



COVID-19 Impact on Yukon Businesses Quarter 1, 2021

Highlights:

- Over the next three-month period from the survey date, six in ten (60.7%) Yukon businesses expected their **profitability** would stay about the same, over half (56.2%) expected their **sales** would stay the same, two-thirds (66.7%) expected the **prices they charge** would stay about the same and nearly three-quarters (70.4%) expected their number of **employees** would remain the same.
- Compared with 2019, over one in four (26.7%) businesses saw a decline in revenue of 30% or more in 2020.

Notes on methodology:

Data in this publication are from Statistics Canada's Canadian Survey on Business Conditions (CSBC). While the first iteration of this survey crowdsourced data from businesses across Canada, a probability-based sample was selected for subsequent iterations of the survey. Results from this iteration of the survey are applicable to employer businesses in Canada. This survey is now conducted on a quarterly basis to collect information from businesses in Canada more efficiently and rapidly compared with traditional survey methods.

Information in this publication is based on the CSBC that Statistics Canada conducted from January 11 to February 11, 2021, and respondents were asked what their expectations would be over the next three-month period. **As a result, those three months could range from January 11 to May 11, 2021, depending on when the business responded.**

Many Yukon businesses anticipate profitability to remain the same in the short term

- About 6 in 10 (60.7%) of all Yukon businesses expected their profitability would stay about the same over the next three months. Conversely, 24.5% of all businesses expected their profitability would decrease, most notably in the *Accommodation and food services* (52.1%) and *Arts, entertainment and recreation* (41.8%) sectors.
- Close to one-fifth (18.0%) of all businesses expected their sales would decrease over the next three months, while over one-half (56.2%) expected sales to remain the same. Over one-half of the businesses in the *Professional, scientific and technical services* sector (57.2%) expected sales to fall.
- Less than 1 in 7 (13.2%) of all businesses expected they would raise prices over the next three months, down from 14.7% of businesses last cycle. Businesses in *Retail trade* (27.3%); *Accommodation and food services* (23.4%); and *Agriculture, forestry, fishing and hunting* (21.7%) sectors were the most likely to expect they would raise prices.
- Seven in ten (70.4%) businesses expected their number of employees to remain the same over the next three months, up from 68.7% of businesses last cycle. Conversely, 7.5% of businesses expected their number of employees would decrease, down from 13.1% the previous cycle. About one-quarter (25.1%) of businesses in the *Manufacturing* sector and about 1 in 5 (18.4%) businesses in the *Transportation and warehousing* sector expected a reduction in their number of employees over the next three months.

See Table 1 and Table 25 (NAICS) appended.

The vast majority of businesses in accommodation and food services and arts, entertainment and recreation experienced loss in revenue in 2020

- Close to half (45.2%) of all businesses reported that revenues were down in 2020 from a year earlier and over one-quarter (26.7%) reported that revenue fell by 30% or more.
- The vast majority of Yukon businesses in the *Arts, entertainment and recreation* (89.8%), *Transportation and warehousing* (70.6%) and *Accommodation and food services* (64.9%) sectors reported a decline in revenue in 2020 from a year earlier. Furthermore, over half of the businesses in the *Arts, entertainment and recreation* (57.5%), *Accommodation and food services* (53.7%) and *Transportation and warehousing* (51.5%) sectors had revenues fall by 30% or more year over year.

See Table 11 and Table 26 (NAICS) appended

Businesses are concerned with their survival over the next year

- Over half (52.2%) of Yukon businesses expected they could continue to operate for 12 months or more at their current level of revenue and expenditures before considering closure or bankruptcy, while less than one-tenth (7.6%) of businesses reported they could continue for less than 12 months; 40.3% of businesses did not know length of time. Approximately one-quarter of businesses in the **Arts, entertainment and recreation** (28.4%) and **Accommodation and food services** (22.4%) sectors reported they could continue to operate at their current level of revenue and expenditures for less than 12 months before having to consider closure or bankruptcy.
- Nearly half (46.5%) of businesses expected they could continue to operate for 12 months or more at their current level of revenue and expenditures before considering laying off staff, while one-sixth (16.8%) reported they could continue for less than 12 months; 36.7% of businesses did not know length of time.
- Nearly one-third (32.7%) of businesses have plans to expand or restructure their business, or to acquire or invest in other businesses in the next year. Conversely, 9.4% of businesses have plans to transfer or sell their business within the next year or have plans to close their business. Businesses in the **Retail trade** (12.7%) and **Accommodation and food services** (12.3%) sectors were most likely to have plans to transfer, sell or close over the next year.

See Tables 5, 6, and 24; Tables 27 (NAICS) and 29 (NAICS) appended.

Businesses expect to face a variety of obstacles

- Close to one-third of all Yukon businesses expected recruiting and retaining skilled employees (31.2%) to be an obstacle for their business over the next three months, while approximately one-quarter expected travel restrictions (27.0%), supply chain challenges (24.5%), fluctuations in consumer demand (24.4%), high speed internet (21.2%), and insufficient demand for goods or services offered (20.3%) to be obstacles.
- Across industry sectors, high speed internet was the most common obstacle expected over the next three months, particularly for **Agriculture, forestry, fishing and hunting** (81.0%) and **Professional, scientific and technical services** (55.4%). Travel restrictions was the second-most common expected obstacle across sectors, highest in **Agriculture, forestry, fishing and hunting** (82.1%), **Arts, entertainment and recreation** (78.7%), **Transportation and warehousing** (62.9%) and **Accommodation and food services** (60.0%). Obstacles of government regulations (highest for **Accommodation and food services** sector at 37.5%) and rising cost of inputs (highest for the **Agriculture, forestry, fishing and hunting** sector at 84.7%) were also common obstacles across most industry sectors.
- Recruiting and retaining skilled employees was a common obstacle expected by around one-third of the businesses in the following sectors: **Agriculture, forestry, fishing and hunting** (35.0%), **Accommodation and food services** (34.8%), **Retail trade** (32.4%) and **Construction** (30.2%).
- Around one-half of businesses in the **Manufacturing** (52.9%) and **Retail trade** (45.7%) sectors, and over one-third of businesses in the **Construction** (36.2%) sector expected supply chain challenges would be an obstacle over the next three months.
- A substantial proportion of businesses in the industry sector of **Transportation and warehousing** (66.5%), **Arts, entertainment and recreation** (49.7%), **Manufacturing** (41.1%) and **Accommodation and food services** (33.9%), expected insufficient demand would be an obstacle.
- Over two-fifths (41.1%) of businesses in the **Manufacturing** sector expected maintaining sufficient cash flow or managing debt would be an obstacle, followed by the **Construction** sector at 31.4%.
- Cost of insurance was identified as an expected obstacle by 65.0% of businesses in the **Agriculture, forestry, fishing and hunting** and 47.4% in **Transportation and warehousing** sectors.
- The expected obstacle of maintaining inventory levels over the next three months was the highest for businesses in the **Wholesale trade** sector at 72.3%.

See Table 2 and Table 30 (NAICS) appended.

Businesses shift to increase online sales capabilities

- Just over one in seven businesses (14.8%) had an online sales platform or had plans to implement one. Businesses in the **Arts, entertainment and recreation** (35.3%) and **Retail trade** (29.7%) sectors were most likely to have an online sales platform or plans to implement one.
- Approximately 1 in 16 (6.2%) businesses made half or more of their total sales online in 2020, up from 1 in 23 (4.4%) businesses in 2019. The largest increase (12.4 percentage points) was in the **Professional, scientific and technical services** sector where the share of businesses with half or more of their total sales online almost quadrupled from 4.9% in 2019 to 17.3% in 2020.

See Tables 9 and 10; Tables 31 (NAICS) and 32 (NAICS) appended.

Table 1 - Business or organization expectations over the next three months, by business characteristics

Over the next three months, how are each of the following expected to change for this business or organization?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Sales														
- increase	10.0	8.7	10.0	13.9	F	9.7	2.6	F	6.9	10.5	6.1	12.0	23.3 ^E	0.9
- stay about the same	56.2	46.6	69.6	53.4	F	57.6	50.3 ^E	33.9 ^E	67.7	45.7 ^E	55.2	54.5	F	53.0 ^E
- decrease	18.0	23.1	11.1	20.8	0.0	19.6	8.3	12.3	21.4	18.2	16.2	23.6	10.2	29.8 ^E
- not applicable	15.8	21.7	9.3	11.8	11.3	13.1	38.7 ^E	7.0	3.9	25.6 ^E	22.5	9.9	F	16.3
Number of employees														
- increase	12.9	12.4	14.3	9.7	10.8	13.2	0.9	F	16.3	4.8	8.7	8.8	F	5.0
- stay about the same	70.4	66.1	72.0	84.3	89.2	68.4	97.4	F	76.2	60.3 ^E	74.1	64.5	30.9 ^E	66.4 ^E
- decrease	7.5	9.4	6.2	3.1	0.0	8.6	0.0	8.1	3.6	14.6 ^E	7.6	20.8	16.2	11.2
- not applicable	9.3	12.1	7.5	2.9	0.0	9.9	1.7	7.0	3.9	20.3 ^E	9.6	5.9	F	17.4 ^E
Job vacancies														
- increase	4.6	5.4	2.3	9.7	10.8	4.9	2.6	5.9	9.4	4.2	0.9	4.2	5.5	0.0
- stay about the same	63.1	56.8	68.9	70.2	89.2	61.5	85.7	77.6 ^E	56.7	58.2 ^E	67.4	57.0	F	F
- decrease	6.4	7.3	4.8	8.7	0.0	5.8	0.0	3.4	5.4	4.3	8.4	10.3	11.3	10.1
- not applicable	25.9	30.5	24.0	11.4	0.0	27.7	11.7	13.1	28.4	33.4 ^E	23.2	28.5	F	F
Sale prices of goods and services offered by this business or organization														
- increase	13.2	15.9	10.3	12.3	0.0	15.1	0.0	F	12.1	8.9	11.7	18.8	12.2	6.9
- stay about the same	66.7	58.5	78.0	61.8	88.7	67.2	60.4 ^E	F	77.5	66.2 ^E	62.3	69.0	F	85.1
- decrease	2.3	1.4	1.0	12.5	0.0	2.6	0.8	3.4	4.1	0.0	1.7	5.1	7.4	0.0
- not applicable	17.7	24.2	10.6	13.5	11.3	15.1	38.7 ^E	13.1	6.4	24.9 ^E	24.3	7.1	F	8.0
Demand for products services offered by this business or organization														
- increase	17.8	21.9	12.2	18.7	21.0	15.5	F	F	24.2	11.9	11.9	19.6	23.9 ^E	1.6
- stay about the same	58.5	51.1	67.4	60.3	67.7 ^E	61.1	41.1 ^E	F	63.1	57.6 ^E	57.5	65.5	F	F
- decrease	7.6	8.3	5.2	13.6	0.0	7.9	6.8	3.4	6.1	7.9	9.2	13.3	3.4	13.4
- not applicable	16.1	18.7	15.2	7.4	11.3	15.5	7.8	13.1	6.6	22.6 ^E	21.4	1.6	F	34.3 ^E
Imports														
- increase	1.3	1.5	1.0	1.0	0.0	1.4	0.0	0.0	3.5	0.0	0.2	0.0	1.0	0.0
- stay about the same	15.1	19.1	11.8	5.9	F	15.5	16.0	1.7	20.0	3.6	17.9	13.8	11.9	0.0
- decrease	0.6	0.9	0.4	0.0	0.0	0.5	1.7	3.4	0.3	0.0	0.6	1.7	0.0	0.0
- not applicable	83.0	78.5	86.8	93.1	F	82.5	82.3	94.9	76.1	96.4	81.3	84.5	87.0	100.0
Exports														
- increase	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
- stay about the same	14.1	16.5	12.2	7.9	F	11.5	F	1.7	9.2	5.1	23.2	13.8	2.7	0.0
- decrease	0.2	0.5	0.0	0.0	0.0	0.3	0.0	3.4	0.0	0.0	0.0	1.3	0.0	0.0
- not applicable	85.7	83.0	87.8	92.1	F	88.2	F	94.9	90.8	94.9	76.8	84.9	97.3	100.0
Operating income														
- increase	11.1	12.6	9.9	7.8	10.8	11.0	2.6	F	7.7	20.9 ^E	5.0	12.7	F	0.9
- stay about the same	63.9	60.5	66.9	68.1	78.0 ^E	62.5	84.3	35.1 ^E	65.9	54.6 ^E	70.6	57.3 ^E	30.4 ^E	34.7 ^E
- decrease	19.5	19.6	19.6	20.6	0.0	21.1	10.5	12.3	25.1	19.2	16.7	27.2	12.1	57.6 ^E
- not applicable	5.5	7.3	3.6	3.5	11.3	5.3	2.5	11.7	1.3	5.4	7.7	2.9	4.8	6.8
Operating expenses														
- increase	34.3	35.2	34.2	29.8	F	32.8	F	61.8 ^E	50.4	16.0	24.4	27.8	F	25.8 ^E
- stay about the same	53.6	51.1	54.8	61.3	F	54.5	48.5 ^E	26.5 ^E	39.5	78.1	59.6	64.6	F	36.1 ^E
- decrease	5.2	6.7	2.9	7.3	0.0	5.6	1.8	0.0	9.3	0.5	4.7	4.6	13.6	15.5
- not applicable	6.9	7.1	8.0	1.7	0.0	7.1	2.5	11.7	0.8	5.4	11.3	2.9	4.8	22.6 ^E
Profitability														
- increase	5.1	3.8	5.3	10.1	10.8	5.8	0.0	5.8	8.4	6.8	1.8	8.5	20.5 ^E	0.9
- stay about the same	60.7	61.9	61.7	50.5	67.2 ^E	62.6	50.1 ^E	64.8 ^E	61.3	70.1	56.2	49.7 ^E	66.4 ^E	F
- decrease	24.5	21.1	27.1	31.9	10.8	26.3	15.5	22.4	29.2	17.7	23.7	40.7 ^E	12.0	F
- not applicable	9.7	13.2	5.9	7.5	11.3	5.2	34.4 ^E	7.0	1.2	5.4	18.3	1.2	1.1	6.8
Capital expenditures														
- increase	16.7	20.8	10.2	22.0	10.3	18.4	7.0	6.2	34.5	9.4	7.6	19.0	3.6	0.9
- stay about the same	53.6	45.0	64.2	52.9	78.5	53.1	61.3 ^E	69.9 ^E	51.0	52.3 ^E	53.3	61.1	F	63.5 ^E
- decrease	7.2	8.8	6.3	2.7	0.0	5.9	7.5	1.2	4.0	11.1	9.0	3.1	2.1	0.0
- not applicable	22.6	25.5	19.2	22.5	11.3	22.6	24.3 ^E	22.7 ^E	10.5	27.1 ^E	30.1	16.8	F	35.6 ^E

