commerce presence.

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0346-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

INTERNATIONAL MARKETS

Table 11 - Primary international activity businesses or organizations plans to focus on over the next 12 months, by business characteristics

Over the next 12 months, what type of international activity does this business or organization primarily plan to focus on?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Exports	3.3	5.9	0.8	0.8	0.0	3.9	0.0	0.0	0.7	10.8	1.0	1.0	0.5	13.8 ^E
Imports	0.8	0.4	0.0	4.4	14.3	0.8	1.0	0.0	0.9	0.5	1.0	0.0	1.1	0.0
Investment into international markets	1.9	0.0	4.8	0.0	0.0	2.2	0.0	0.0	0.0	0.8	4.2	8.8	0.0	0.0
Attracting investments from international markets	1.0	2.1	0.0	0.0	0.0	1.2	0.0	0.0	3.4	0.0	0.0	3.3	1.9	0.0
None	93.0	91.6	94.4	94.8	85.7	92.0	99.0	100.0	94.9	87.9	93.8	86.9	96.5	86.2 ^E

E = use with caution

Source: Statistics Canada data table 33-10-0347-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

INTERNATIONAL MARKETS, continued

Table 12 - Primary international market¹ businesses or organizations plans to focus on over the next 12 months, by business characteristics

Over the next 12 months, which international market ¹ does this business or organization primarily plan to focus on?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
United States	F	81.1 ^E	9.8 ^E	100.0	0.0	F	100.0	..	F	89.3	F	7.6	100.0	100.0
Mexico	0.0	0.0	0.0	0.0	0.0	0.0	0.0	..	0.0	0.0	0.0	0.0	0.0	0.0
South & Central America and the Caribbean	F	0.0	F	0.0	0.0	F	0.0	..	0.0	0.0	F	F	0.0	0.0
Europe	15.4	18.9 ^E	13.5 ^E	0.0	0.0	15.7	0.0	..	F	6.5	3.9	F	0.0	0.0
Asia	1.8	0.0	0.0	0.0	100.0	1.9	0.0	..	0.0	4.2	0.0	0.0	0.0	0.0
Other	0.0	0.0	0.0	0.0	0.0	0.0	0.0	..	0.0	0.0	0.0	0.0	0.0	0.0

1 = Answered only by those businesses that indicated international activity focus in Table 11

.. = not available for this specific reference period

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0348-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

CONSULTATION and ADVICE

Table 13 - Sources for advice related to opportunities or challenges businesses or organizations may consult over the next 12 months, by business characteristics

Over the next 12 months, will this business or organization consult any of the following for advice related to opportunities or challenges? (Select all that apply)	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Friends or family	23.2	27.1	16.4	28.4	F	21.7	32.9	26.7 ^E	34.9	13.2	20.3	26.3	11.3	19.5
Mentors	26.6	31.3	19.6	28.5	F	24.8	38.2	18.9 ^E	30.7	27.9	23.5	29.3	31.0 ^E	13.2
Employees or colleagues in the business or organization	35.4	31.0	34.8	56.5	62.6 ^E	32.3	53.7 ^E	38.1 ^E	29.9	43.5	34.1	32.9	24.5 ^E	31.6 ^E
External consultants	18.2	13.1	21.8	25.9	62.4 ^E	14.2	41.5 ^E	2.7	9.0	24.4	23.3	11.5	8.4	14.1 ^E
Contacts in other businesses or organizations	30.7	26.0	33.1	45.1	18.5	24.4	68.4 ^E	17.9	25.2	27.8	38.3	10.3	33.4 ^E	6.1
Professional or business associations	24.4	22.0	22.8	40.5	F	20.8	46.0 ^E	18.5 ^E	24.1	25.2	25.0	11.9	13.8	5.8
Federal government services or programs	23.1	21.3	19.5	46.2	9.2	18.4	50.5 ^E	16.7 ^E	21.4	15.7	29.9	14.3	14.0	27.3 ^E
Provincial or territorial government services or programs	25.5	24.3	21.8	42.7	53.1 ^E	20.3	59.3 ^E	6.3	28.7	17.5	30.7	14.7	15.6	29.4 ^E
Teachers in a training or education setting	3.4	3.6	2.8	5.6	0.0	3.0	6.4	0.0	3.6	3.5	3.7	7.8	1.9	4.4
Other	0.8	0.0	2.1	0.0	0.0	0.9	0.0	0.0	0.0	1.9	0.8	0.0	0.0	0.0
None	31.5	38.3	25.3	22.7	23.2 ^E	33.0	23.0 ^E	F	36.1	26.3	32.3	32.6	22.1	33.9 ^E

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0349-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

FUNDING or CREDIT

Table 14 - Sources of funding approved or received due to the COVID-19 pandemic, by business characteristics

Due to COVID-19, was funding or credit for this business or organization approved or received from any of the following sources? (Select all that apply)	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Canada Emergency Business Account (CEBA) ¹	44.2	53.7	35.0	37.4	0.0	50.8	4.0	F	51.9	49.1	34.7	46.8 ^E	24.1 ^E	75.0
Temporary 10% Wage Subsidy	21.1	14.2	26.5	33.8	23.2 ^E	21.5	18.8	3.6	27.0	12.6	24.2	22.7	24.9	20.7 ^E
Canada Emergency Wage Subsidy (CEWS)	30.4	21.8	35.7	53.2	9.2	33.4	12.3	18.5 ^E	24.8	49.1	24.2	31.2	32.1 ^E	38.9 ^E
Canada Emergency Rent Subsidy (CERS)	4.6	2.4	8.1	2.3	0.0	3.9	9.0	0.0	3.2	9.4	3.1	2.3	1.9	0.0
Canada Emergency Commercial Rent Assistance (CECRA)	0.4	0.6	0.0	0.8	0.0	0.5	0.0	0.0	1.4	0.0	0.0	0.0	1.9	0.0
Export Development Canada (EDC) Small and Medium-sized Enterprise Loan and Guarantee program	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Business Development Bank of Canada (BDC) Co-Lending Program for Small and Medium-sized Enterprises	2.5	4.0	0.0	4.9	0.0	2.8	0.6	0.0	6.9	0.0	1.1	1.7	0.0	0.0
Innovation Assistance Program	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Regional Relief and Recovery Fund	3.9	6.4	1.4	1.8	0.0	4.6	0.0	6.4	2.5	11.3	0.0	0.0	3.8	12.8 ^E
Provincial, Territorial or Municipal government programs	27.0	23.8	26.0	42.7	62.4 ^E	26.1	31.6 ^E	0.0	23.6	31.0	30.4	26.0	32.8 ^E	47.0 ^E
Grant or loan funding from philanthropic or mutual-aid sources	0.2	0.0	0.6	0.0	0.0	0.0	1.6	0.0	0.0	0.0	0.5	0.0	0.0	0.0
Financial institution ²	1.9	1.1	1.2	8.5	0.0	2.1	0.8	10.4	0.5	0.4	2.8	0.8	0.0	4.1
Loan from family or friends	4.1	8.2	0.0	0.0	0.0	4.8	0.0	10.4	6.4	6.2	0.2	0.9	0.0	16.9 ^E
Approved sources of funding or credit for this business or organization, other	6.1	8.1	2.8	9.5	0.0	2.9	26.3	0.0	0.8	8.9	9.2	0.9	0.0	0.0
Approved sources of funding or credit for this business or organization, none	29.9	34.7	27.9	15.0	28.5 ^E	30.1	29.2	F	27.0	27.6	32.2	40.1 ^E	53.7 ^E	14.1

1 = e.g., loan of up to \$40,000 for eligible small businesses and non-profits

2 = e.g., term loan or line of credit

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0350-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 15 - Reasons business or organization did not access any funding or credit due to the COVID-19 pandemic, by business characteristics

For which of the following reasons has this business or organization not accessed any funding or credit due to COVID-19? (Select all that apply)	Total	Employment Size			Type		Age of Business				Majority Ownership		
		1-4	5-19	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----													
Funding or credit not needed	66.8	61.8 ^E	70.2 ^E	F	68.0	F	F	F	85.0	59.9 ^E	88.3	F	100.0
Waiting for approval or in process of applying	0.3	0.0	1.0	0.0	0.4	0.0	0.0	0.0	1.5	0.0	1.2	0.0	0.0
Eligibility requirements	23.2	31.0 ^E	12.6	F	22.0	F	90.9	8.4	0.0	34.1 ^E	16.9 ^E	F	0.0
Application requirements or complexity	3.4	3.0	4.7	0.0	2.0	12.7 ^E	0.0	6.3	0.0	4.0	0.0	0.0	0.0
Lack of awareness	4.8	3.5	7.7	0.0	2.3	21.0 ^E	0.0	6.3	4.7	4.7	0.0	0.0	0.0
Terms and conditions ¹	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Public perception	0.6	1.1	0.0	0.0	0.7	0.0	9.1	0.0	0.0	0.0	0.0	0.0	10.6
Other	12.5	8.8	20.5 ^E	0.0	12.2	14.5 ^E	0.0	19.3 ^E	16.1	8.2	4.0	0.0	7.1

1 = e.g., interest rate, payment period

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0351-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 16 - Impact on credit rating due to the pandemic, by business characteristics

Has this business's or organization's credit rating been negatively affected by the pandemic?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Has been negatively affected by the pandemic	7.4	8.8	5.4	8.4	0.0	8.2	2.1	6.4	15.9	1.0	5.0	8.1	5.1	7.7
Has not been negatively affected by the pandemic	63.5	64.4	63.9	60.2	41.7 ^E	61.9	75.1	79.6 ^E	50.4	55.2	76.7	64.3 ^E	64.0 ^E	62.2 ^E
Pandemic's effect on the business's or organization's credit rating unknown	29.1	26.8	30.7	31.4	58.3 ^E	29.9	22.8	14.0	33.6	43.7	18.3	27.6 ^E	30.9 ^E	30.1 ^E

E = use with caution

Source: Statistics Canada data table 33-10-0352-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

LIQUIDITY and DEBT

Table 17 - Liquidity and access to liquidity over the next three months, by business characteristics

Does this business or organization have the cash or liquid assets required to operate for the next three months?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Yes, business or organization has the cash or liquid assets required to operate	70.0	70.4	69.3	67.7	100.0	65.8	95.6	100.0	62.6	61.1	77.3	61.3 ^E	65.4 ^E	65.7 ^E
No, business or organization does not have the cash or liquid assets required to operate, but will be able to acquire cash or liquid assets required	5.1	7.6	2.1	4.9	0.0	5.3	3.8	0.0	6.4	0.0	8.1	6.8	10.3	18.4 ^E
No, business or organization does not have the cash or liquid assets required to operate, and will not be able to acquire cash or liquid assets required	1.7	2.4	1.4	0.0	0.0	2.0	0.0	0.0	0.0	4.7	1.3	0.0	0.0	0.0
No, business or organization does not have the cash or liquid assets required to operate; unknown if they will be able to acquire cash or liquid assets required	4.9	4.2	5.2	7.8	0.0	5.7	0.0	0.0	8.8	5.5	2.2	4.3	0.6	5.1
Status of cash or liquid assets required, unknown	18.3	15.4	22.1	19.6	0.0	21.2	0.6	0.0	22.2	28.7	11.1	27.6	23.7 ^E	10.9

E = use with caution

Source: Statistics Canada data table 33-10-0353-01.

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

Table 18 - Ability for the business or organization to take on more debt, by business characteristics

Does this business or organization have the ability to take on more debt?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Can take on more debt	25.4	23.5	26.2	31.1	32.5 ^E	26.1	21.7	34.5 ^E	16.9	27.6	29.3	3.6	22.2 ^E	22.7 ^E
Cannot take on more debt (select all that apply)	13.6	15.8	12.7	7.6	0.0	13.7	13.3	10.4	21.8	14.8	7.1	21.4	16.0	17.1
Cannot take on more debt due to cash flow	50.7 ^E	F	75.0 ^E	F	..	51.0 ^E	F	0.0	57.9 ^E	F	38.2 ^E	F	100.0	F
Cannot take on more debt due to a lack of confidence or uncertainty in future sales	53.2 ^E	44.6 ^E	F	F	..	53.0 ^E	F	0.0	F	F	79.1 ^E	29.1 ^E	3.6	F
Cannot take on more debt because the request would be turned down	17.9	19.5	16.7 ^E	10.7	..	12.3	F	100.0	6.7	9.9	F	8.7	0.0	F
Cannot take on more debt because it is too difficult or time consuming to apply	10.6	16.8	2.3	0.0	..	12.2	0.0	100.0	12.2	0.0	4.1	20.1 ^E	0.0	F
Cannot take on more debt because the terms and conditions ¹ are unfavourable	2.2	1.1	4.3	0.0	..	2.5	0.0	0.0	1.5	2.2	4.1	4.4	3.6	0.0
Cannot take on more debt due to the business's or organization's credit rating	0.0	0.0	0.0	0.0	..	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Cannot take on more debt due to other reasons	5.5	4.2	8.4	0.0	..	2.5	24.7 ^E	0.0	1.5	11.6	7.7	6.5	0.0	0.0
Unknown	22.8	22.8	22.4	23.8	28.5 ^E	24.8	9.0	0.0	32.2	24.9	17.3	28.4	25.6 ^E	14.5
Does not need to take on more debt	38.1	37.8	38.7	37.4	F	35.4	55.9 ^E	F	29.1	32.7	46.3	46.6 ^E	36.2 ^E	45.8 ^E

1 = e.g., interest rate, payment period

.. = not available for this specific reference period

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0354-01.

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

MEASURES PERMANENTLY ADOPTED

Table 19 - Likelihood of various measures being permanently adopted once the COVID-19 pandemic is over, by business characteristics

Using a scale from 1 to 5, where 1 means "very unlikely" and 5 means "very likely", how likely is this business or organization to permanently adopt each of the following measures once the COVID-19 pandemic is over?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Online training														
Very unlikely	23.4	27.6	21.3	11.1	23.5 ^E	24.6	16.6	28.1 ^E	24.5	23.3	22.0	4.5	8.3	35.6 ^E
Somewhat unlikely	3.9	5.4	2.6	2.6	0.0	3.9	4.2	15.2 ^E	2.6	3.5	3.8	2.6	1.1	0.0
Neither likely nor unlikely	6.5	5.7	7.8	6.4	0.0	7.0	3.1	11.0	13.6	1.4	3.8	8.2	17.9	9.4
Somewhat likely	11.3	12.0	11.7	7.7	0.0	8.3	30.4 ^E	F	1.7	15.2	15.0	21.3	14.1 ^E	0.0
Very likely	22.8	14.8	24.6	50.6	67.5 ^E	21.6	29.3	25.9 ^E	29.5	16.9	21.1	21.2	14.4	11.4
Not relevant	32.0	34.6	32.0	21.6	9.0	34.6	16.4	0.0	28.1	39.5	34.4	42.3 ^E	44.2 ^E	43.6 ^E
Offer more employees the possibility of teleworking or working remotely														
Very unlikely	24.2	25.2	21.3	30.9	18.3	25.3	17.8	17.7 ^E	33.8	16.0	23.0	11.6	13.5	34.3 ^E
Somewhat unlikely	6.1	7.9	4.9	1.7	14.3	6.4	4.8	10.4	3.0	12.4	3.9	13.9	19.1 ^E	4.7
Neither likely nor unlikely	5.2	1.4	9.2	7.2	28.4 ^E	5.2	5.3	0.0	5.2	9.3	3.4	0.9	1.2	1.8
Somewhat likely	5.8	8.3	1.7	9.9	0.0	5.1	10.8	3.8	2.4	11.9	4.8	0.4	0.5	4.2
Very likely	6.5	3.3	9.7	10.9	0.0	4.6	18.6	9.1	4.7	1.9	10.5	11.2	2.8	0.0
Not relevant	52.1	53.9	53.4	39.3	F	53.5	42.6 ^E	F	50.8	48.5	54.3	62.0 ^E	63.0 ^E	55.0 ^E
Require more employees to telework or work remotely														
Very unlikely	31.5	31.4	28.6	42.8	32.7 ^E	30.1	40.6 ^E	31.8 ^E	36.7	22.8	33.1	12.6	16.7	38.5 ^E
Somewhat unlikely	7.2	7.1	8.0	5.6	0.0	7.7	4.2	0.0	0.3	21.8	4.1	12.9	17.6 ^E	0.8
Neither likely nor unlikely	3.6	3.8	2.8	3.8	28.4 ^E	3.1	6.9	0.0	4.0	5.0	3.0	1.3	0.8	1.0
Somewhat likely	0.8	0.0	0.7	5.3	0.0	0.6	2.1	2.7	1.8	0.5	0.0	0.0	0.0	2.0
Very likely	2.7	1.4	5.3	0.0	0.0	3.2	0.0	0.0	2.3	0.7	4.7	11.2	0.0	0.0
Not relevant	54.1	56.3	54.8	42.5	F	55.3	46.2 ^E	65.5 ^E	54.9	49.1	55.2	62.0 ^E	64.9 ^E	57.7 ^E
Require employees to come back to on-site work														
Very unlikely	13.2	20.6	3.5	14.6	0.0	14.5	4.9	0.0	16.2	13.4	12.4	1.1	6.2	26.6 ^E
Somewhat unlikely	1.3	1.4	1.3	1.3	0.0	1.0	3.7	0.0	2.3	0.5	1.3	3.3	0.0	0.0
Neither likely nor unlikely	4.8	4.3	3.9	9.3	14.2	4.1	8.5	11.6	8.7	1.8	2.8	3.0	2.8	5.1
Somewhat likely	9.1	10.7	7.2	8.4	14.2	8.1	15.9	0.0	3.5	18.3	8.7	12.5	17.1 ^E	0.6
Very likely	13.2	7.8	17.8	22.8	9.0	14.4	6.0	29.3 ^E	18.8	5.5	11.8	12.1	13.0	9.2
Not relevant	58.4	55.2	66.3	43.6	62.6 ^E	57.9	61.0	F	50.4	60.3	63.0	68.0 ^E	60.8 ^E	58.5 ^E
Increase IT (Information Technology) infrastructure to support teleworking														
Very unlikely	25.3	29.9	20.4	22.2	18.3	28.1	8.4	28.1 ^E	40.7	16.5	19.0	15.2	11.2	38.5 ^E
Somewhat unlikely	6.1	3.2	10.7	1.6	14.2	5.8	8.1	0.0	0.6	16.5	4.4	0.0	7.9	0.0
Neither likely nor unlikely	10.2	10.5	9.1	13.1	14.2	11.4	3.1	3.8	7.5	16.4	9.2	23.2 ^E	15.0	3.9
Somewhat likely	2.4	2.1	1.1	9.2	0.0	1.3	9.1	0.0	0.0	4.1	3.6	0.0	0.5	0.0
Very likely	5.4	4.5	5.5	9.7	0.0	2.4	24.6	6.3	6.0	1.7	7.2	4.9	1.9	0.0
Not relevant	50.5	49.7	53.2	44.2	53.3 ^E	51.0	46.6 ^E	61.9 ^E	45.2	44.8	56.7	56.7 ^E	63.5 ^E	57.7 ^E
Make investments to increase the security of telework systems														
Very unlikely	28.2	31.7	25.4	23.1	18.3	30.8	12.6	31.8 ^E	41.5	25.4	19.6	15.2	13.2	39.2 ^E
Somewhat unlikely	5.2	3.5	7.5	4.9	0.0	4.7	8.2	0.0	2.4	9.3	5.3	1.5	9.3	0.8
Neither likely nor unlikely	6.2	8.0	3.3	9.4	0.0	6.8	3.1	0.0	5.5	12.5	3.6	15.8	13.2	1.6
Somewhat likely	3.1	0.3	5.8	6.9	0.0	3.1	2.9	0.0	0.0	1.6	6.8	8.3	0.5	0.0
Very likely	6.3	6.9	3.7	12.1	14.2	3.4	24.2	6.3	5.5	5.1	7.5	4.2	0.0	0.0
Not relevant	51.0	49.6	54.3	43.6	67.5 ^E	51.2	49.1 ^E	61.9 ^E	45.1	45.9	57.2	55.0 ^E	63.8 ^E	58.4 ^E
Adopt shiftwork to increase the distance between employees														
Very unlikely	29.6	29.9	28.4	34.5	9.0	29.1	33.5 ^E	21.5 ^E	35.1	19.5	32.8	17.6	14.5	38.1 ^E
Somewhat unlikely	6.2	4.1	9.3	4.1	14.2	6.6	4.2	0.0	3.3	16.7	2.5	0.0	6.7	0.6
Neither likely nor unlikely	6.1	8.4	2.8	4.6	F	7.0	0.6	10.4	6.2	10.2	2.9	15.7	13.3	7.8
Somewhat likely	1.9	1.0	1.8	6.8	0.0	2.2	0.0	2.7	4.0	1.0	0.8	5.3	1.9	1.7
Very likely	2.6	1.7	4.0	1.7	0.0	2.9	0.7	0.0	0.3	5.5	2.8	1.6	0.0	0.0
Not relevant	53.6	54.8	53.8	48.3	37.8 ^E	52.2	61.0 ^E	65.5 ^E	51.1	47.0	58.1	59.8 ^E	63.6 ^E	51.8 ^E
Modify the work space to increase the distance between employees														
Very unlikely	28.8	32.3	26.2	23.6	9.0	28.0	34.8 ^E	8.9	37.3	18.2	31.7	18.1	13.5	35.3 ^E
Somewhat unlikely	3.4	4.9	0.8	3.7	28.4 ^E	3.9	0.6	0.0	1.9	6.6	3.0	4.0	1.6	0.6
Neither likely nor unlikely	8.1	0.6	15.1	18.0	9.3	8.1	7.5	0.0	12.8	3.8	8.4	3.4	10.5	7.3
Somewhat likely	10.2	9.7	11.0	10.9	0.0	10.3	10.2	13.0	8.5	16.9	7.0	15.7	16.6 ^E	9.2
Very likely	6.1	2.4	7.4	17.0	F	5.9	5.9	0.0	2.4	10.4	7.0	2.6	4.8	2.8
Not relevant	43.3	50.2	39.3	26.7	23.6 ^E	43.8	41.0 ^E	78.0 ^E	37.1	44.1	42.9	56.2 ^E	53.1 ^E	44.8 ^E