E = use with caution
 F = too unreliable to be published
 Source: Statistics Canada data table 33-10-0307-01.

Indig = First Nations, Métis or Inuit
 Immig = Immigrant to Canada

Table 2 - Business or organization obstacles over the next three months, by business characteristics

Over the next three months, which of the following are expected to be obstacles for this business or organization?	Total	Employment Size				Type		Age of Business				Majority Ownership				
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig		
----- % of businesses -----																
Shortage of labour force	16.6	9.6	21.0	35.5	10.8	18.1	8.0	F	18.4	8.4	16.1	20.5	F	6.4		
Recruiting and retaining skilled employees	31.2	30.4	27.1	51.8	32.2 ^E	33.1	25.7 ^E	F	45.7	19.4	24.0	37.3 ^E	37.4 ^E	4.1		
Shortage of space or equipment	11.0	10.0	11.3	16.0	0.0	10.1	23.3 ^E	4.7	18.9	2.8	9.3	16.8	26.6 ^E	4.7		
Supply chain challenges	24.5	9.8	38.0	42.6	F	27.1	2.7	13.2	31.8	13.0	25.1	34.8	35.7 ^E	0.0		
Maintaining inventory levels	15.4	7.0	23.3	22.3	F	16.2	0.0	F	19.1	11.6	11.4	13.6	27.4 ^E	10.1 ^E		
Insufficient demand for goods or services offered	20.3	20.1	19.9	24.0	0.0	21.8	13.7	13.9	32.3	25.0	10.5	23.9	12.1	F		
Fluctuations in consumer demand	24.4	22.7	24.4	31.3	F	26.6	12.0	15.6	44.0	19.7	12.8	25.8	12.9	33.1 ^E		
Cost of insurance	18.0	16.1	17.9	28.1	21.0	19.5	9.6	F	22.5	20.3	10.8	4.7	22.3 ^E	25.0 ^E		
Obtaining financing	9.8	10.7	8.7	10.6	0.0	10.2	9.7	5.1	15.1	4.4	8.6	2.5	0.9	5.3		
Government regulations	15.2	10.1	20.4	19.5	21.4	16.4	8.1	F	16.0	12.9	13.2	10.0	20.0 ^E	F		
Travel restrictions	27.0	18.4	31.5	50.0	67.7 ^E	27.9	23.8	F	39.5	25.0	15.3	32.4	31.9 ^E	25.2 ^E		
Rising cost of inputs	12.5	9.1	14.6	21.5	10.3	13.6	6.3	F	17.3	8.5	7.4	7.6	21.6 ^E	10.6		
Increasing competition	15.1	17.5	12.9	13.4	0.0	17.3	0.0	20.1	22.9	20.3 ^E	6.5	18.6	9.8	2.1		
Challenges related to exporting goods and services	0.4	0.6	0.0	0.9	0.0	0.3	0.0	0.0	0.0	1.4	0.4	0.0	0.0	0.0		
Maintaining sufficient cash flow or managing debt	13.5	17.6	9.0	11.7	0.0	14.8	6.1	F	21.3	11.0	6.4	25.0	20.4 ^E	12.1		
High speed internet	21.2	29.2	9.4	27.8	21.4	21.8	21.4 ^E	F	27.1	26.1 ^E	11.7	28.0	F	13.8		
Intellectual property protection	0.8	0.5	0.0	5.3	0.0	0.9	0.0	0.0	0.5	2.2	0.5	0.9	0.0	0.0		
Other	5.3	7.8	2.6	2.7	11.3	6.0	0.9	7.0	9.5	5.1	1.9	2.4	1.0	0.0		
None	24.1	28.3	22.8	9.2	10.8	21.1	F	15.1	5.7	17.7	41.9	14.6	7.1	22.6 ^E		

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0308-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 3 - COVID-19 impact on business or organization status, by business characteristics

How did the COVID-19 pandemic affect the status of this business or organization?	Total	Employment Size				Type		Age of Business				Majority Ownership				
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig		
----- % of businesses -----																
Shut down temporarily but has since reopened	12.6	7.7	18.9	13.5	0.0	11.3	26.6 ^E	17.7	17.9	9.8	8.8	9.2	3.7	20.3 ^E		
Shut down temporarily and remained shut down	1.2	1.8	0.5	0.8	0.0	1.3	0.9	0.0	0.6	0.0	2.3	0.0	0.0	1.6		
Has remained partially operational	30.8	40.7	19.5	27.2	11.2	28.8	F	F	35.7	16.8	31.4	32.3	27.4 ^E	28.7 ^E		
Has remained fully operational	55.4	49.8	61.1	58.4	88.8	58.6	25.4 ^E	F	45.8	73.4	57.5	58.5	68.9 ^E	F		

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0309-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 4 - Plans to expand or restructure business or acquire other businesses in the next year, by business characteristics

In the next year, are there any plans to expand or restructure this business, or acquire or invest in other businesses?	Total	Employment Size				Type		Age of Business				Majority Ownership				
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig		
----- % of businesses -----																
Expand current location of the business or organization	9.6	14.7	4.7	5.2	0.0	9.6	..	3.5	21.8	4.2	1.0	17.1	0.0	1.8		
Expand business or organization to other locations	2.3	1.2	3.2	3.5	0.0	2.3	..	0.0	2.1	8.1	0.2	0.0	0.0	9.5 ^E		
Restructure	12.0	13.3	12.0	3.6	11.2	12.0	..	3.5	15.3	6.3	13.0	20.5	0.0	2.8		
Acquire other businesses or franchises	3.9	5.6	1.6	6.0	0.0	3.9	..	6.3	7.7	1.1	0.8	0.0	5.7	0.0		
Invest in other businesses	4.9	8.8	0.9	3.8	0.0	4.9	..	0.0	12.4	1.6	0.0	12.3	10.2	0.0		
No plans	60.5	58.9	62.4	61.0	F	60.5	..	86.9	40.4	70.8	70.3	59.1	69.3 ^E	68.9 ^E		
Unknown	15.2	11.0	17.1	27.9	F	15.2	..	3.2	19.1	10.5	15.9	16.8	14.7	17.0		

E = use with caution .. = not applicable

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0310-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 5 - Plans to transfer, sell, or close business, by business characteristics

In the next year, are there any plans to transfer, sell or close this business?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Transfer to family members without money changing hands	0.0	0.0	0.0	0.0	0.0	0.0	..	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Sell to family members	0.0	0.0	0.0	0.0	0.0	0.0	..	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Sell to employees	0.7	0.0	1.6	0.0	0.0	0.7	..	0.0	0.0	1.1	1.3	0.0	0.0	0.0
Sell to external parties	4.6	5.0	3.6	7.8	0.0	4.6	..	0.0	4.7	2.6	6.4	0.0	3.0	8.8
Close the business	1.4	2.6	0.3	0.0	0.0	1.4	..	7.2	1.6	0.0	0.5	0.0	1.2	0.0
Plans to transfer, sell or close, unknown	2.7	5.6	0.0	0.0	0.0	2.7	..	0.0	7.2	0.0	0.0	0.0	0.0	0.0
No plans to transfer, sell or close the business in the next year	74.2	65.7	81.8	83.0	88.7	74.2	..	80.6 ^E	73.2	72.8 ^E	74.4	66.3	89.2	82.5
Unknown plans	16.5	21.1	12.6	9.2	11.3	16.5	..	12.1	13.2	23.5 ^E	17.4	33.7	6.7	8.7

E = use with caution .. = not applicable
 F = too unreliable to be published

Indig = First Nations, Métis or Inuit
 Immig = Immigrant to Canada

Source: Statistics Canada data table 33-10-0311-01.