Note: An employee is someone who would be issued a T4 from this business or organization
 E = use with caution
 Source: Statistics Canada data table 33-10-0355-01.

Indig = First Nations, Métis or Inuit
 Immig = Immigrant to Canada

MEASURES PERMANENTLY ADOPTED, continued

Table 19 - Likelihood of various measures being permanently adopted once the COVID-19 pandemic is over, by business characteristics, continued

Using a scale from 1 to 5, where 1 means "very unlikely" and 5 means "very likely", how likely is this business or organization to permanently adopt each of the following measures once the COVID-19 pandemic is over?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Diversify supply chains within Canada														
Very unlikely	22.7	24.6	19.7	26.2	9.3	23.2	20.0	8.9	22.6	21.7	25.2	11.5	22.6	40.2 ^E
Somewhat unlikely	2.9	2.2	3.3	2.5	23.4 ^E	3.3	0.0	0.0	5.1	3.5	1.2	1.5	1.0	3.4
Neither likely nor unlikely	12.2	14.0	8.8	15.7	14.3	12.7	9.2	2.7	18.5	14.0	7.4	18.0	16.5 ^E	1.6
Somewhat likely	4.9	3.6	7.6	0.9	0.0	4.4	7.7	0.0	0.7	10.8	4.9	0.0	0.0	0.7
Very likely	6.0	7.5	3.8	7.9	0.0	5.9	7.2	10.4	5.1	5.6	6.4	3.3	2.9	8.4
Not relevant	51.4	48.2	56.7	46.7	53.0 ^E	50.5	55.9	78.0 ^E	48.0	44.5	54.9	65.8 ^E	57.0 ^E	45.8 ^E
Diversify supply chains outside Canada														
Very unlikely	22.4	22.8	22.6	21.1	0.0	22.6	21.4	8.9	20.0	24.2	24.6	5.2	11.5	28.7 ^E
Somewhat unlikely	7.1	6.9	8.5	2.6	14.2	8.3	0.0	10.4	8.3	13.1	2.1	1.9	4.3	8.1
Neither likely nor unlikely	7.7	10.2	4.2	8.0	14.3	6.3	16.4	2.7	7.7	9.1	7.4	9.8	12.2	1.0
Somewhat likely	0.5	0.3	0.6	0.7	0.0	0.4	1.0	0.0	0.0	1.0	0.5	0.5	0.0	0.0
Very likely	3.7	2.9	4.5	4.8	0.0	4.2	0.6	0.0	3.9	0.0	6.4	10.1	2.9	4.3
Not relevant	58.7	56.9	59.5	62.7	71.5 ^E	58.2	60.7	78.0 ^E	60.1	52.6	59.0	72.4	69.1 ^E	57.9 ^E
Reduce hiring of temporary foreign workers														
Very unlikely	20.7	15.9	25.5	23.0	53.3 ^E	20.0	25.6 ^E	0.0	31.0	12.6	20.7	18.4	14.3	21.9
Somewhat unlikely	3.6	1.3	6.6	3.4	0.0	3.6	3.2	0.0	6.6	4.1	1.4	0.0	10.5	0.0
Neither likely nor unlikely	7.0	6.5	8.3	4.3	14.2	8.2	0.0	10.4	5.9	13.5	3.4	9.8	20.0 ^E	10.0
Somewhat likely	0.2	0.2	0.0	1.0	0.0	0.2	0.0	0.0	0.0	0.0	0.5	0.0	0.6	0.7
Very likely	1.3	0.7	1.0	4.9	9.3	1.6	0.0	0.0	1.5	2.0	1.0	0.0	0.0	2.9
Not relevant	67.2	75.4	58.6	63.4	23.2 ^E	66.4	71.2 ^E	89.6	55.0	67.7	73.2	71.8	54.6 ^E	64.5 ^E
Increase online sales capacity														
Very unlikely	13.8	16.8	10.4	13.3	0.0	15.7	2.8	10.4	27.9	7.1	8.0	3.3	5.7	12.9
Somewhat unlikely	3.9	1.4	6.9	5.5	0.0	3.5	7.1	0.0	3.5	6.2	3.4	1.0	7.5	0.0
Neither likely nor unlikely	5.7	5.5	6.4	4.7	0.0	5.0	10.2	0.0	3.5	11.3	4.5	11.6	20.1 ^E	1.6
Somewhat likely	4.6	2.6	5.0	12.3	14.2	3.8	10.1	5.2	3.3	4.4	5.7	0.8	2.1	3.4
Very likely	10.0	11.2	9.2	4.0	53.4 ^E	9.1	16.3	10.0	8.2	12.5	9.9	12.4	4.3	16.5 ^E
Not relevant	61.8	62.6	62.0	60.2	32.5 ^E	63.0	53.6	74.5 ^E	53.6	58.6	68.5	70.8	60.3 ^E	65.6 ^E
Increase contactless delivery or pickup options														
Very unlikely	13.4	16.3	9.5	15.1	0.0	14.7	5.9	10.4	21.6	16.3	5.7	3.4	6.2	12.2
Somewhat unlikely	1.8	0.0	3.1	6.2	0.0	1.8	1.9	0.0	2.8	1.3	1.6	0.8	5.0	0.0
Neither likely nor unlikely	9.5	10.3	6.4	18.4	0.0	8.3	17.7	5.2	13.1	3.6	11.2	3.7	5.8	3.3
Somewhat likely	7.8	6.4	8.2	9.0	53.2 ^E	8.5	3.2	6.4	3.2	14.2	7.3	10.7	19.5 ^E	1.5
Very likely	5.9	2.9	9.9	4.9	14.3	5.7	7.5	6.4	4.6	3.8	8.2	9.3	1.9	0.0
Not relevant	61.5	64.1	63.0	46.4	32.5 ^E	61.0	63.8	71.7 ^E	54.6	60.8	66.0	72.1	61.6 ^E	82.9
Reduce physical space used by the business or organization														
Very unlikely	45.0	42.0	47.5	52.4	23.6 ^E	46.3	36.5 ^E	F	51.8	36.9	48.0	38.8	24.6	67.0 ^E
Somewhat unlikely	4.2	3.7	3.7	8.6	0.0	4.3	3.7	0.0	3.8	7.3	3.0	1.0	6.1	2.6
Neither likely nor unlikely	7.3	9.0	5.4	4.2	F	7.3	7.5	14.1	5.6	14.3	3.3	12.1	19.8 ^E	7.2
Somewhat likely	2.0	2.2	1.3	2.8	14.2	1.7	3.7	2.7	3.4	0.3	2.0	3.3	1.9	0.7
Very likely	1.1	0.2	1.4	4.5	0.0	1.3	0.0	6.4	0.0	0.9	1.4	0.5	1.9	0.0
Not relevant	40.3	42.9	40.7	27.5	32.5 ^E	39.2	48.6 ^E	F	35.4	40.3	42.3	44.4 ^E	45.7 ^E	22.5
Increase physical space used by the business or organization														
Very unlikely	29.9	28.8	29.0	38.0	37.8 ^E	32.4	12.3	5.2	30.0	28.4	33.9	25.8	25.3	54.5 ^E
Somewhat unlikely	4.0	5.0	1.5	8.6	0.0	3.3	8.1	F	4.1	0.0	4.7	5.2	1.9	5.0
Neither likely nor unlikely	11.8	9.7	15.3	6.9	F	10.5	19.8	3.8	13.8	15.1	9.1	4.4	4.5	9.4
Somewhat likely	6.8	9.5	3.5	6.7	0.0	7.6	1.6	13.0	4.6	15.0	2.4	13.1	17.9 ^E	6.8
Very likely	7.7	4.8	9.8	14.4	0.0	6.5	15.6	0.0	12.4	1.2	9.2	7.1	2.9	6.1
Not relevant	39.9	42.2	41.0	25.4	32.5 ^E	39.6	42.6 ^E	F	35.0	40.3	40.7	44.4 ^E	47.6 ^E	18.2
Increase investments in training														
Very unlikely	24.5	29.0	17.1	32.3	0.0	25.4	19.3 ^E	5.2	28.5	20.4	26.5	11.5	6.5	43.6 ^E
Somewhat unlikely	7.0	6.3	7.7	7.9	0.0	6.3	11.5	3.8	3.5	12.9	6.2	11.8	19.5 ^E	2.2
Neither likely nor unlikely	18.0	17.3	17.0	22.9	37.8 ^E	17.7	19.7	F	17.3	25.1	12.6	6.1	8.2	13.7
Somewhat likely	5.6	2.9	8.2	6.8	F	5.4	5.0	0.0	7.6	2.0	7.0	12.8	0.8	0.0
Very likely	5.9	3.8	7.2	11.9	0.0	5.9	6.4	19.5 ^E	7.4	1.3	6.0	4.6	6.9	7.2
Not relevant	39.0	40.6	42.8	18.2	32.5 ^E	39.3	38.1 ^E	F	35.6	38.2	41.6	53.1 ^E	58.1 ^E	33.3 ^E

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0355-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

MEASURES PERMANENTLY ADOPTED, continued

Table 20 - Technologies the business or organization plan to adopt or incorporate over the next 12 months, by business characteristics

Over the next 12 months, does this business or organization plan to adopt or incorporate any of the following technologies? (select all that apply)	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
		----- % of businesses -----												
Software or hardware using artificial intelligence ¹	5.3	9.0	1.4	2.9	0.0	5.6	4.0	13.6	1.1	5.9	7.1	5.6	1.9	19.9 ^E
Robotics	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Automation of certain tasks ²	1.5	1.2	1.1	4.7	0.0	0.8	5.7	0.0	0.7	2.1	2.0	1.4	0.0	0.0
Cloud computing ³	18.9	20.5	15.1	24.9	23.4 ^E	17.9	25.1	F	13.9	19.9	20.2	15.2	17.5 ^E	22.3 ^E
Collaboration tools ⁴	23.0	28.3	12.5	34.4	53.1 ^E	22.3	26.0	F	26.8	18.3	22.4	26.8	37.7 ^E	19.2
Security software tools ⁵	19.5	25.8	9.0	28.5	14.2	19.6	17.0	F	17.9	20.3	18.9	17.0	21.3 ^E	18.6 ^E
Software or databases for purposes other than telework and online sales	7.1	9.6	3.1	10.5	0.0	5.4	17.4	0.0	3.9	2.7	13.1	1.4	14.6 ^E	1.7
Digital technology to move business operations or sales online (for purposes other than teleworking or remote working)	7.8	10.4	5.8	3.1	0.0	5.2	23.8	7.2	3.2	14.5	7.0	1.9	0.5	12.1 ^E
Technology planned to be adopted or incorporated, none	62.7	54.0	75.1	59.5	46.9 ^E	63.5	58.8	F	66.7	57.8	63.5	63.2	59.8 ^E	46.5 ^E

1 = machine learning, predictive technology, virtual personal assistants, online customer support bots, image or speech recognition

2 = e.g., through the use of robots or computer algorithms

3 = Cloud computing: services that are used over the internet to access software, computing power, or storage capacity.

(e.g., Microsoft 365®, Google Cloud™, Dropbox™)

4 = e.g., Zoom™, Microsoft Teams™, Slack™

5 = e.g., anti-virus, anti-spyware, anti-malware, firewalls

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0356-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

MEASURES PERMANENTLY ADOPTED, continued

Table 21 - Challenges faced when adopting or incorporating technologies, by business characteristics

Using a scale from 1 to 5, where 1 means "not at all challenging" and 5 means "extremely challenging", how challenging are the following for this business or organization when adopting or incorporating technologies?	Employment Size				Type		Age of Business				Majority Ownership			
	Total	1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Reorienting business strategy and processes														
Not at all challenging	14.8	18.4	11.8	3.9	0.0	15.2	13.3	0.0	2.8	16.5 ^E	24.0 ^E	11.3 ^E	1.5	F
Somewhat not challenging	6.9	2.9	12.2	17.0	0.0	6.3	6.0	F	2.1	4.0	9.4	4.0	0.0	2.8
Neither challenging nor not at all challenging	19.4	20.0	2.1	49.5	F	15.5	40.8 ^E	F	29.2 ^E	8.2	18.9	8.0	6.8	12.1
Somewhat challenging	31.8	29.2 ^E	41.8 ^E	23.2	F	31.3	36.0 ^E	6.2	41.0 ^E	F	18.4	F	F	13.2
Extremely challenging	10.1	14.2	5.1	0.0	0.0	12.0	0.0	0.0	2.2	2.1	22.8 ^E	9.9	F	0.0
Not relevant	17.1	15.3	27.0	6.3	0.0	19.6	3.9	F	22.7 ^E	22.6 ^E	6.4	16.8	6.1	F
Retraining employees with skills to use new technologies and processes														
Not at all challenging	11.1	13.4	5.6	12.0	0.0	11.2	10.9	16.8 ^E	3.2	0.0	23.7 ^E	2.8	F	0.0
Somewhat not challenging	13.7	10.7	20.4	16.4	0.0	13.2	11.8	0.0	0.8	F	14.7	F	F	0.0
Neither challenging nor not at all challenging	16.8	8.5	27.3 ^E	30.3	82.6 ^E	15.7	24.1 ^E	15.0	10.9	31.5 ^E	10.4	5.6	1.2	7.2
Somewhat challenging	11.9	12.9	7.3	18.4	0.0	9.2	27.5 ^E	8.5	24.7	2.2	10.7	22.6 ^E	10.0	13.2
Extremely challenging	9.5	10.4	8.2	8.2	0.0	11.3	0.0	0.0	18.3 ^E	7.4	6.3	11.0	1.3	0.0
Not relevant	37.1	44.1 ^E	31.2 ^E	14.6	17.4 ^E	39.5	25.7 ^E	F	42.1 ^E	31.6 ^E	34.2 ^E	31.5 ^E	8.5	79.7 ^E
Hiring workers with skills in technologies														
Not at all challenging	9.7	11.8	6.4	6.8	0.0	8.9	14.5	0.0	2.2	0.0	23.4 ^E	2.8	F	0.0
Somewhat not challenging	10.9	10.6	7.2	22.1	0.0	10.1	10.0	0.0	1.8	25.3 ^E	8.2	1.3	1.5	F
Neither challenging nor not at all challenging	15.5	5.7	32.0 ^E	32.0	0.0	14.5	21.6 ^E	6.2	9.5	23.1 ^E	15.4	9.3	3.3	4.4
Somewhat challenging	18.1	21.9	12.4	12.5	0.0	17.7	21.4 ^E	8.8	18.2	F	10.9	F	F	2.8
Extremely challenging	12.8	12.8	12.4	12.0	F	11.7	19.3	0.0	25.0 ^E	2.5	13.9	7.2	2.6	8.2
Not relevant	33.1	37.2 ^E	29.5	14.6	F	37.0	13.3	85.0	43.4 ^E	19.5	28.2 ^E	31.5 ^E	7.2	F
Finding suitable hardware or software vendors														
Not at all challenging	23.7	23.0 ^E	28.2 ^E	19.8	0.0	25.7	12.3	F	22.3 ^E	18.6 ^E	28.1 ^E	4.1	F	5.9
Somewhat not challenging	14.2	13.6	19.9	5.7	0.0	14.9	6.6	0.0	4.2	35.7 ^E	7.4	17.8 ^E	13.9	F
Neither challenging nor not at all challenging	10.2	10.2	2.2	26.9	F	9.4	15.3	8.5	10.1	12.1	9.3	14.1	0.0	0.0
Somewhat challenging	17.9	22.0	5.6	23.4	17.4 ^E	15.1	34.2 ^E	6.2	14.4	0.0	35.1 ^E	14.7	10.8	F
Extremely challenging	4.3	2.2	2.4	20.3	0.0	1.6	19.8	0.0	0.0	5.4	7.1	0.0	0.0	0.0
Not relevant	29.7	28.9 ^E	41.7 ^E	3.9	F	33.2	11.9	F	49.0 ^E	28.2 ^E	13.0	F	F	F
Ensuring high-speed connectivity														
Not at all challenging	26.3	30.6 ^E	25.3 ^E	7.9	0.0	29.8	7.9	8.5	20.5 ^E	F	23.1 ^E	2.8	0.0	F
Somewhat not challenging	5.1	3.8	3.0	14.1	F	5.3	0.0	0.0	2.0	8.3	5.6	14.8 ^E	0.0	0.0
Neither challenging nor not at all challenging	17.2	17.3	13.9	26.3	0.0	16.1	24.3 ^E	F	9.2	7.9	26.0 ^E	1.3	F	7.7
Somewhat challenging	18.8	16.0	26.3	18.6	0.0	19.2	15.9	15.0	33.4 ^E	8.9	16.4	28.3 ^E	16.2	7.2
Extremely challenging	19.1	17.4	15.1	31.0	F	14.0	48.0 ^E	0.0	21.3	9.6	27.3	18.0 ^E	6.3	5.0
Not relevant	13.6	14.9	16.4	1.9	0.0	15.5	3.9	F	13.7	25.7 ^E	1.5	F	F	20.0 ^E
Integrating new digital technologies into this business's or organization's existing technology infrastructure														
Not at all challenging	15.2	11.8	25.3 ^E	11.9	0.0	16.3	9.4	0.0	2.2	16.8 ^E	25.2 ^E	2.8	F	3.1
Somewhat not challenging	19.2	22.2	8.5	29.2	0.0	19.6	12.6	16.8 ^E	21.2 ^E	28.7 ^E	11.3	17.3 ^E	1.3	F
Neither challenging nor not at all challenging	19.4	19.7	20.4	17.6	0.0	19.3	21.0	8.8	9.9	42.7 ^E	10.5	F	F	2.8
Somewhat challenging	24.6	29.5	15.9	18.0	F	19.9	52.5 ^E	14.7	23.8	3.2	42.5 ^E	29.1 ^E	7.9	F
Extremely challenging	4.4	0.4	6.6	21.4	0.0	4.4	4.5	0.0	2.4	4.6	6.3	4.1	4.6	3.2
Not relevant	17.2	16.3	23.3 ^E	1.9	F	20.5	0.0	F	40.6 ^E	4.1	4.3	16.2	1.2	F
Having access to financial resources to invest in new technologies														
Not at all challenging	15.2	11.3	27.1 ^E	11.2	0.0	16.7	7.9	0.0	0.0	17.7 ^E	26.2 ^E	1.2	F	3.1
Somewhat not challenging	6.5	5.5	7.9	7.0	F	7.8	0.0	8.8	4.0	9.6	5.7	11.3 ^E	2.7	2.8
Neither challenging nor not at all challenging	11.6	11.2	5.6	28.8	0.0	8.6	23.6	F	5.8	13.0	11.8	5.1	0.0	8.8
Somewhat challenging	17.7	22.2	2.6	29.8	0.0	16.9	23.3 ^E	F	19.6	21.0 ^E	12.9	26.6 ^E	12.5	F
Extremely challenging	14.1	15.0	12.1	15.0	0.0	9.0	42.8 ^E	0.0	21.5 ^E	6.5	16.6	6.5	0.0	0.0
Not relevant	34.8	34.8 ^E	44.7 ^E	8.2	F	41.0	2.5	F	49.0 ^E	F	26.9 ^E	F	F	F
Ensuring security and privacy of data														
Not at all challenging	23.8	24.0 ^E	31.8 ^E	7.3	0.0	26.6	9.4	8.8	19.3 ^E	25.1 ^E	28.1 ^E	11.3 ^E	F	5.9
Somewhat not challenging	14.3	13.1	18.9	11.6	0.0	11.7	23.8 ^E	16.8 ^E	8.5	23.7 ^E	11.0	12.3	0.0	F
Neither challenging nor not at all challenging	16.8	6.9	25.6	52.4	0.0	15.5	25.1	F	10.6	18.1	19.0	16.9	14.5	15.9
Somewhat challenging	15.8	18.9	7.2	17.6	F	14.7	23.0 ^E	14.7	16.4	8.2	21.1	20.1 ^E	14.1	1.1
Extremely challenging	3.8	2.9	3.7	9.2	0.0	1.2	18.7 ^E	0.0	8.1	1.3	3.3	1.1	2.1	0.0
Not relevant	25.5	34.3 ^E	12.8	1.9	F	30.4	0.0	F	37.1 ^E	23.6 ^E	17.5 ^E	F	F	F