Table 6 - Workforce changes, by business characteristics

Over the next year, does this business or organization plan to do any of the following?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Provide training to current employees in a different skill set	17.5	16.4	18.8	17.7	21.4	18.5	14.1	9.6	27.8	14.6	12.0	24.1	12.0	15.2 ^E
Lay off staff whose skills and knowledge no longer meet this business's or organization's needs	2.1	0.1	3.3	7.4	0.0	2.4	0.0	6.1	1.8	0.5	2.3	5.8	5.8	1.1
Hire employees living outside of this business's or organization's immediate vicinity to carry out work remotely	1.2	0.0	1.9	4.3	0.0	1.4	0.0	0.0	2.1	2.0	0.4	0.4	0.9	1.6
Hire staff with technical skills that current employees lack	6.2	4.3	5.4	17.4	21.0	5.6	0.0	6.1	4.7	5.7	7.4	1.0	10.4	14.2
Hire staff with management skills that current employees lack	6.0	1.2	9.7	15.2	10.3	6.7	0.7	9.5	7.2	2.1	5.9	15.0	12.3	1.1
Hire staff who have other skills or knowledge that current employees lack	7.1	7.8	4.9	12.7	0.0	6.3	16.6 ^E	0.0	10.5	4.1	6.8	12.7	2.6	1.1
Hire external contractors who have skills or knowledge that current employees lack	13.6	20.5	5.3	12.1	10.3	11.6	F	F	19.2	8.7	10.0	17.1	15.7 ^E	9.3
Workforce changes, none	62.8	62.8	65.4	51.5	67.8 ^E	66.0	34.2 ^E	F	55.7	73.8	63.3	56.0 ^E	F	70.9 ^E

E = use with caution
 F = too unreliable to be published

Indig = First Nations, Métis or Inuit
 Immig = Immigrant to Canada

Source: Statistics Canada data table 33-10-0312-01.

Table 7 - Employee support provided due to COVID-19, by business characteristics

What support is this business or organization providing to its employees that was not available before the pandemic?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Access to mental health services	2.8	4.7	0.0	1.7	F	3.1	0.8	0.0	7.2	1.9	0.4	12.3	0.0	0.0
Virtual social gatherings with work colleagues	10.3	15.4	3.9	10.2	11.2	7.5	40.0 ^E	10.0	13.4	2.9	10.8	18.6	6.8	1.4
Childcare subsidy	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Family care related leave	4.8	4.7	2.6	13.5	11.2	5.5	0.0	6.1	12.4	0.5	0.4	17.1	12.3	3.4
Paid sick leave specifically for COVID-19	13.8	7.7	18.5	23.1	F	15.1	5.0	18.5	18.1	11.9	10.5	19.4	6.6	3.4
Other additional paid or unpaid time off	9.6	6.1	10.4	24.4	0.0	10.7	2.7	15.7	14.0	7.7	5.9	23.4	17.5	1.4
Employee support, other	6.1	5.3	3.8	18.7	11.3	3.1	21.0 ^E	4.8	2.4	10.8	7.3	5.1	0.9	0.0
Employee support, none	70.3	79.5	69.0	31.0	34.2 ^E	73.1	50.5 ^E	66.1 ^E	68.9	72.3	71.4	62.0	79.7	95.2

E = use with caution
 F = too unreliable to be published

Indig = First Nations, Métis or Inuit
 Immig = Immigrant to Canada

Source: Statistics Canada data table 33-10-0313-01.

Table 8 - Extent to which businesses or organizations expect to face various challenges with regards to the workforce, by business characteristics

Over the next three months, to what extent will each of the following be a challenge for this business or organization with regards to the workforce?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Finding qualified workers														
Very challenging	22.0	15.5	27.2	34.6	10.8	24.2	8.8	17.0	25.1	17.5	22.1	28.7	32.3 ^E	16.7
Somewhat challenging	16.1	14.5	14.7	26.4	67.2 ^E	14.4	22.7 ^E	4.5	16.7	14.3	18.2	25.2 ^E	1.7	11.0 ^E
Not challenging	22.4	19.7	25.1	26.5	10.8	20.2	F	F	24.9	24.9 ^E	15.6	15.5	17.9	31.0 ^E
Not applicable	33.0	42.7	26.7	11.6	0.0	34.0	29.1 ^E	F	22.8	36.8 ^E	40.3	19.5	F	36.1 ^E
Unknown	6.5	7.6	6.3	0.8	11.3	7.3	1.5	3.4	10.6	6.4	3.8	11.1	6.4	5.2
Recruiting qualified workers to come work for this business or organization														
Very challenging	19.3	16.0	19.9	33.3	21.0	20.8	11.5	12.0	26.5	19.6	14.9	21.8	33.2 ^E	6.6
Somewhat challenging	23.6	20.2	23.9	36.1	68.2 ^E	23.7	16.8 ^E	9.0	20.7	22.3 ^E	28.6	40.5 ^E	4.7	16.4 ^E
Not challenging	22.0	20.4	24.9	19.5	10.8	19.4	F	63.8 ^E	29.7	13.7	12.4	8.2	17.7	35.8 ^E
Not applicable	31.0	40.4	24.6	10.3	0.0	31.5	29.1 ^E	11.8	19.7	37.9 ^E	40.1	18.4	F	36.1 ^E
Unknown	4.2	2.9	6.7	0.8	0.0	4.6	1.5	3.4	3.4	6.4	4.1	11.1	6.4	5.2
Retaining qualified workers														
Very challenging	10.5	7.2	13.3	16.1	10.8	11.7	3.4	13.5	8.0	21.9 ^E	7.7	17.3	17.7	3.7
Somewhat challenging	19.3	11.0	24.2	37.9	79.0	20.6	14.0	9.1	27.2	11.2	18.1	25.9	10.0	12.5
Not challenging	32.2	26.5	39.2	34.9	10.3	27.4	59.5 ^E	F	27.7	23.3	37.5	22.0	F	F
Not applicable	30.9	44.5	19.1	10.3	0.0	32.3	21.5	9.2	28.5	37.2 ^E	33.8	15.3	F	36.1 ^E
Unknown	7.1	10.8	4.1	0.8	0.0	8.0	1.5	F	8.6	6.4	2.9	19.5	2.0	5.2
Finding time and resources for training current staff														
Very challenging	10.6	12.4	10.2	3.6	10.8	11.9	2.6	8.1	12.5	1.0	13.2	32.0 ^E	6.3	6.4
Somewhat challenging	21.7	8.7	33.7	41.5	0.0	20.8	17.2	F	19.1	20.7	22.7	22.9	F	14.6 ^E
Not challenging	25.3	24.2	21.8	40.8	89.2	21.3	64.5 ^E	27.4 ^E	21.1	33.6 ^E	25.0	22.9	24.2 ^E	16.5
Not applicable	39.3	53.0	29.4	12.4	0.0	42.9	14.1	F	46.1	39.8 ^E	34.9	15.2	F	57.2 ^E
Unknown	3.0	1.7	5.0	1.7	0.0	3.2	1.5	0.0	1.2	4.9	4.1	6.9	2.0	5.2
Finding time and resources for training new staff														
Very challenging	10.7	12.4	10.2	4.6	10.8	11.8	4.3	F	12.8	5.4	8.5	20.2	21.2 ^E	1.6
Somewhat challenging	22.9	10.2	33.5	47.2	0.0	21.7	21.4 ^E	8.7	19.8	15.6	30.4	30.3	38.0 ^E	18.9 ^E
Not challenging	22.0	21.3	18.9	33.3	89.2	19.5	46.9 ^E	29.2 ^E	22.5	32.3 ^E	16.6	20.0	10.0	13.1
Not applicable	39.3	50.3	32.3	14.1	0.0	41.5	25.9 ^E	11.8	43.3	40.3 ^E	40.6	21.6	F	61.1 ^E
Unknown	5.0	5.8	5.0	0.8	0.0	5.5	1.5	F	1.5	6.4	3.9	7.8	2.0	5.2
Convincing staff that have been working remotely to return to working on-site														
Very challenging	1.4	0.4	0.5	11.0	0.0	0.2	0.0	2.6	0.6	0.0	2.5	0.0	0.0	1.6
Somewhat challenging	4.3	5.3	2.7	5.6	11.3	4.5	4.2	2.8	8.4	0.0	3.1	16.2	1.7	4.9
Not challenging	17.4	22.3	13.1	11.3	0.0	14.0	F	9.1	9.7	24.0 ^E	22.1	16.1	16.9	8.6
Not applicable	72.4	70.1	78.9	57.1	75.6 ^E	76.4	53.6 ^E	85.6	76.7	66.5 ^E	69.1	59.5 ^E	70.8 ^E	79.7
Unknown	4.4	1.9	4.9	15.0	13.2	4.9	1.5	0.0	4.6	9.5	3.2	8.2	10.5	5.2
Hiring temporary foreign workers														
Very challenging	4.9	3.7	5.0	9.7	21.0	5.7	0.0	F	1.8	0.0	4.8	0.0	20.6 ^E	1.6
Somewhat challenging	1.4	0.5	2.2	3.0	0.0	1.6	0.0	0.0	0.9	0.0	2.5	4.4	0.0	6.4
Not challenging	7.8	7.5	7.2	9.8	F	6.1	F	3.0	8.0	4.8	9.6	1.8	10.2	4.7
Not applicable	79.0	85.3	77.0	58.8	22.4 ^E	78.9	F	F	82.0	86.7	76.5	80.8	F	77.6
Unknown	6.9	2.9	8.7	18.7	24.0 ^E	7.7	1.5	2.8	7.3	8.5	6.6	12.9	10.4	9.8
Parents employed by this business or organization are voluntarily working reduced hours or not working in order to take care of children														
Very challenging	0.7	0.0	1.1	3.0	0.0	0.7	0.0	6.1	0.0	0.0	0.7	0.0	4.9	0.0
Somewhat challenging	6.0	0.2	9.7	19.3	22.4 ^E	5.9	8.6	2.8	4.6	2.7	8.7	13.8	0.9	4.9
Not challenging	7.2	11.9	0.8	8.4	21.1	5.3	F	5.2	4.8	0.5	11.9	2.5	11.9	0.0
Not applicable	77.4	81.9	79.5	48.8	F	79.7	F	79.7	82.6	87.6	69.4	69.9	71.8 ^E	87.2
Unknown	8.6	6.0	8.9	20.4	13.2	8.3	1.5	6.2	8.0	9.2	9.3	13.8	10.5	7.9
Employees going on short-term medical leave														
Very challenging	4.4	4.3	5.2	1.8	0.0	5.1	0.0	8.3	0.5	5.9	6.1	4.1	4.9	0.0
Somewhat challenging	9.1	3.2	11.8	25.1	F	7.6	12.9	2.6	5.5	14.8	10.8	21.3	5.2	4.3
Not challenging	11.6	10.1	12.0	17.1	21.1	9.5	F	11.4	11.0	4.0	14.9	4.5	14.0	4.7
Not applicable	60.5	71.5	55.1	29.7	10.8	65.3	29.3 ^E	F	70.2	65.9	53.8	61.9	65.6 ^E	F
Unknown	14.3	10.8	15.9	26.3	13.2	12.4	23.5 ^E	F	12.7	9.3	14.4	8.2	10.4	29.7 ^E
Employees going on long-term medical leave														
Very challenging	7.3	6.2	10.5	0.0	0.0	8.4	0.0	13.0	3.2	5.1	10.2	19.7	13.0	0.0
Somewhat challenging	4.9	0.6	5.1	26.0	11.3	3.5	6.3	2.6	2.3	9.5	5.6	5.5	0.9	4.3
Not challenging	12.1	10.6	12.0	17.5	F	9.6	F	10.5	10.5	8.9	14.8	3.1	14.0	4.7
Not applicable	62.6	74.4	56.4	30.2	22.0 ^E	66.0	44.8 ^E	F	71.2	67.2	57.9	63.6	61.9 ^E	F
Unknown	13.1	8.2	15.9	26.3	13.2	12.4	10.2	F	12.7	9.3	11.5	8.2	10.4	29.7 ^E

E = use with caution
 F = too unreliable to be published
 Source: Statistics Canada data table 33-10-0314-01.

Indig = First Nations, Métis or Inuit
 Immig = Immigrant to Canada

Table 9 - Current or planned actions or measures in place due to the COVID-19 pandemic, by business characteristics

What actions or measures does this business or organization have currently in place or plan to implement?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Restriction on the number of people allowed into the businesses space at one time	61.0	48.8	70.7	81.1	100.0	56.0	97.4	82.1	58.9	44.2 ^E	65.3	66.6	95.9	F
Online classes	9.7	13.3	4.0	13.1	32.7 ^E	7.5	F	0.0	12.7	2.7	11.7	7.2	0.9	1.6
Virtual meetings with clients or customers	29.5	33.8	19.5	44.0	78.0 ^E	25.0	59.2 ^E	9.6	40.9	14.7	29.6	41.0 ^E	25.2 ^E	22.5
An online sales platform	14.8	10.1	19.6	15.6	66.8 ^E	14.6	8.1	F	14.0	10.0	15.6	26.5	18.4 ^E	9.4
Rental or acquisition of more physical space for the business or organization	7.3	10.1	3.4	9.1	0.0	6.2	6.3	0.0	11.7	0.0	7.9	18.4	0.9	3.4
Addition of signage or floor markers to promote physical distancing	40.9	24.9	52.9	70.8	89.2	37.6	F	68.9 ^E	31.2	26.5	48.9	47.5 ^E	40.5 ^E	27.0 ^E
Modification of the office space	28.7	17.3	32.2	71.2	F	25.4	F	F	30.7	18.2	31.2	46.4 ^E	33.0 ^E	27.2 ^E
Adding plexiglass or sneeze guards	26.6	14.0	34.0	57.3	89.2	25.5	31.2 ^E	17.5	25.0	30.4 ^E	27.9	50.4 ^E	38.1 ^E	25.6 ^E
Reduction of business hours	11.8	7.2	14.7	24.0	11.2	10.0	31.0 ^E	15.4	7.0	10.8	15.3	13.1	1.7	7.4
Screen employees upon entry into the workplace for a fever, cough, or other signs of illness	18.9	12.1	20.7	40.9	89.2	19.4	18.3	12.6	27.3	18.7	13.5	26.1	10.1	24.2 ^E
Screen customers upon entry into the workplace for a fever, cough, or other signs of illness	18.9	16.6	17.7	35.7	10.3	16.3	47.8 ^E	15.7	19.0	20.8	18.6	27.2	11.1	12.1 ^E
Insist that employees displaying any signs of illness stay home	54.4	33.1	72.7	86.0	100.0	53.4	52.4 ^E	F	57.9	46.6	53.3	64.2	F	50.0 ^E
Request that customers displaying any signs of illness do not enter	50.1	33.6	66.2	67.8	78.5	47.1	F	36.4 ^E	42.4	47.1	59.3	52.9	17.6	49.2 ^E
Provide hand sanitizer to employees and customers	70.1	57.1	79.6	96.3	100.0	66.4	100.0	85.2	75.7	52.0 ^E	70.2	77.5	F	65.3 ^E
Provide facemasks, gloves, or other personal protective equipment to employees	70.9	56.0	83.2	95.1	100.0	67.3	98.3	F	79.5	59.2 ^E	68.5	74.1	F	59.5 ^E
Provide facemasks, gloves, or other personal protective equipment to customers	46.3	37.9	55.8	50.8	F	41.1	95.4	F	42.9	42.7 ^E	50.3	64.7	F	F
More janitorial staff	13.2	12.8	6.5	38.5	F	12.1	26.2 ^E	7.4	15.1	14.2 ^E	12.3	23.6	F	0.0
Frequent cleaning of high-touch areas or surfaces	56.7	41.3	70.0	78.5	100.0	54.0	97.4	79.7 ^E	53.8	40.2	61.2	72.2	F	52.7 ^E
Current or planned measures, other	1.6	1.7	1.2	2.6	0.0	1.7	1.2	8.7	1.1	3.5	0.0	3.0	0.0	0.0
No measures implemented	13.4	19.9	8.3	1.7	0.0	14.8	0.0	0.0	9.0	12.7	19.2	4.3	4.1	25.2 ^E

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0315-01.

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

Table 10 - Percentage of total sales made online in 2019 and 2020, by business characteristics

What percentage of total sales were made online?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Percentage range, 0% to less than 1%														
Total sales in 2019 made online	86.1	83.2	89.2	91.8	F	90.0	F	87.0	86.7	87.6	84.9	84.5	82.5 ^E	92.6
Total sales in 2020 made online	80.4	76.5	84.3	87.3	F	83.8	F	F	83.5	83.4	80.3	79.2	82.5 ^E	82.7
Percentage range, 1% to less than 10%														
Total sales in 2019 made online	6.3	8.4	4.0	0.8	F	3.3	F	2.6	4.6	4.5	8.9	2.3	0.0	0.0
Total sales in 2020 made online	8.4	11.9	3.8	5.2	F	6.5	F	F	4.0	6.6	8.1	0.9	0.0	5.2
Percentage range, 10% to less than 20%														
Total sales in 2019 made online	2.4	0.8	4.8	1.2	0.0	2.6	1.5	3.4	4.7	0.0	1.5	9.0	14.6 ^E	1.1
Total sales in 2020 made online	4.2	4.0	5.3	1.2	0.0	3.8	9.8	3.4	3.3	2.1	5.8	7.9	0.0	5.8
Percentage range, 20% to less than 30%														
Total sales in 2019 made online	0.1	0.2	0.0	0.0	0.0	0.1	0.0	0.0	0.0	0.0	0.2	0.5	0.0	0.0
Total sales in 2020 made online	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Percentage range, 30% to less than 40%														
Total sales in 2019 made online	0.1	0.2	0.0	0.0	0.0	0.1	0.0	0.0	0.0	0.5	0.0	0.0	0.0	0.0
Total sales in 2020 made online	0.4	0.5	0.4	0.0	0.0	0.3	1.7	2.2	0.3	0.0	0.4	0.0	0.0	0.0
Percentage range, 40% to less than 50%														
Total sales in 2019 made online	0.7	0.0	0.4	5.4	0.0	0.5	2.6	0.0	0.3	0.0	1.4	0.0	3.0	0.0
Total sales in 2020 made online	0.2	0.0	0.4	0.9	0.0	0.0	2.6	0.0	0.3	0.0	0.4	0.0	0.0	0.0
Percentage range, 50% to less than 60%														
Total sales in 2019 made online	1.3	2.5	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	2.9	0.0	0.0	0.0
Total sales in 2020 made online	0.3	0.6	0.0	0.0	0.0	0.3	0.0	0.0	0.9	0.0	0.0	1.5	0.0	0.0
Percentage range, 60% to less than 70%														
Total sales in 2019 made online	0.1	0.2	0.0	0.0	0.0	0.1	0.0	0.0	0.0	0.6	0.0	0.0	0.0	0.9
Total sales in 2020 made online	0.5	0.2	0.0	4.5	0.0	0.6	0.0	0.0	0.0	0.5	1.0	0.0	3.0	0.0
Percentage range, 70% to less than 80%														
Total sales in 2019 made online	0.2	0.0	0.4	0.0	0.0	0.2	0.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0
Total sales in 2020 made online	1.5	2.7	0.4	0.0	0.0	0.3	0.0	0.0	0.0	1.6	2.9	0.0	0.0	0.9
Percentage range, 80% to less than 90%														
Total sales in 2019 made online	0.5	1.0	0.0	0.0	0.0	0.6	0.0	0.0	1.6	0.0	0.0	0.0	0.0	4.7
Total sales in 2020 made online	1.3	0.0	3.3	0.0	0.0	1.5	0.0	0.0	4.0	0.0	0.0	6.8	14.6 ^E	0.0
Percentage range, 90% to less than 100%														
Total sales in 2019 made online	0.6	1.0	0.0	0.9	0.0	0.7	0.0	7.0	0.0	0.5	0.0	0.0	0.0	0.8
Total sales in 2020 made online	0.4	0.0	0.9	0.9	0.0	0.5	0.0	0.0	0.0	0.5	0.8	0.0	0.0	0.8
Percentage range, 100%														
Total sales in 2019 made online	1.7	2.5	1.1	0.0	0.0	1.8	1.2	0.0	2.2	5.3	0.3	3.8	0.0	0.0
Total sales in 2020 made online	2.2	3.5	1.1	0.0	0.0	2.4	1.2	0.0	3.7	5.3	0.3	3.8	0.0	4.7
Percentage range, unknown														
Total sales in 2019 made online	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Total sales in 2020 made online	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0316-01.

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

Table 11 - Business or organization revenue from 2020 compared with 2019, by business characteristics

Compared to 2019, how did the revenues of this business or organization change in 2020?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
		----- % of businesses -----												
Revenue increased 1% to less than 10%	7.8	8.2	8.4	0.8	F	8.9	0.0	F	4.6	14.7 ^E	6.0	13.2	14.9 ^E	4.8
Revenue increased 10% to less than 20%	11.6	15.4	6.8	10.7	32.2 ^E	11.3	19.4 ^E	F	9.2	14.0 ^E	9.6	8.6	F	0.0
Revenue increased 20% to less than 30%	4.6	0.0	9.1	10.3	0.0	5.1	1.5	0.0	5.5	0.8	6.1	14.8	7.4	3.4
Revenue increased 30% to less than 40%	2.4	0.0	5.9	0.9	0.0	2.7	0.9	0.0	6.8	1.0	0.0	0.0	0.0	0.0
Revenue increased 40% to less than 50%	3.1	4.4	0.0	9.5	0.0	3.6	0.0	0.0	7.8	1.1	0.8	0.0	3.0	0.0
Revenue increased 50% or more	0.5	0.2	1.1	0.0	0.0	0.6	0.0	0.0	0.2	2.6	0.0	0.4	0.0	0.0
Revenues have stayed the same	24.4	26.1	22.9	22.4	13.2	19.9	59.1 ^E	2.6	16.7	27.5	32.7	17.0	8.3	21.6 ^E
Revenue decreased 1% to less than 10%	4.8	2.0	7.5	8.2	0.0	4.7	1.7	3.2	4.4	3.3	5.9	0.0	12.2	0.0
Revenue decreased 10% to less than 20%	1.7	1.6	0.5	6.7	11.3	1.8	1.7	6.7	2.5	0.9	0.6	3.0	0.0	0.0
Revenue decreased 20% to less than 30%	12.0	7.7	17.3	13.1	0.0	13.1	5.6	15.0	12.9	14.1	9.9	7.5	1.9	F
Revenue decreased 30% to less than 40%	11.1	18.3	3.4	5.8	0.0	11.9	6.8	8.1	10.5	5.2	14.2	21.2	4.6	2.9
Revenue decreased 40% to less than 50%	6.2	9.3	3.3	2.3	0.0	5.5	1.5	0.0	9.6	0.5	6.8	2.8	0.0	4.7
Revenue decreased 50% or more	9.4	7.0	12.7	9.2	0.0	10.5	1.7	11.0	9.3	14.4	7.4	11.4	1.2	28.6 ^E
Revenue change, not applicable	0.4	0.0	1.1	0.0	0.0	0.5	0.0	6.1	0.0	0.0	0.0	0.0	4.9	0.0

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0317-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 12 - Business or organization expenses from 2020 compared with 2019, by business characteristics