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0357-01.

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

MEASURES PERMANENTLY ADOPTED, continued

Table 22 - Cybersecurity incidents¹ in 2020 compared with 2019, by business characteristic

Was this business or organization impacted by more, less or approximately the same number of cybersecurity incidents ¹ in 2020 compared to 2019?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Business or organization experienced more cyber security incidents in 2020 compared to 2019	8.1	10.3	4.9	9.2	14.2	8.0	9.0	2.7	8.3	3.9	11.4	2.2	0.5	18.4 ^E
Business or organization experienced less cyber security incidents in 2020 compared to 2019	2.8	0.8	5.7	2.1	0.0	3.1	1.0	0.0	7.9	0.0	1.1	3.4	1.9	1.7
Business or organization experienced approximately the same number of cyber security incidents in 2020 compared to 2019	16.7	14.7	15.0	32.9	9.0	17.8	7.5	10.4	24.0	9.4	16.6	9.8	13.3	8.6
Business or organization has not experienced any cyber security incidents in 2019 or 2020	53.4	59.3	53.5	29.3	0.0	51.4	66.9	87.0	37.8	69.7	50.5	65.9	58.3 ^E	55.3 ^E
Cyber security incidents in 2020 compared to 2019 were unknown	18.9	14.9	20.8	26.5	76.8 ^E	19.6	15.6	0.0	21.9	17.1	20.3	18.7	26.0 ^E	15.9

1 = A cyber security incident is any unauthorized attempt, whether successful or not, to gain access to, modify, destroy, delete or render unavailable any computer network or system resource.

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

E = use with caution

Source: Statistics Canada data table 33-10-0358-01.

Table 23 - Impact of 5G availability¹ on business or organization operations or services over the next 12 months, by business characteristics

Over the next 12 months, how much will 5G availability ¹ impact the operations or services of this business or organization?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
No impact	38.1	39.7	36.5	36.4	F	39.1	32.5	F	29.5	34.6	46.1	25.5	12.2	48.7 ^E
A small impact	9.3	10.2	9.3	5.7	0.0	8.8	12.7	19.9 ^E	10.2	12.2	5.4	18.2	19.4 ^E	2.3
A moderate impact	12.0	11.7	12.1	13.3	14.2	10.3	22.6 ^E	0.0	10.9	2.5	20.5	4.5	24.1 ^E	4.0
A major impact	3.6	4.3	1.8	7.2	0.0	4.1	0.6	25.1 ^E	2.7	5.4	0.4	0.9	0.0	4.7
Unknown	37.0	34.1	40.3	37.5	46.9 ^E	37.7	31.5	11.5	46.6	45.3	27.6	50.9 ^E	44.3 ^E	40.4 ^E

1 = 5G is the latest standard for high speed cellular networks

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0359-01.

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

INTERNATIONAL TRADE

Table 24 - Impact of changes to international trade agreements or provisions¹ on the business or organization

To what degree is this business or organization impacted by changes to international trade agreements or provisions ¹ ?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
No impact	48.4	55.8	40.4	44.6	23.2 ^E	43.2	81.4	F	36.0	48.9	57.4	47.7 ^E	56.4 ^E	24.5
Low impact	9.2	8.3	12.2	3.2	0.0	8.6	11.4	3.8	14.0	3.7	9.7	3.3	1.1	2.9
Medium impact	10.1	11.5	6.3	18.0	9.2	11.8	0.0	22.2 ^E	12.7	11.6	5.7	12.8	16.2	9.9
High impact	3.4	0.3	7.4	3.7	0.0	3.9	0.6	0.0	3.3	7.7	1.2	0.8	5.8	0.0
Unknown	28.9	24.1	33.8	30.5	67.6 ^E	32.6	6.6	25.6 ^E	34.1	28.0	26.0	35.4	20.5	62.6 ^E

1 = e.g., Buy American, Brexit

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0360-01.

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

FUTURE OUTLOOK

Table 25 - Future outlook over the next 12 months, by business characteristics

Over the next 12 months, what is the future outlook for this business or organization?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Very optimistic	24.0	22.1	22.9	36.9	23.6 ^E	23.3	26.3	19.9 ^E	15.6	32.0	25.7	14.1	19.5	27.0 ^E
Somewhat optimistic	50.3	50.6	52.1	43.2	32.5 ^E	51.4	44.3 ^E	F	59.8	43.3	48.9	61.3 ^E	70.7 ^E	29.2 ^E
Not optimistic	13.9	16.5	10.7	14.1	0.0	12.2	24.5 ^E	17.6 ^E	14.2	16.7	11.3	2.5	1.1	25.9 ^E
Unknown	11.9	10.8	14.2	5.8	F	13.1	4.9	F	10.4	8.0	14.1	22.2	8.8	17.9

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0361-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 26 - Length of time businesses or organizations expect to continue to operate at its current level of revenue and expenditures, by business characteristics

How long can this business or organization continue to operate at its current level of revenue and expenditures before having to consider the following options?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Consider laying off staff														
Less than 1 month	3.8	3.9	3.2	6.1	0.0	4.4	0.0	6.4	8.3	3.9	0.0	4.3	1.9	4.4
1 month to less than 3 months	5.0	6.6	2.5	7.2	0.0	5.8	0.0	0.0	7.9	5.7	3.1	2.3	0.6	1.7
3 months to less than 6 months	4.8	5.8	3.8	3.8	0.0	5.5	0.0	0.0	7.0	5.2	3.5	0.9	3.8	3.0
6 months to less than 12 months	7.1	4.9	9.4	8.8	14.2	6.4	11.6	13.0	7.7	10.3	3.9	1.0	8.0	6.1
12 months or more	59.6	59.5	60.1	55.8	85.8	55.3	85.7	80.6 ^E	42.3	53.3	73.9	46.4 ^E	54.1 ^E	47.3 ^E
Unknown	19.7	19.3	21.0	18.2	0.0	22.5	2.7	0.0	26.8	21.6	15.6	45.1 ^E	31.7 ^E	37.4 ^E
Consider closure or bankruptcy														
Less than 1 month	1.1	0.0	1.5	5.3	0.0	1.3	0.0	0.0	1.9	2.2	0.0	2.7	0.0	4.4
1 month to less than 3 months	3.5	6.2	0.3	2.5	0.0	4.0	0.0	0.0	6.4	5.7	0.2	0.0	0.6	0.7
3 months to less than 6 months	3.1	3.9	2.9	0.0	0.0	3.4	1.1	0.0	6.0	0.6	2.8	0.0	1.9	0.0
6 months to less than 12 months	6.1	6.7	6.0	4.1	0.0	7.0	0.6	0.0	16.6	2.6	1.2	0.0	5.3	8.0
12 months or more	64.8	58.8	70.4	70.6	85.8	60.3	91.8	93.6	46.8	60.2	77.5	49.0 ^E	59.9 ^E	47.8 ^E
Unknown	21.5	24.4	19.0	17.5	14.2	24.0	6.5	6.4	22.3	28.6	18.3	48.4 ^E	32.3 ^E	39.1 ^E