Compared to 2019, how did the expenses of this business or organization change in 2020?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
		----- % of businesses -----												
Expenses increased 1% to less than 10%	12.8	16.1	9.8	8.5	0.0	13.4	5.8	1.2	13.6	12.4 ^E	14.2	17.1	1.0	4.8
Expenses increased 10% to less than 20%	17.7	18.7	14.6	22.9	F	17.5	26.0 ^E	F	20.7	8.8	18.4	19.9	F	10.0
Expenses increased 20% to less than 30%	12.9	13.0	13.3	10.6	22.0 ^E	14.6	0.9	F	15.1	12.6	8.6	19.8	16.0	4.5
Expenses increased 30% to less than 40%	0.9	0.6	0.9	2.3	0.0	0.8	1.2	0.0	2.6	0.0	0.0	0.0	0.8	1.6
Expenses increased 40% to less than 50%	1.7	1.2	1.3	5.8	0.0	1.9	0.0	6.2	2.1	0.8	0.9	0.0	0.0	0.0
Expenses increased 50% or more	3.3	0.9	7.1	0.0	0.0	3.8	0.0	0.0	8.5	2.8	0.0	0.0	0.0	0.0
Expenses have stayed the same	34.9	36.4	34.6	28.2	F	32.2	58.5 ^E	24.5 ^E	18.2	47.8 ^E	44.4	32.8	F	F
Expenses decreased 1% to less than 10%	2.3	3.4	0.8	3.0	0.0	2.6	0.0	0.0	2.8	0.5	3.0	1.0	2.0	0.0
Expenses decreased 10% to less than 20%	6.3	2.9	9.0	13.2	0.0	6.8	3.3	9.6	10.3	1.4	4.5	6.0	9.4	24.5 ^E
Expenses decreased 20% to less than 30%	2.3	2.8	1.4	3.0	0.0	2.3	1.7	3.0	2.1	2.9	2.1	0.0	0.0	4.2
Expenses decreased 30% to less than 40%	1.6	0.8	2.7	1.6	0.0	1.7	0.8	0.0	3.6	1.7	0.4	1.2	0.0	10.0
Expenses decreased 40% to less than 50%	1.6	2.5	0.8	0.0	0.0	0.4	0.0	0.0	0.0	2.0	2.9	0.0	0.0	0.0
Expenses decreased 50% or more	1.4	0.8	2.4	0.9	0.0	1.5	1.7	0.0	0.4	6.3	0.6	2.1	0.0	0.8
Change in expenses, not applicable	0.4	0.0	1.1	0.0	0.0	0.5	0.0	6.1	0.0	0.0	0.0	0.0	4.9	0.0

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0318-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 13 - Business or organization expenses from 2020 compared with 2019, by business characteristics

For each of the following, indicate whether this business or organization has increased or decreased expenditures as a result of COVID-19.	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Business expenditure, sanitization and cleaning														
Expenditure change, increased	70.0	58.1	77.9	96.4	100.0	69.5	82.1	85.0	63.2	78.7	69.3	84.0	92.8	68.0 ^E
Expenditure change, no change	13.2	16.2	12.2	2.8	0.0	12.7	9.7	13.3	14.8	5.6	14.8	9.6	5.2	12.0
Expenditure change, decreased	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Expenditure change, does not have this expense	16.3	24.9	9.6	0.8	0.0	17.2	8.3	1.7	22.0	15.7	14.7	6.5	2.0	20.0 ^E
Expenditure change, unknown	0.5	0.8	0.3	0.0	0.0	0.6	0.0	0.0	0.0	0.0	1.2	0.0	0.0	0.0
Business expenditure, repair and maintenance														
Expenditure change, increased	18.5	16.5	17.5	30.0	F	18.0	9.3	23.1 ^E	19.5	20.1	16.4	26.9	14.6	12.5
Expenditure change, no change	59.9	56.6	62.9	65.6	F	58.7	78.5	76.9 ^E	52.4	51.9 ^E	65.8	61.7	F	67.0 ^E
Expenditure change, decreased	1.9	0.3	3.3	4.4	0.0	1.8	2.7	0.0	1.2	2.4	2.5	0.0	1.0	0.0
Expenditure change, does not have this expense	18.5	25.6	14.5	0.0	0.0	20.3	9.5	0.0	26.9	22.7 ^E	13.7	10.9	F	20.5 ^E
Expenditure change, unknown	1.2	1.0	1.7	0.0	0.0	1.3	0.0	0.0	0.0	2.8	1.6	0.5	1.1	0.0
Business expenditure, personal protective equipment and supplies														
Expenditure change, increased	71.2	55.9	83.7	97.2	100.0	68.6	90.0	93.7	80.6	60.5 ^E	64.4	85.7	F	F
Expenditure change, no change	10.7	16.2	6.2	0.8	0.0	12.1	1.7	6.3	7.6	14.9	12.1	7.7	12.0	28.2 ^E
Expenditure change, decreased	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Expenditure change, does not have this expense	17.6	27.3	9.6	1.9	0.0	18.8	8.3	0.0	11.8	24.6 ^E	22.3	6.1	F	21.0 ^E
Expenditure change, unknown	0.5	0.5	0.6	0.0	0.0	0.6	0.0	0.0	0.0	0.0	1.1	0.5	1.1	0.0
Business expenditure, rent														
Expenditure change, increased	9.6	13.0	5.8	7.4	10.3	6.9	F	8.6	12.3	5.1	9.4	14.6	5.6	4.5
Expenditure change, no change	56.0	46.2	68.1	55.8	79.0	58.3	32.9 ^E	74.0 ^E	70.0	43.7	47.0	54.8 ^E	F	F
Expenditure change, decreased	1.0	0.1	1.5	3.3	0.0	1.2	0.0	5.8	0.3	0.9	0.8	2.2	1.0	0.0
Expenditure change, does not have this expense	32.3	39.1	23.7	33.5	10.8	32.4	34.7 ^E	4.6	17.5	50.2 ^E	41.4	28.4	F	37.7 ^E
Expenditure change, unknown	1.1	1.5	0.9	0.0	0.0	1.3	0.0	7.0	0.0	0.0	1.4	0.0	0.0	0.0
Business expenditure, technology and equipment for teleworking														
Expenditure change, increased	18.0	19.1	12.0	37.0	11.3	13.7	57.7 ^E	9.6	20.9	4.9	22.1	30.8	20.0	14.2
Expenditure change, no change	54.7	48.9	65.8	39.4	67.7 ^E	57.8	22.7	F	65.0	63.0 ^E	43.7	52.2 ^E	F	57.7 ^E
Expenditure change, decreased	0.1	0.1	0.0	0.0	0.0	0.1	0.0	0.0	0.2	0.0	0.0	0.4	0.0	0.0
Expenditure change, does not have this expense	25.1	28.4	21.4	22.8	21.1	26.1	19.7	22.8 ^E	13.8	32.1 ^E	31.3	14.9	F	28.1 ^E
Expenditure change, unknown	2.1	3.4	0.9	0.8	0.0	2.4	0.0	11.7	0.0	0.0	3.0	1.7	3.7	0.0
Business expenditure, marketing, including advertising														
Expenditure change, increased	15.6	15.7	15.9	12.9	24.3 ^E	15.7	18.9	18.1	19.1	5.0	16.4	31.5 ^E	10.3	16.9
Expenditure change, no change	53.4	52.8	56.4	45.6	F	51.6	61.9 ^E	61.7 ^E	55.1	58.9 ^E	48.9	50.1 ^E	F	33.5 ^E
Expenditure change, decreased	8.9	2.9	14.5	17.6	10.8	9.5	5.2	10.3	9.7	4.0	10.0	3.4	5.8	24.4 ^E
Expenditure change, does not have this expense	20.0	26.0	12.1	21.7	21.0	20.9	14.0	3.0	16.2	31.2 ^E	21.6	14.5	F	25.2 ^E
Expenditure change, unknown	2.0	2.7	1.1	2.1	0.0	2.3	0.0	7.0	0.0	1.3	3.0	0.5	3.4	0.0
Business expenditure, mental health services for employees														
Expenditure change, increased	5.4	6.0	2.3	11.7	F	5.5	6.2	4.7	9.2	5.6	2.5	16.1	6.0	0.0
Expenditure change, no change	40.7	40.0	41.4	41.1	F	37.8	54.2 ^E	58.0 ^E	34.9	41.5 ^E	41.9	49.9 ^E	F	22.5
Expenditure change, decreased	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Expenditure change, does not have this expense	51.1	52.0	53.3	40.7	10.8	54.2	34.2 ^E	37.3 ^E	55.1	48.7 ^E	51.2	33.1	F	76.4
Expenditure change, unknown	2.9	2.0	3.1	6.5	0.0	2.6	5.4	0.0	0.8	4.2	4.4	0.9	3.1	1.1
Business expenditure, research and development														
Expenditure change, increased	9.9	12.4	7.6	7.5	0.0	10.4	9.2	6.9	18.5	8.1	4.6	18.7	5.4	10.5
Expenditure change, no change	32.0	28.5	35.7	34.1	F	30.9	45.6 ^E	F	22.9	32.4 ^E	35.2	46.2 ^E	F	18.8
Expenditure change, decreased	0.4	0.5	0.0	0.8	10.8	0.4	0.0	0.0	0.0	0.0	0.9	0.0	1.7	2.1
Expenditure change, does not have this expense	54.2	56.9	51.8	52.5	21.1	54.5	42.6 ^E	39.9 ^E	57.6	55.1 ^E	53.7	32.0	F	66.9 ^E
Expenditure change, unknown	3.5	1.7	4.9	5.1	24.3 ^E	3.7	2.6	0.0	1.0	4.4	5.6	3.2	6.5	1.7
Business expenditure, research and development staff														
Expenditure change, increased	8.2	7.0	9.8	8.3	0.0	9.2	1.7	5.6	11.6	2.0	8.4	23.8 ^E	1.7	1.6
Expenditure change, no change	28.4	23.4	32.6	35.0	F	26.6	47.3 ^E	F	25.6	31.1 ^E	27.8	38.7 ^E	F	22.9 ^E
Expenditure change, decreased	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Expenditure change, does not have this expense	59.7	67.2	52.9	51.5	21.0	60.2	48.4 ^E	F	61.8	62.5 ^E	58.5	32.5	F	73.7 ^E
Expenditure change, unknown	3.7	2.4	4.7	5.1	24.3 ^E	4.0	2.6	4.7	1.0	4.4	5.4	4.9	9.1	1.7

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0319-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 14 - Approved funding or credit due to the COVID-19 pandemic, by business characteristics

Due to COVID-19, was funding or credit for this business or organization approved or received from any of the following sources?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Canada Emergency Business Account (CEBA)	47.2	44.3	54.5	35.5	0.0	51.6	8.8	23.7	69.1	36.7	38.3	40.6	28.8 ^E	72.5 ^E
Temporary 10% Wage Subsidy	15.8	8.4	23.6	21.5	22.0 ^E	16.8	11.2	4.8	22.9	10.3	14.3	30.1 ^E	30.4 ^E	4.3
Canada Emergency Wage Subsidy (CEWS)	26.9	17.6	34.6	45.0	10.3	27.5	15.6	26.4 ^E	27.2	29.0	26.0	24.6	22.5 ^E	35.5 ^E
Canada Emergency Rent Subsidy (CERS)	3.9	0.2	9.0	2.8	0.0	4.5	0.0	5.8	0.8	7.7	4.5	3.6	0.9	9.5 ^E
Canada Emergency Commercial Rent Assistance (CECRA)	0.2	0.4	0.0	0.0	0.0	0.2	0.7	1.0	0.4	0.0	0.0	0.0	0.0	0.0
Export Development Canada (EDC) Small and Medium-sized Enterprise Loan and Guarantee program	0.1	0.0	0.3	0.0	0.0	0.1	0.0	0.0	0.0	0.8	0.0	0.0	0.0	0.0
Business Development Bank of Canada (BDC) Co-Lending Program for Small and Medium-sized Enterprises	1.1	1.7	0.4	0.8	0.0	1.2	0.0	0.0	2.6	1.0	0.2	0.4	0.0	0.0
Innovation Assistance Program	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Regional Relief and Recovery Fund	2.1	1.6	2.2	5.0	0.0	1.6	8.4	0.0	1.4	5.1	2.0	0.0	0.9	2.9
Provincial, Territorial or Municipal government programs	20.2	19.9	17.3	29.7	78.5	15.2	70.9	15.2	15.6	22.7	23.6	9.3	13.9	24.7 ^E
Grant or loan funding from philanthropic or mutual-aid sources	0.4	0.1	0.0	3.5	0.0	0.0	3.4	0.0	0.3	2.0	0.0	0.0	0.0	0.0
Financial institution	5.2	4.9	5.9	4.5	0.0	5.9	0.9	6.1	7.6	0.9	4.8	1.4	4.9	0.0
Loan from family or friends	8.5	9.7	9.3	0.0	0.0	9.8	0.0	6.1	20.9	0.0	2.7	15.5	4.9	4.3
Approved sources of funding or credit for this business or organization, other	4.0	3.9	3.9	5.2	0.0	1.7	26.4 ^E	0.0	0.8	9.2	5.2	2.4	0.0	0.0
Approved sources of funding or credit for this business or organization, none	32.6	34.6	30.7	31.7	0.0	33.6	14.6	61.7 ^E	13.3	49.5 ^E	36.0	40.1 ^E	F	22.3 ^E