E = use with caution

Source: Statistics Canada data table 33-10-0362-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

SELECTED BUSINESS CHARACTERISTICS by NORTH AMERICAN INDUSTRY CLASSIFICATION (NAICS)

The following NAICS subsectors and sectors are excluded from the industries total — 22: Utilities; 523990: All other financial investment activities; 55: Management of companies and enterprises; 611: Education services; 6214: Out-patient care centres; 6215: Medical and diagnostic laboratories; 6219: Other ambulatory health care services; 622: Hospitals; 814: Private households; and 91: Public administration.

Table 27 (NAICS) - Business or organization selected expectations over the next three months, by Selected NAICS Sectors

Over the next three months, how are each of the following expected to change for this business or organization?	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
		----- % of businesses -----					
Number of employees							
- increase	20.3	F	10.7	5.9	7.2	0.0	42.9 ^E
- stay about the same	74.7	F	80.9	94.1	92.8	89.7	38.2 ^E
- decrease	4.0	0.0	8.4	0.0	0.0	10.3	18.9
- not applicable	1.0	0.0	0.0	0.0	0.0	0.0	0.0
Vacant positions							
- increase	5.1	33.1 ^E	0.0	0.0	0.0	0.0	6.8
- stay about the same	45.4	41.4 ^E	51.0 ^E	49.2 ^E	87.5	56.0 ^E	34.7 ^E
- decrease	7.6	0.0	7.6	3.0	4.5	4.4	17.9
- not applicable	41.9	25.5 ^E	41.5 ^E	47.7 ^E	8.0	39.6 ^E	40.6 ^E
Sales							
- increase	22.6	56.9 ^E	26.9 ^E	12.4	27.5 ^E	6.6	35.2
- stay about the same	50.0	18.1 ^E	26.1 ^E	55.4 ^E	72.5 ^E	75.8 ^E	29.7
- decrease	20.9	F	F	32.2 ^E	0.0	10.3	35.0 ^E
- not applicable	6.4	3.8	3.3	0.0	0.0	7.2	0.0
Selling price of goods and services offered by the business or organization							
- increase	14.4	23.7 ^E	8.8	31.0 ^E	0.0	14.7	18.7
- stay about the same	69.2	55.9 ^E	75.6 ^E	66.3 ^E	100.0	71.4 ^E	57.2 ^E
- decrease	7.0	16.6	12.4	0.0	0.0	6.6	24.1
- not applicable	9.4	3.8	3.3	2.8	0.0	7.2	0.0
Demand for products services offered by this business or organization							
- increase	22.1	32.6 ^E	8.8	5.7	16.3	18.2	27.9
- stay about the same	59.4	63.6 ^E	72.8 ^E	56.6 ^E	83.7	81.8	51.9 ^E
- decrease	12.5	0.0	15.1	35.0 ^E	0.0	0.0	20.2
- not applicable	6.1	3.8	3.3	2.8	0.0	0.0	0.0
Imports							
- increase	1.2	9.7	4.8	0.5	0.0	0.0	0.0
- stay about the same	12.6	12.1 ^E	F	11.7	23.4 ^E	23.1 ^E	15.9
- decrease	2.6	0.0	0.0	12.5	0.0	0.0	3.4
- not applicable	83.6	78.2 ^E	F	75.3 ^E	76.6 ^E	76.9 ^E	80.7
Exports							
- increase	1.3	0.0	0.0	0.0	0.0	0.0	10.5
- stay about the same	12.7	12.1 ^E	F	10.8	12.2	15.9	15.9
- decrease	1.6	0.0	0.0	3.6	0.0	0.0	3.4
- not applicable	84.4	87.9 ^E	F	85.6	87.8	84.1	70.2 ^E
Operating income							
- increase	17.4	50.5 ^E	3.0	4.8	11.8	4.4	15.6
- stay about the same	58.5	39.7 ^E	F	68.0 ^E	F	78.1	56.1 ^E
- decrease	21.1	6.4	F	22.9 ^E	F	10.3	28.3
- not applicable	3.0	3.3	2.6	4.4	0.0	7.2	0.0
Operating expenses							
- increase	38.0	74.3 ^E	41.1 ^E	23.3	33.0 ^E	14.7	41.2 ^E
- stay about the same	57.1	22.4 ^E	55.6 ^E	72.3	40.2 ^E	85.3	58.8 ^E
- decrease	2.1	0.0	0.7	0.0	F	0.0	0.0
- not applicable	2.8	3.3	2.6	4.4	0.0	0.0	0.0
Profitability							
- increase	10.4	42.8 ^E	1.6	4.2	11.8	0.0	1.9
- stay about the same	51.8	14.2	44.9 ^E	57.4 ^E	69.7 ^E	82.4	48.7 ^E
- decrease	29.2	39.7 ^E	F	36.8 ^E	18.5 ^E	10.3	49.4 ^E
- not applicable	8.6	3.3	3.3	1.6	0.0	7.2	0.0

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0337-01.

Table 27 (NAICS) - Business or organization selected expectations over the next three months, by Selected NAICS Sectors, continued

Over the next three months, how are each of the following expected to change for this business or organization?	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
----- % of businesses -----							
Capital expenditures							
- increase	12.4	68.4 ^E	10.4	16.1	2.7	4.4	9.2
- stay about the same	60.6	24.5 ^E	73.3 ^E	53.5 ^E	97.3	85.3	35.3 ^E
- decrease	8.2	0.0	6.9	0.0	0.0	0.0	22.3 ^E
- not applicable	18.8	7.1	9.4	30.4 ^E	0.0	10.3	33.2 ^E
Training expenditures							
- increase	9.5	67.3 ^E	12.5	3.0	0.0	4.4	12.0
- stay about the same	51.6	10.8	30.8 ^E	53.0 ^E	77.7 ^E	74.2 ^E	70.5
- decrease	3.0	0.0	0.7	0.0	0.0	0.0	5.1
- not applicable	36.0	21.9 ^E	56.1 ^E	43.9 ^E	22.3 ^E	21.5 ^E	12.5

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0337-01.

Table 28 (NAICS) - Length of time businesses or organizations expect to continue to operate at current level of revenue and expenditures, by Selected NAICS Sectors

How long can this business or organization continue to operate at its current level of revenue and expenditures before having to consider the following options?	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
----- % of businesses -----							
Consider laying off staff							
Less than 1 month	3.8	0.0	2.6	0.0	11.2	0.0	5.0
1 month to less than 3 months	5.0	0.0	2.1	10.3	9.1	0.0	24.1
3 months to less than 6 months	4.8	4.3	20.5 ^E	0.0	7.0	17.5	0.0
6 months to less than 12 months	7.1	20.4	0.0	14.0	0.0	11.0	9.5
12 months or more	59.6	63.2 ^E	62.4 ^E	46.9 ^E	55.9 ^E	59.4 ^E	43.1 ^E
Unknown	19.7	12.1 ^E	12.4	28.8 ^E	16.7	12.1	18.4
Consider closure or bankruptcy							
Less than 1 month	1.1	0.0	0.0	0.0	0.0	0.0	5.0
1 month to less than 3 months	3.5	0.0	2.1	0.0	0.0	0.0	12.1
3 months to less than 6 months	3.1	0.0	6.5	10.3	0.0	0.0	0.0
6 months to less than 12 months	6.1	12.1	20.8 ^E	0.0	0.0	4.4	22.8
12 months or more	64.8	72.0 ^E	53.4 ^E	50.3 ^E	72.3 ^E	76.3	46.7 ^E
Unknown	21.5	15.9 ^E	17.3	39.4 ^E	27.7 ^E	19.3	13.4

E = use with caution

Source: Statistics Canada data table 33-10-0362-01.

Table 29 (NAICS) - Plans to expand or restructure¹ business or acquire other businesses in the next 12 months, by Selected NAICS Sectors

In the next 12 months, are there any plans to expand or restructure ¹ this business, or acquire or invest in other businesses? (select all that apply)	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
----- % of businesses -----							
Expand current location of the business	2.8	19.8 ^E	0.0	0.5	0.0	0.0	5.0
Expand business to other locations	2.2	0.0	0.0	1.0	0.0	0.0	0.0
Restructure ¹ business	4.5	9.7	0.0	2.1	0.0	11.7	15.5
Acquire other businesses or franchises	0.4	0.0	0.0	0.0	0.0	0.0	1.4
Invest in other businesses	2.6	0.0	0.0	0.0	0.0	0.0	10.5
No plans	75.2	58.9 ^E	93.0	70.8 ^E	83.5	82.9	70.3
Unknown plans	16.3	21.2 ^E	7.0	25.6 ^E	16.5	5.4	12.8

1 = Restructuring involves changing the financial, operational, legal or other structures of a business to make it more efficient or more profitable.

E = use with caution

Source: Statistics Canada data table 33-10-0339-01.

Table 30 (NAICS) - Plans to transfer, sell, or close business in the next 12 months, by Selected NAICS Sectors

In the next 12 months, are there any plans to transfer, sell or close this business?	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
		----- % of businesses -----					
Transfer to family members without money changing hands	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Sell to family members	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Sell to employees	0.6	0.0	0.0	0.0	0.0	0.0	0.0
Sell to external parties	0.8	0.0	0.0	2.8	0.0	0.0	0.0
Close the business	2.6	0.0	0.0	0.0	0.0	5.4	18.7
Plans to transfer, sell or close, unknown	0.4	0.0	0.0	0.0	0.0	0.0	3.1
No plans to transfer, sell or close the business in the next year	79.5	78.3 ^E	97.2	53.5 ^E	87.8	94.6	62.8
Unknown plans	16.0	21.7 ^E	2.8	43.7 ^E	12.2	0.0	15.4

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0340-01.

Table 31 (NAICS) - Liquidity and access to liquidity over the next three months, by Selected NAICS Sectors

Does this business or organization have the cash or liquid assets required to operate for the next three months?	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
		----- % of businesses -----					
Yes, business or organization has the cash or liquid assets required to operate	70.0	100.0	30.6 ^E	72.1 ^E	79.3 ^E	100.0	48.9 ^E
No, business or organization does not have the cash or liquid assets required to operate, but will be able to acquire cash or liquid assets required	5.1	0.0	19.1 ^E	0.0	0.0	0.0	4.3
No, business or organization does not have the cash or liquid assets required to operate, and will not be able to acquire cash or liquid assets required	1.7	0.0	0.0	0.0	0.0	0.0	10.5
No, business or organization does not have the cash or liquid assets required to operate; unknown if they will be able to acquire cash or liquid assets required	4.9	0.0	8.6	10.3	11.2	0.0	6.6
Status of cash or liquid assets required, unknown	18.3	0.0	F	17.6	9.5	0.0	29.7 ^E

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0353-01.

Table 32 - Ability for the business or organization to take on more debt, by Selected NAICS Sectors

Does this business or organization have the ability to take on more debt?	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
		----- % of businesses -----					
Can take on more debt	25.4	35.0 ^E	30.8 ^E	18.1	F	13.9	8.0
Cannot take on more debt (select all that apply)	13.6 ^E	F	0.0	4.7	9.1	14.7	52.6 ^E
Cannot take on more debt due to cash flow	50.7	0.0	..	F	0.0	F	F
Cannot take on more debt due to a lack of confidence or uncertainty in future sales	53.2 ^E	0.0	..	F	100.0	F	81.3 ^E
Cannot take on more debt because the request would be turned down	17.9	0.0	..	88.3	0.0	F	5.8
Cannot take on more debt because it is too difficult or time consuming to apply	10.6	100.0	..	89.9	0.0	0.0	0.0
Cannot take on more debt because the terms and conditions ¹ are unfavourable	2.2	0.0	..	F	0.0	0.0	1.7
Cannot take on more debt due to the business's or organization's credit rating	0.0	0.0	..	0.0	0.0	0.0	0.0
Cannot take on more debt due to other reasons	5.5	0.0	..	11.7	0.0	F	0.0
Unknown	22.8	21.3 ^E	33.5 ^E	28.4 ^E	21.0 ^E	11.1	24.5
Does not need to take on more debt	38.1	22.5	35.7 ^E	48.8 ^E	F	60.2 ^E	15.0

1 = e.g., interest rate, payment period

.. = not available for this specific reference period

E = use with caution F = too unreliable to be published

Source: Statistics Canada data table 33-10-0354-01.

Table 33 - Business or organization obstacles over the next three months, by Selected NAICS Sectors

Over the next three months, which of the following are expected to be obstacles for this business or organization? (select all that apply)	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
		----- % of businesses -----					
Shortage of labour force	22.9	25.3 ^E	28.5 ^E	16.3	14.0 ^E	18.3	41.0 ^E
Recruiting skilled employees	36.2	68.7 ^E	75.5 ^E	6.9	2.7	16.5	39.3 ^E
Retaining skilled employees	19.2	36.5 ^E	27.5 ^E	2.0	0.0	0.0	34.0 ^E
Shortage of space or equipment	9.4	24.2 ^E	5.3	2.1	0.0	14.5	14.0 ^E
Rising cost of inputs ¹	28.7	80.8 ^E	52.1 ^E	34.1 ^E	9.1	17.0	37.1 ^E
Difficulty acquiring inputs ¹ , products or supplies domestically	22.6	42.4 ^E	49.4 ^E	19.6	8.0	7.3	24.2 ^E
Difficulty acquiring inputs ¹ , products or supplies from abroad	8.4	34.3 ^E	7.7	6.7	8.0	0.0	3.0
Maintaining inventory levels	9.2	31.7 ^E	20.5 ^E	8.8	0.0	0.0	2.2
Insufficient demand for goods or services offered	13.5	6.4	11.0	13.2	F	0.0	12.4
Fluctuations in consumer demand	21.7	17.9	22.6 ^E	31.2 ^E	18.5 ^E	17.5	20.0
Attracting new or returning customers	20.7	0.0	14.6 ^E	15.0	18.5 ^E	10.0	27.3
Cost of insurance	22.8	F	45.3 ^E	6.9	21.3 ^E	7.3	25.3
Transportation costs	19.6	F	46.6 ^E	13.2	0.0	10.3	13.9
Obtaining financing	9.6	9.7	4.7	12.0	16.1	10.3	1.8
Government regulations	16.8	59.2 ^E	3.7	23.2 ^E	15.7 ^E	11.4	33.4 ^E
Travel restrictions and travel bans	45.8	78.1 ^E	66.4 ^E	41.2 ^E	32.8 ^E	28.1 ^E	64.6 ^E
Increasing competition	12.2	16.5	0.0	4.7	9.5	16.6	13.5
Challenges related to exporting goods and services	1.3	0.0	0.0	3.6	0.0	11.1	0.0
Maintaining sufficient cash flow or managing debt	20.6	F	43.3 ^E	4.1	18.5 ^E	14.7	39.3 ^E
Speed of internet connection	22.0	F	22.2	18.6	9.5	27.5 ^E	22.3 ^E
Intellectual property protection	0.1	0.0	0.0	0.0	0.0	0.0	0.0
Obstacles for the business or organization, other	2.6	0.0	0.0	0.0	0.0	0.0	5.0
Obstacles for the business or organization, none	19.3	15.4 ^E	6.8	34.2 ^E	7.3	31.1 ^E	5.1

1 = An input is an economic resource used in a firm's production process. e.g., labour, capital, energy and raw materials

E = use with caution

Source: Statistics Canada data table 33-10-0338-01.

Table 34 - Investments in online sales and e-commerce capabilities over the next 12 months, by Selected NAICS Sectors

Over the next 12 months, how likely is this business or organization to make investments in online sales or e-commerce capabilities?	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
		----- % of businesses -----					
Very unlikely	77.9	97.0	91.9	66.5 ^E	79.7 ^E	65.3 ^E	86.2
Somewhat unlikely	4.1	3.0	8.1	3.5	9.1	0.0	1.4
Neither likely nor unlikely	6.1	0.0	0.0	2.1	0.0	0.0	10.6
Somewhat likely	5.3	0.0	0.0	4.4	11.2	23.8	1.9
Very likely	6.6	0.0	0.0	23.4 ^E	0.0	11.0	0.0

E = use with caution

Source: Statistics Canada data table 33-10-0345-01.

Table 35 - Likelihood of various measures being permanently adopted once the COVID-19 pandemic is over, by Selected NAICS Sectors