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0320-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 15 - Reasons business or organization did not access any funding or credit due to the COVID-19 pandemic, by business characteristics

For which of the following reasons has this business or organization not accessed any funding or credit due to COVID-19?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Funding or credit not needed	75.5	73.8 ^E	86.3 ^E	F	..	77.0	100.0	13.6 ^E	85.6 ^E	89.3	83.0	92.6	F	100.0
Waiting for approval or in process of applying	3.1	1.1	0.0	F	..	1.0	0.0	8.7	1.8	0.0	3.5	1.0	0.0	0.0
Eligibility requirements	14.0	19.0	10.4 ^E	0.0	..	15.6	0.0	F	0.0	11.2	4.4	0.0	F	0.0
Application requirements or complexity	1.6	0.0	0.0	F	..	0.0	0.0	0.0	0.0	0.0	3.4	0.0	0.0	0.0
Lack of awareness	3.0	2.3	4.8	0.0	..	3.3	0.0	0.0	4.2	0.0	5.1	5.2	0.0	7.4
Public perception	1.9	3.6	0.0	0.0	..	2.1	0.0	0.0	14.3 ^E	0.0	0.0	0.0	0.0	0.0
Reasons the business or organization did not access any funding or credit due to COVID-19, other	9.2	12.4	3.3	14.2	..	10.3	0.0	11.3 ^E	12.6 ^E	4.5	10.1	6.4	0.0	0.0

E = use with caution ... = not applicable

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0321-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 16 - Ability of the business or organization to take on more debt, by business characteristics

Does this business or organization have the ability to take on more debt?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Can take on more debt	42.3	44.5	40.0	42.5	10.3	43.8	F	18.5	40.2	53.7	43.6	39.6 ^E	F	53.1 ^E
Cannot take on more debt	36.0	43.5	26.5	38.8	0.0	32.8	50.8 ^E	F	41.7	22.7	35.0	40.3	30.8 ^E	20.3 ^E
Unknown	21.7	12.0	33.6	18.7	89.7	23.3	8.0	F	18.0	23.6	21.4	20.1	30.9 ^E	26.5 ^E

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0322-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 17 - Ability of the business or organization to take on more debt, by business characteristics

Has this business or organization done any of the following to contribute to the community during the COVID-19 pandemic?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
		----- % of businesses -----												
Donated to a charity or charities	37.5	35.2	35.2	53.6	100.0	40.6	20.8	F	52.4	22.1	31.2	48.5 ^E	34.0 ^E	16.2
Raised awareness on social platforms and websites	22.9	26.4	13.7	41.1	F	17.1	71.9 ^E	F	29.5	9.7	21.1	29.7	12.6	10.7
Manufactured personal protective equipment or supplies	2.5	3.9	1.2	0.8	0.0	1.4	13.3 ^E	0.0	1.4	2.8	3.6	2.8	0.8	0.0
Donated personal protective equipment or supplies to individuals in the community	8.5	10.2	3.0	21.4	11.2	3.5	56.9 ^E	0.0	4.3	3.3	15.0	8.1	8.2	1.4
Donated personal protective equipment or supplies to businesses, organizations or non-profits in the community	2.8	2.4	2.6	4.6	21.1	2.1	10.2	0.0	0.2	0.9	6.0	5.2	1.7	0.0
Collected and donated necessities or other items (excluding personal protective equipment or supplies) to those affected by COVID-19	2.4	2.8	0.6	7.0	11.2	2.2	5.1	0.0	4.1	1.0	2.0	2.2	0.0	0.0
Types of community support, other	6.5	11.4	0.9	4.6	0.0	6.8	6.8	1.7	14.9	2.7	2.5	13.1	1.0	0.0
Types of community support, none	49.3	48.1	58.3	22.2	0.0	52.4	17.0	F	38.1	71.9	48.0	43.2 ^E	64.1 ^E	82.0

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0323-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 18 - Expected level of difficulty in procuring personal protective equipment or supplies, by business characteristics

Does this business or organization expect to experience difficulty procuring any of the following personal protective equipment or supplies?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Masks														
Significant difficulty	0.6	0.0	1.2	0.9	0.0	0.6	0.9	0.0	0.0	2.0	0.6	1.7	0.0	0.0
Some difficulty	13.2	5.3	18.1	33.4	22.0 ^E	12.4	12.2	F	20.7	2.0	8.9	12.2	F	23.7 ^E
No difficulty	72.5	76.6	69.3	64.1	78.0 ^E	72.2	84.2	F	73.0	85.1	69.4	76.9	F	F
Not needed	13.7	18.1	11.3	1.6	0.0	14.8	2.6	9.0	6.3	11.0	21.1	9.3	1.2	28.6 ^E
Eye protection														
Significant difficulty	0.1	0.0	0.0	1.2	0.0	0.1	0.0	0.0	0.4	0.0	0.0	0.0	0.0	0.0
Some difficulty	5.0	1.0	7.1	15.7	22.0 ^E	4.3	0.0	F	2.9	0.0	4.1	4.8	23.4 ^E	2.3
No difficulty	52.9	57.3	45.5	59.2	67.2 ^E	52.8	70.6 ^E	F	51.0	53.1 ^E	54.6	50.6 ^E	36.8 ^E	30.6 ^E
Not needed	42.0	41.6	47.4	23.9	10.8	42.8	29.4 ^E	18.2	45.7	46.9 ^E	41.3	44.6 ^E	F	67.0 ^E
Face shields														
Significant difficulty	1.4	0.0	3.2	1.2	0.0	1.6	0.0	F	0.4	0.0	0.0	0.0	14.0 ^E	0.0
Some difficulty	6.0	1.4	7.1	24.7	11.3	4.8	5.4	16.1	7.5	0.0	5.4	14.5	28.4 ^E	1.6
No difficulty	41.4	40.9	42.2	39.0	67.2 ^E	40.1	66.1 ^E	15.4	34.9	40.2 ^E	51.1	33.1	24.5 ^E	25.3 ^E
Not needed	51.2	57.7	47.5	35.1	21.6	53.5	28.4 ^E	F	57.2	59.8 ^E	43.6	52.4 ^E	F	73.0 ^E
Gloves														
Significant difficulty	2.0	0.9	2.5	5.8	0.0	2.2	0.9	6.1	3.1	2.0	0.6	3.1	4.9	0.0
Some difficulty	8.7	3.1	12.0	23.0	22.0 ^E	7.8	7.1	F	6.9	1.4	9.1	13.1	F	2.3
No difficulty	65.7	66.6	64.6	64.2	78.0 ^E	66.4	79.2	F	70.0	61.0 ^E	65.7	68.5	36.6 ^E	62.4 ^E
Not needed	23.6	29.4	20.8	6.9	0.0	23.6	12.7	7.0	20.0	35.6 ^E	24.6	15.3	F	35.3 ^E
Gowns														
Significant difficulty	0.1	0.0	0.0	1.2	0.0	0.1	0.0	0.0	0.4	0.0	0.0	0.0	0.0	0.0
Some difficulty	2.6	0.8	4.9	2.7	0.0	2.9	0.9	10.8	4.8	0.0	0.6	8.5	23.2 ^E	1.6
No difficulty	18.0	15.9	23.2	4.9	F	19.9	7.4	0.0	25.7	16.9	15.5	10.8	16.3	F
Not needed	79.3	83.3	71.9	91.2	F	77.1	91.7	89.2	69.1	83.1	83.9	80.7	60.6 ^E	F
Cleaning products														
Significant difficulty	1.6	0.0	2.5	5.9	0.0	1.7	0.9	0.0	0.9	0.0	2.9	3.7	0.0	0.0
Some difficulty	11.9	8.0	11.1	33.6	32.7 ^E	10.1	18.7 ^E	F	9.8	5.3	12.5	9.7	19.5 ^E	2.3
No difficulty	71.6	71.3	75.0	59.7	67.3 ^E	71.9	77.7 ^E	F	81.6	78.3	63.3	80.0	79.3 ^E	69.3 ^E
Not needed	15.0	20.7	11.5	0.8	0.0	16.3	2.6	7.0	7.6	16.3	21.3	6.6	1.2	28.4 ^E
Disinfecting wipes														
Significant difficulty	5.5	2.7	7.7	11.6	0.0	6.2	0.9	F	5.3	3.9	3.3	7.8	14.0 ^E	0.7
Some difficulty	15.6	10.1	15.6	42.5	33.2 ^E	11.2	34.2 ^E	15.6	12.3	6.7	21.4	12.7	14.8	24.0 ^E
No difficulty	58.7	56.0	65.5	45.2	F	60.3	62.2 ^E	30.3 ^E	68.4	60.6 ^E	55.4	72.9	F	F
Not needed	20.2	31.2	11.2	0.8	10.8	22.3	2.6	F	14.0	28.8 ^E	19.9	6.6	F	28.4 ^E
Hand sanitizer														
Significant difficulty	1.1	0.0	1.2	5.9	0.0	1.1	0.9	0.0	0.6	0.0	2.0	3.1	0.0	0.7
Some difficulty	13.5	4.1	20.2	34.2	22.0 ^E	13.3	6.9	F	16.9	5.8	10.7	14.9	F	25.1 ^E
No difficulty	72.4	78.6	67.4	59.9	78.0 ^E	71.4	89.5	F	76.6	82.2	67.4	75.4	F	F
Not needed	13.1	17.3	11.2	0.0	0.0	14.1	2.6	7.0	5.8	12.0	19.9	6.6	1.2	18.6 ^E
Plexiglass or sneeze guards														
Significant difficulty	0.8	0.0	2.1	0.0	0.0	1.0	0.0	6.1	0.0	0.0	0.9	2.1	4.9	0.0
Some difficulty	11.2	8.1	12.1	23.2	11.3	8.6	F	F	9.4	9.3	9.4	6.7	18.6 ^E	24.7 ^E
No difficulty	32.2	27.7	35.2	39.5	78.0 ^E	31.2	42.7 ^E	F	24.7	40.6 ^E	34.6	43.9 ^E	F	20.6 ^E
Not needed	55.8	64.3	50.5	37.3	10.8	59.3	23.9	27.5 ^E	65.9	50.1 ^E	55.0	47.3 ^E	F	F
COVID-19 testing kits														
Significant difficulty	4.2	2.5	4.0	14.0	0.0	4.3	5.4	13.1	1.2	4.0	5.1	7.7	3.7	7.2
Some difficulty	2.2	0.3	3.8	4.7	11.3	2.2	2.7	2.8	4.5	2.0	0.4	6.8	14.6 ^E	1.6
No difficulty	7.5	7.2	8.6	4.7	0.0	8.0	5.7	0.0	3.5	3.9	13.1	5.3	6.0	4.7
Not needed	86.1	89.9	83.6	76.6	88.7	85.6	86.2	84.1	90.8	90.1	81.4	80.2	75.7 ^E	86.5
Thermometers														
Significant difficulty	1.1	0.4	2.2	0.0	0.0	1.2	0.0	0.0	0.3	0.4	2.0	2.1	0.0	0.0
Some difficulty	3.9	2.1	4.4	10.6	10.8	3.9	5.4	4.7	7.2	1.5	2.1	9.9	19.1 ^E	1.6
No difficulty	23.8	23.1	23.2	26.3	78.4	21.9	F	22.1	18.8	24.2	27.7	12.2	28.5 ^E	19.6
Not needed	71.2	74.5	70.2	63.1	10.8	73.1	F	73.2 ^E	73.6	73.8	68.1	75.8	F	78.7 ^E
Personal protective equipment or supplies, other														
Significant difficulty	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Some difficulty	0.7	0.8	0.5	1.2	0.0	0.8	0.0	4.7	0.9	0.0	0.2	1.7	3.7	1.6
No difficulty	17.1	18.7	18.7	4.2	0.0	14.5	47.2 ^E	5.3	8.7	15.5	26.1	1.6	12.8	10.8 ^E
Not needed	82.2	80.5	80.8	94.6	100.0	84.7	52.8 ^E	90.0	90.4	84.5	73.7	96.6	83.5	87.5 ^E

E = use with caution
 F = too unreliable to be published
 Source: Statistics Canada data table 33-10-0324-01.

Indig = First Nations, Métis or Inuit
 Immig = Immigrant to Canada

Table 19 - Reasons difficulty is expected in procuring personal protective equipment or supplies, by business characteristics

It was indicated that the business or organization expects to experience some or significant difficulty procuring various personal protective equipment or supplies. What are the reasons for this difficulty? ¹	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
		----- % of businesses -----												
Do not know where to procure personal protective equipment or supplies from	13.1	19.2 ^E	5.1	17.4	0.0	9.6	F	15.9 ^E	3.7	23.8 ^E	16.0	0.0	11.7	14.8 ^E
Normal source of personal protective equipment or supplies is unable to meet demand	65.2	42.2 ^E	75.8	89.6	50.5 ^E	71.6	33.4 ^E	71.9 ^E	84.3	33.6 ^E	58.1 ^E	56.2 ^E	82.5 ^E	F
Cost of personal protective equipment or supplies is too high	26.1	33.0 ^E	26.5	13.2	0.0	23.8	F	F	17.3	33.8 ^E	28.2 ^E	31.3 ^E	11.7	F
Cannot source enough personal protective equipment or supplies to meet consumption	16.0	7.5	26.0 ^E	10.6	75.2	19.7	10.9	F	6.1	12.9	15.6	1.3	F	0.0
Other reasons business or organization had difficulty procuring personal protective equipment or supplies	6.3	10.5	3.7	3.2	0.0	6.1	9.0	8.9	2.6	17.0 ^E	5.7	16.6	7.6	0.0

1 = This question was asked of respondents if they reported 'significant difficulty' or 'some difficulty' to procuring PPE (previous question).

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0325-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 20 - Likelihood of various measures being permanently adopted once the COVID-19 pandemic is over, by business characteristics

Using a scale from 1 to 5, where 1 means "very unlikely" and 5 means "very likely", how likely is this business or organization to permanently adopt each of the following measures once the COVID-19 pandemic is over?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Virtual or online classes														
Very unlikely	13.2	13.9	12.4	13.4	10.8	11.9	30.3 ^E	5.2	11.7	7.8	17.7	20.4	18.3 ^E	4.8
Unlikely	3.0	4.8	1.1	2.1	0.0	1.5	12.7	0.0	2.1	6.3	3.0	1.8	0.0	1.1
Neither likely nor unlikely	10.1	12.6	6.2	11.0	F	6.3	F	6.1	3.5	18.1 ^E	12.7	14.8	7.5	4.9
Likely	5.6	8.0	1.9	7.8	10.3	5.8	1.9	5.5	11.5	0.4	3.0	16.5	1.0	0.0
Very likely	9.2	7.0	6.7	29.9	11.2	8.0	16.1	6.9	9.0	3.6	11.8	12.0	14.3	10.9
Not relevant for this business or organization	59.0	53.8	71.8	35.8	24.4 ^E	66.5	9.2	76.3 ^E	62.3	63.8 ^E	51.8	34.4	58.8 ^E	78.3
Virtual meetings with clients or customers														
Very unlikely	15.7	15.4	15.8	16.9	10.8	15.1	26.7 ^E	F	12.3	8.1	17.0	8.8	7.5	26.1 ^E
Unlikely	9.9	10.2	11.2	3.7	0.0	6.6	F	0.0	10.4	8.8	11.6	6.8	14.6 ^E	0.0
Neither likely nor unlikely	11.5	8.5	13.4	16.6	F	11.0	13.8	9.2	14.3	6.1	11.7	10.5	5.2	7.6
Likely	6.1	5.6	3.9	16.7	21.0	4.8	4.3	11.6	4.1	8.7	5.8	3.9	7.6	0.9
Very likely	15.9	20.9	8.8	19.3	11.3	16.2	10.7	5.0	20.7	16.4	13.9	31.6	F	18.1
Not relevant for this business or organization	40.9	39.4	46.9	26.9	11.2	46.3	6.6	F	38.2	52.0 ^E	40.1	38.5 ^E	F	F
Offer more employees the possibility of teleworking or working remotely														
Very unlikely	21.8	21.1	22.3	23.5	10.8	16.8	65.8 ^E	23.9	17.3	6.5	30.5	24.7	25.6 ^E	20.3 ^E
Unlikely	3.7	2.8	4.0	7.2	0.0	1.4	7.1	0.0	0.4	0.0	8.1	0.0	1.7	0.0
Neither likely nor unlikely	3.9	2.4	4.1	11.0	0.0	3.1	11.7	0.0	5.6	0.0	4.7	5.7	1.9	10.5
Likely	3.1	1.7	3.8	7.7	0.0	3.0	5.1	3.0	4.8	4.6	1.3	0.4	1.0	3.9
Very likely	7.4	12.5	1.3	5.5	11.3	8.0	3.8	2.8	14.2	5.6	3.7	19.9	12.0	11.0
Not relevant for this business or organization	60.2	59.6	64.4	45.1	77.9 ^E	67.7	6.5	70.4 ^E	57.7	83.3	51.8	49.4 ^E	F	F
Require more employees to telework or work remotely														
Very unlikely	26.7	24.9	25.6	41.3	10.8	18.2	86.4	23.9	21.1	9.2	38.0	25.6	28.4 ^E	26.6 ^E
Unlikely	2.2	1.7	3.3	0.8	0.0	2.5	0.7	0.0	2.1	1.4	3.0	2.3	0.8	0.0
Neither likely nor unlikely	2.2	1.4	2.5	5.5	0.0	1.9	5.5	3.0	3.0	0.5	2.2	1.9	1.8	2.8
Likely	1.3	1.6	1.1	0.9	0.0	1.5	0.0	0.0	2.6	2.6	0.0	0.0	0.0	0.0
Very likely	2.3	2.2	2.3	2.0	11.3	2.6	0.0	2.8	2.6	3.9	1.3	4.5	0.0	10.6
Not relevant for this business or organization	65.2	68.2	65.2	49.4	77.9 ^E	73.3	7.4	70.4 ^E	68.5	82.3	55.6	65.7	68.9 ^E	F
Require employees to come back to on-site work														
Very unlikely	5.2	7.1	3.5	2.9	0.0	5.3	6.8	11.7	0.8	8.2	6.4	6.0	8.1	0.0
Unlikely	2.6	3.9	0.6	4.4	0.0	2.0	2.7	0.0	5.0	5.3	0.2	0.6	10.2	5.5
Neither likely nor unlikely	5.7	3.3	8.0	7.4	22.4 ^E	5.8	5.7	8.8	9.0	4.4	3.2	6.4	2.8	18.8 ^E
Likely	3.0	2.6	2.0	9.5	0.0	3.2	1.7	2.8	4.1	5.3	1.4	2.8	1.0	0.0
Very likely	17.8	19.5	15.5	19.0	0.0	13.6	36.2 ^E	10.2	15.7	8.2	24.1	34.4 ^E	8.9	15.8 ^E
Not relevant for this business or organization	65.7	63.5	70.4	56.7	77.6 ^E	70.1	46.9 ^E	66.5 ^E	65.3	68.7	64.6	49.9 ^E	68.9 ^E	59.9 ^E
Increase IT (Information Technology) infrastructure to support teleworking														
Very unlikely	14.1	16.8	8.9	22.0	0.0	9.3	51.9 ^E	12.3	9.7	8.2	19.9	13.7	19.4 ^E	3.4
Unlikely	6.4	6.8	7.3	1.6	0.0	3.1	24.6 ^E	0.0	1.7	0.0	13.5	2.1	0.8	2.8
Neither likely nor unlikely	5.1	4.7	5.9	4.3	0.0	5.4	0.9	2.6	8.4	4.1	3.3	7.4	7.1	5.4
Likely	4.0	4.9	1.7	8.6	0.0	3.8	6.7	3.0	1.7	13.8 ^E	2.2	1.4	F	2.1
Very likely	7.1	10.8	3.3	3.9	11.3	8.2	0.0	2.8	15.1	4.4	2.9	24.3	10.2	10.6
Not relevant for this business or organization	63.3	56.0	72.9	59.6	88.7	70.1	16.0	79.4	63.4	69.5 ^E	58.2	51.1 ^E	38.4 ^E	75.6
Make investments to increase the security of telework systems														
Very unlikely	15.9	18.7	10.2	24.8	10.8	10.6	45.9 ^E	12.3	12.8	6.7	22.3	13.7	31.5 ^E	3.4
Unlikely	2.7	1.3	4.8	1.6	0.0	2.9	1.7	0.0	2.7	0.0	4.1	5.0	5.2	2.8
Neither likely nor unlikely	5.7	5.7	5.5	6.7	0.0	6.2	0.0	5.5	9.0	5.5	3.2	5.4	3.6	8.5
Likely	4.9	6.0	1.1	15.2	0.0	5.1	5.0	2.8	4.3	14.9 ^E	2.0	5.1	F	6.8
Very likely	2.9	2.8	2.6	4.8	0.0	3.3	0.0	0.0	2.7	1.0	4.3	11.8	0.0	4.3
Not relevant for this business or organization	67.9	65.6	75.7	47.0	89.2	71.9	47.4 ^E	79.4	68.6	71.8 ^E	64.1	59.1	30.1 ^E	74.2
Adopt shiftwork to increase the distance between employees														
Very unlikely	24.1	22.9	24.9	27.9	10.3	20.2	F	15.9	24.8	12.2	29.3	21.4	35.6 ^E	34.3 ^E
Unlikely	5.6	7.6	1.6	11.2	0.0	5.7	6.2	F	7.4	1.6	2.5	1.7	4.8	0.0
Neither likely nor unlikely	3.5	3.2	1.5	12.8	0.0	3.1	8.3	3.0	3.4	3.1	3.7	3.5	2.7	2.3
Likely	2.0	0.3	3.0	4.2	33.2 ^E	2.3	0.0	8.9	1.1	1.5	1.7	3.8	4.9	4.3
Very likely	2.8	1.7	3.1	7.2	0.0	3.1	0.0	0.0	3.2	8.8	0.8	1.2	0.0	4.7
Not relevant for this business or organization	62.1	64.2	65.9	36.6	F	65.6	43.9 ^E	F	60.1	72.8	62.0	68.3	F	F

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0326-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 20 - Likelihood of various measures being permanently adopted once the COVID-19 pandemic is over, by business characteristics
Continued.....