Using a scale from 1 to 5, where 1 means "very unlikely" and 5 means "very likely", how likely is this business or organization to permanently adopt each of the following measures once the COVID-19 pandemic is over?	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
		----- % of businesses -----					
Online training							
Very unlikely	23.4	15.9 ^E	65.6 ^E	17.7	2.7	4.4	51.5 ^E
Somewhat unlikely	3.9	0.0	0.0	0.8	0.0	0.0	0.0
Neither likely nor unlikely	6.5	7.8	0.0	0.6	2.8	51.5 ^E	13.5
Somewhat likely	11.3	12.1	3.7	1.0	0.0	18.2	0.0
Very likely	22.8	40.6 ^E	15.0	21.3	F	25.9	6.0
Not relevant	32.0	23.6 ^E	15.8	58.6 ^E	F	0.0	29.0 ^E
Offer more employees the possibility of teleworking or working remotely							
Very unlikely	24.2	21.8 ^E	51.7 ^E	21.9	16.3	7.3	34.4 ^E
Somewhat unlikely	6.1	9.4	0.0	3.8	0.0	0.0	0.0
Neither likely nor unlikely	5.2	6.8	16.2 ^E	0.0	2.8	17.0	0.9
Somewhat likely	5.8	7.8	0.0	0.0	0.0	30.1 ^E	10.5
Very likely	6.5	F	2.6	9.5	0.0	7.2	0.0
Not relevant	52.1	18.6	29.5 ^E	64.7 ^E	81.0	38.5 ^E	54.2 ^E
Require more employees to telework or work remotely							
Very unlikely	31.5	38.4 ^E	53.3 ^E	25.7 ^E	16.3	17.3	42.8 ^E
Somewhat unlikely	7.2	3.0	14.6 ^E	0.0	0.0	0.0	0.0
Neither likely nor unlikely	3.6	11.1	0.0	0.0	2.8	37.1 ^E	0.0
Somewhat likely	0.8	7.8	0.0	0.0	0.0	7.2	0.0
Very likely	2.7	F	0.0	9.5	0.0	0.0	0.0
Not relevant	54.1	18.6	32.1 ^E	64.7 ^E	81.0	38.5 ^E	57.2 ^E
Require employees to come back to on-site work							
Very unlikely	13.2	12.1 ^E	41.5 ^E	16.8	0.0	0.0	22.4
Somewhat unlikely	1.3	F	0.0	0.0	0.0	7.2	0.0
Neither likely nor unlikely	4.8	10.3	0.0	0.0	0.0	40.4 ^E	3.0
Somewhat likely	9.1	0.0	1.6	2.9	2.8	6.6	0.0
Very likely	13.2	31.9 ^E	13.2	13.4	13.6	7.3	30.7 ^E
Not relevant	58.4	24.5	43.7 ^E	66.9 ^E	83.7	38.5 ^E	43.9 ^E
Increase IT (Information Technology) infrastructure to support teleworking							
Very unlikely	25.3	39.4 ^E	49.2 ^E	20.9	19.0	0.0	40.9 ^E
Somewhat unlikely	6.1	0.0	14.6	0.0	0.0	6.6	0.9
Neither likely nor unlikely	10.2	20.8	5.3	9.5	0.0	47.7 ^E	0.0
Somewhat likely	2.4	0.0	0.0	4.1	0.0	0.0	0.0
Very likely	5.4	F	0.0	0.0	0.0	7.2	0.0
Not relevant	50.5	18.6	30.9 ^E	65.5 ^E	81.0	38.5 ^E	58.2 ^E
Make investments to increase the security of telework systems							
Very unlikely	28.2	24.2 ^E	63.8 ^E	24.5	16.3	21.0	41.8 ^E
Somewhat unlikely	5.2	19.1	3.7	0.5	2.7	0.0	0.0
Neither likely nor unlikely	6.2	0.0	1.6	0.0	0.0	37.8 ^E	1.8
Somewhat likely	3.1	0.0	0.0	9.5	0.0	0.0	0.0
Very likely	6.3	F	0.0	0.0	0.0	13.8	0.0
Not relevant	51.0	25.4	30.9 ^E	65.5 ^E	81.0	27.5 ^E	56.4 ^E
Adopt shiftwork to increase the distance between employees							
Very unlikely	29.6	34.3 ^E	52.9 ^E	30.2 ^E	28.5 ^E	20.3 ^E	24.2
Somewhat unlikely	6.2	13.5	16.2 ^E	0.0	0.0	27.4 ^E	0.0
Neither likely nor unlikely	6.1	F	0.0	5.9	0.0	0.0	9.5
Somewhat likely	1.9	3.0	0.0	0.0	0.0	0.0	5.2
Very likely	2.6	0.0	0.0	1.6	11.2	0.0	0.0
Not relevant	53.6	28.0 ^E	30.9 ^E	62.3 ^E	60.3 ^E	52.3 ^E	61.1 ^E
Modify the work space to increase the distance between employees							
Very unlikely	28.8	29.5 ^E	43.7 ^E	27.2 ^E	14.9	27.5 ^E	42.8 ^E
Somewhat unlikely	3.4	3.8	0.0	0.6	0.0	13.9	2.7
Neither likely nor unlikely	8.1	3.0	6.1	16.3	9.1	20.1 ^E	4.2
Somewhat likely	10.2	F	8.1	14.8	0.0	0.0	10.7
Very likely	6.1	7.8	4.8	3.6	11.2	7.2	3.3
Not relevant	43.3	25.0	37.3 ^E	37.6 ^E	64.8 ^E	31.3 ^E	36.4 ^E

Note: An employee is someone who would be issued a T4 from this business or organization.

E = use with caution

Source: Statistics Canada data table 33-10-0355-01.

Table 35 - Likelihood of various measures being permanently adopted once the COVID-19 pandemic is over, by Selected NAICS Sectors, continued

Using a scale from 1 to 5, where 1 means "very unlikely" and 5 means "very likely", how likely is this business or organization to permanently adopt each of the following measures once the COVID-19 pandemic is over?	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
		----- % of businesses -----					
Diversify supply chains within Canada							
Very unlikely	22.7	26.6 ^E	27.5 ^E	46.4 ^E	2.8	20.3 ^E	17.5
Somewhat unlikely	2.9	11.9	4.0	0.0	0.0	26.7 ^E	3.0
Neither likely nor unlikely	12.2	F	19.3 ^E	2.0	8.0	7.3	6.0
Somewhat likely	4.9	3.0	21.1 ^E	0.8	0.0	0.0	0.8
Very likely	6.0	19.8 ^E	0.0	9.3	0.0	15.3	13.8
Not relevant	51.4	17.5	28.1 ^E	41.5 ^E	89.2	30.3 ^E	59.0 ^E
Diversify supply chains outside Canada							
Very unlikely	22.4	26.6 ^E	35.8 ^E	28.2 ^E	2.8	40.4 ^E	20.2
Somewhat unlikely	7.1	9.4	F	4.6	0.0	6.6	3.0
Neither likely nor unlikely	7.7	0.0	1.6	0.7	8.0	7.3	0.0
Somewhat likely	0.5	0.0	0.0	0.8	0.0	0.0	0.0
Very likely	3.7	19.8 ^E	0.0	14.8	0.0	15.3	0.0
Not relevant	58.7	44.2 ^E	30.2 ^E	50.9 ^E	89.2	30.3 ^E	76.8
Reduce hiring of temporary foreign workers							
Very unlikely	20.7	28.6 ^E	6.3	29.1 ^E	2.8	30.4 ^E	37.1 ^E
Somewhat unlikely	3.6	0.0	1.6	10.3	0.0	0.0	1.4
Neither likely nor unlikely	7.0	0.0	10.5	3.0	7.0	13.9	8.6
Somewhat likely	0.2	0.0	0.0	0.0	0.0	0.0	0.8
Very likely	1.3	0.0	0.0	0.5	0.0	0.0	8.0
Not relevant	67.2	71.4 ^E	81.6	57.2 ^E	90.2	55.6 ^E	44.1 ^E
Increase online sales capacity							
Very unlikely	13.8	12.1 ^E	30.8 ^E	16.2	2.8	0.0	29.1 ^E
Somewhat unlikely	3.9	4.3	1.6	0.0	2.7	27.4 ^E	0.9
Neither likely nor unlikely	5.7	0.0	0.0	2.1	0.0	0.0	8.1
Somewhat likely	4.6	0.0	0.0	4.9	0.0	6.6	11.5
Very likely	10.0	9.7	2.6	24.9 ^E	0.0	11.0	4.6
Not relevant	61.8	73.9 ^E	65.0 ^E	51.9 ^E	94.5	55.0 ^E	45.9 ^E
Increase contactless delivery or pickup options							
Very unlikely	13.4	12.1 ^E	10.3	17.6	7.3	7.2	35.5 ^E
Somewhat unlikely	1.8	0.0	0.0	1.0	2.7	0.0	7.7
Neither likely nor unlikely	9.5	7.3	15.6 ^E	8.3	0.0	7.3	7.9
Somewhat likely	7.8	9.7	6.5	4.4	8.0	26.9 ^E	8.4
Very likely	5.9	0.0	2.6	10.8	11.2	0.0	11.1
Not relevant	61.5	70.9 ^E	65.0 ^E	57.8 ^E	70.8 ^E	58.5 ^E	29.4
Reduce physical space used by the business or organization							
Very unlikely	45.0	26.6 ^E	67.9 ^E	64.2 ^E	16.3	11.6	47.7 ^E
Somewhat unlikely	4.2	3.0	1.6	0.0	2.7	27.4 ^E	3.0
Neither likely nor unlikely	7.3	3.0	0.0	5.1	0.0	20.3 ^E	8.1
Somewhat likely	2.0	F	0.0	0.0	0.0	6.6	0.8
Very likely	1.1	10.1	2.6	0.0	0.0	7.2	0.0
Not relevant	40.3	26.5	27.9 ^E	30.7 ^E	81.0	26.9 ^E	40.3 ^E
Increase physical space used by the business or organization							
Very unlikely	29.9	31.6 ^E	30.8 ^E	60.8 ^E	16.3	18.2	40.3 ^E
Somewhat unlikely	4.0	0.0	0.0	3.1	2.7	20.1 ^E	4.2
Neither likely nor unlikely	11.8	3.0	F	5.0	0.0	27.5 ^E	6.8
Somewhat likely	6.8	F	5.3	3.5	0.0	7.3	3.0
Very likely	7.7	9.7	4.8	0.0	0.0	0.0	3.9
Not relevant	39.9	30.2 ^E	30.5 ^E	27.6 ^E	81.0	26.9 ^E	41.8 ^E
Increase investments in training							
Very unlikely	24.5	24.9 ^E	40.8 ^E	24.0 ^E	7.3	0.0	46.7 ^E
Somewhat unlikely	7.0	6.4	3.7	0.0	2.7	37.3 ^E	1.4
Neither likely nor unlikely	18.0	3.0	23.2 ^E	8.0	9.1	13.9	12.0
Somewhat likely	5.6	F	5.6	12.9	0.0	0.0	0.0
Very likely	5.9	17.4	4.8	0.0	F	32.9 ^E	6.8
Not relevant	39.0	19.8	21.9 ^E	55.1 ^E	F	15.9	33.1 ^E

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0355-01.

Table 36 - Impact of 5G availability¹ on business or organization operations or services over the next 12 months, by Selected NAICS Sectors

Over the next 12 months, how much will 5G availability ¹ impact the operations or services of this business or organization?	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
		----- % of businesses -----					
No impact	38.1	53.2 ^E	F	47.6 ^E	58.7 ^E	47.5 ^E	30.4
A small impact	9.3	0.0	9.2	0.0	0.0	17.2	4.3
A moderate impact	12.0	9.7	20.5 ^E	3.4	9.5	6.6	8.8
A major impact	3.6	7.8	2.1	0.0	4.5	17.7	3.0
Unknown	37.0	F	28.2 ^E	49.0 ^E	27.3 ^E	11.0	53.5 ^E

1 = 5G is the latest standard for higher speed cellular networks.

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0359-01.

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