Using a scale from 1 to 5, where 1 means "very unlikely" and 5 means "very likely", how likely is this business or organization to permanently adopt each of the following measures once the COVID-19 pandemic is over?	Employment Size					Type		Age of Business				Majority Ownership		
	Total	1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
	Modify the work space to increase the distance between employees													
Very unlikely	18.8	17.6	18.3	28.3	0.0	16.4	28.0 ^E	F	11.7	15.1	23.5	14.7	21.7 ^E	9.8
Unlikely	3.2	1.3	3.4	12.7	0.0	2.7	1.6	2.6	2.6	2.8	4.0	3.7	8.2	0.0
Neither likely nor unlikely	10.5	7.3	13.2	15.5	23.4 ^E	11.0	9.1	8.1	16.9	6.3	7.7	13.8	1.9	26.0 ^E
Likely	3.7	0.6	6.4	8.2	11.2	3.6	6.0	11.8	4.9	1.9	2.2	0.6	5.8	10.9
Very likely	11.6	10.6	13.9	7.1	22.1 ^E	13.2	0.8	4.7	15.7	17.6	7.5	26.8 ^E	14.8	21.5 ^E
Not relevant for this business or organization	52.1	62.7	44.8	28.1	F	53.0	54.4 ^E	F	48.2	56.3	55.2	40.4	F	31.8 ^E
Diversify supply chains within Canada														
Very unlikely	16.7	16.5	18.4	11.1	10.3	14.7	22.1	16.4	17.7	8.9	18.8	19.5	25.5 ^E	25.4 ^E
Unlikely	2.6	1.4	2.9	7.6	0.0	2.6	3.6	6.1	4.8	2.5	0.3	1.0	5.8	0.0
Neither likely nor unlikely	9.8	6.7	13.4	10.1	23.9 ^E	11.2	0.0	F	7.5	2.8	11.3	18.3	2.5	9.6
Likely	6.4	8.4	2.7	11.5	0.0	6.5	7.1	0.0	12.8	1.0	4.6	3.5	0.9	0.0
Very likely	3.7	3.3	4.8	2.0	0.0	4.3	0.0	3.4	3.5	8.8	2.1	3.4	10.2	0.0
Not relevant for this business or organization	60.8	63.8	57.7	57.6	65.8 ^E	60.7	67.1 ^E	F	53.6	76.0	62.8	54.4	F	F
Diversify supply chains outside Canada														
Very unlikely	14.9	16.2	14.6	10.7	0.0	12.7	27.5 ^E	8.9	13.3	6.9	20.1	17.8	20.0 ^E	0.0
Unlikely	1.0	0.0	1.6	3.4	0.0	1.1	0.0	6.1	1.1	0.0	0.4	1.0	4.9	0.0
Neither likely nor unlikely	6.9	3.4	10.8	8.9	0.0	7.8	0.0	6.4	6.1	5.1	8.1	14.0	1.7	9.6
Likely	3.6	6.4	0.6	1.6	0.0	3.9	1.7	0.0	9.7	0.9	0.6	3.1	0.9	0.0
Very likely	1.6	2.4	0.8	0.0	0.0	1.8	0.0	0.0	2.8	2.3	0.6	0.5	10.2	0.0
Not relevant for this business or organization	72.1	71.6	71.5	75.3	100.0	72.7	70.8 ^E	78.6	66.9	84.8	70.2	63.6	62.3 ^E	90.4
Reduce hiring of temporary foreign workers														
Very unlikely	6.8	9.4	3.7	5.5	10.8	6.2	14.4	2.0	5.6	0.5	10.8	5.9	0.8	4.7
Unlikely	2.4	0.3	3.0	10.6	0.0	2.7	0.0	6.2	2.8	3.3	1.1	2.0	0.0	0.0
Neither likely nor unlikely	4.3	2.2	6.1	6.7	21.1	4.9	0.0	9.1	7.3	0.0	2.9	2.4	5.7	15.9
Likely	0.7	0.2	1.4	0.0	0.0	0.8	0.0	1.7	0.5	0.0	0.9	2.5	0.8	0.0
Very likely	3.1	1.0	6.6	0.0	0.0	3.5	0.0	6.9	1.2	2.0	4.3	3.4	3.7	0.0
Not relevant for this business or organization	82.8	86.9	79.2	77.2	68.2 ^E	81.8	85.6	74.1 ^E	82.7	94.3	80.0	83.9	88.9	79.5 ^E
Increase online sales capacity														
Very unlikely	8.4	7.4	10.9	4.2	0.0	7.9	15.9	11.6	11.0	2.5	8.2	17.9	19.2 ^E	4.3
Unlikely	3.8	6.9	0.5	1.6	0.0	2.3	6.0	9.7	3.2	3.5	3.5	1.3	0.8	0.0
Neither likely nor unlikely	6.1	5.1	4.9	15.5	13.2	6.5	3.4	F	3.5	8.6	3.8	7.3	8.6	3.7
Likely	5.1	5.8	0.9	17.4	11.2	3.9	4.2	2.6	3.3	3.5	7.4	2.5	1.0	0.0
Very likely	10.2	6.2	14.1	11.2	F	11.2	4.4	1.2	12.9	5.9	11.2	22.7	20.2 ^E	8.6
Not relevant for this business or organization	66.4	68.6	68.6	50.0	22.0 ^E	68.1	66.1 ^E	F	66.2	76.0	66.1	48.3	F	83.5
Increase contactless delivery or pickup options														
Very unlikely	6.0	4.9	7.5	6.4	0.0	5.3	14.6	15.7	2.1	12.8	4.9	8.3	9.9	0.0
Unlikely	4.6	2.8	7.5	2.6	0.0	5.0	2.7	0.0	10.2	1.6	2.3	9.7	14.6 ^E	0.0
Neither likely nor unlikely	11.1	13.4	7.8	12.4	23.9 ^E	11.7	10.2	F	6.4	5.1	14.2	12.7	10.1	5.8
Likely	5.2	1.3	4.5	26.5	22.0 ^E	4.1	3.4	14.1	1.6	2.9	7.3	3.6	2.7	0.0
Very likely	10.0	8.0	11.4	11.9	F	11.5	0.0	2.2	10.6	11.0	10.5	21.3	13.2	5.2
Not relevant for this business or organization	63.0	69.6	61.3	40.1	11.3	62.3	69.1 ^E	F	69.2	66.7	60.8	44.4 ^E	F	89.0
Reduce physical space used by the business or organization														
Very unlikely	36.4	35.7	34.4	48.1	31.8 ^E	30.0	81.9	69.0 ^E	32.3	31.1 ^E	36.0	25.7	63.2 ^E	27.5 ^E
Unlikely	5.1	5.6	5.6	0.8	0.0	5.2	6.0	0.0	10.2	0.0	4.0	2.3	0.9	11.7
Neither likely nor unlikely	2.9	1.4	4.4	4.4	11.2	3.4	0.0	8.3	2.9	0.5	3.0	7.2	5.9	4.9
Likely	0.8	0.0	0.5	6.3	0.0	0.9	0.0	5.7	1.0	0.5	0.0	0.0	1.8	0.0
Very likely	3.9	3.1	4.6	5.1	0.0	4.5	0.0	0.0	4.3	7.3	2.9	6.5	10.2	0.0
Not relevant for this business or organization	50.9	54.1	50.5	35.2	F	56.0	12.1	16.9	49.3	60.6 ^E	54.0	58.3	17.9	F
Increase physical space used by the business or organization														
Very unlikely	28.6	29.2	27.9	29.0	21.1	24.6	49.1 ^E	F	23.9	24.4 ^E	29.3	21.2	69.1 ^E	25.8 ^E
Unlikely	2.7	3.2	1.6	4.9	0.0	3.1	0.0	3.0	5.0	0.0	1.9	4.4	0.0	0.0
Neither likely nor unlikely	6.6	6.3	3.8	18.5	22.0 ^E	5.2	21.4 ^E	8.3	8.4	3.3	6.2	4.3	8.0	6.0
Likely	3.1	0.2	6.4	4.5	0.0	3.1	3.8	2.8	3.9	0.0	3.6	0.0	1.7	8.8
Very likely	8.6	11.5	6.1	4.6	0.0	9.9	0.0	8.1	16.9	10.1	1.9	21.7	4.6	3.4
Not relevant for this business or organization	50.4	49.6	54.3	38.5	F	54.1	25.6	23.1 ^E	41.8	62.2 ^E	57.0	48.4 ^E	16.6	F

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0326-01.

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

Table 21 - Technologies adopted or incorporated, by business characteristics

Has this business or organization adopted or incorporated any of the following technologies?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Artificial intelligence	0.1	0.0	0.0	0.9	0.0	0.0	0.0	0.0	0.0	0.0	0.2	0.0	0.0	0.0
Machine learning	0.3	0.0	0.0	2.6	0.0	0.2	0.9	0.0	0.5	0.0	0.2	0.0	0.0	0.0
Automation of certain tasks	4.3	8.1	0.0	2.7	0.0	0.7	F	0.0	1.4	0.0	8.8	0.0	0.0	0.0
Cloud solutions	19.9	12.6	25.7	34.8	13.2	19.4	15.3	F	23.4	19.9	16.5	18.8	18.6 ^E	3.1
Collaboration tools	31.4	31.0	26.9	48.4	79.0	26.0	71.0 ^E	7.9	34.8	35.6 ^E	31.1	45.6 ^E	F	8.6
Security software tools	21.9	21.0	19.2	39.1	0.0	17.6	60.0 ^E	F	18.9	25.7	22.0	29.2 ^E	F	7.4
Software or databases for purposes other than telework and online sales	10.2	13.1	5.6	14.4	0.0	9.6	6.0	3.0	14.6	3.6	10.5	12.3	0.0	8.1
Digital technology to move business operations or sales online (for purposes other than teleworking or remote working)	9.7	14.0	2.6	17.6	0.0	8.5	6.0	F	11.9	5.4	7.4	23.3	1.9	0.0
Technology adopted or incorporated, none	55.1	59.3	55.1	35.9	21.0	59.7	26.5 ^E	F	56.4	55.3 ^E	55.1	48.7	41.8 ^E	79.0

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0327-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 22 - Climate change investments, by business characteristics

Over the next year, does this business or organization plan to make any investments in renewable energy or energy efficiency measures?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Yes, business or organization has planned investments in renewable energy or energy efficiency measures and COVID-19 has delayed these planned investments	2.3	1.6	1.1	9.7	10.3	2.6	0.0	3.0	1.7	4.8	1.6	0.8	1.8	0.0
Yes, business or organization has planned investments in renewable energy or energy efficiency measures and COVID-19 has not delayed these planned investments	9.5	6.8	12.9	10.4	0.0	10.7	1.7	6.3	10.9	14.2	7.2	4.6	11.1	0.9
No, business or organization does not have planned investments in renewable energy or energy efficiency measures	88.2	91.6	86.0	79.9	89.7	86.7	98.3	90.7	87.4	81.0	91.1	94.6	87.1	99.1

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0328-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 23A - Teleworking or working remotely is not a possibility for any employees of the business or organization

Is teleworking or working remotely a possibility for any employees of this business or organization?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Teleworking or working remotely is not a possibility for any employees of the business or organization	74.9	74.7	80.1	55.0	78.5	76.3	73.9	91.7	73.1	78.1	72.3	57.1 ^E	83.5	76.5

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0329-01.

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 23B - Percentage of workforce anticipated to continue primarily teleworking or working remotely over the next three months, by business characteristics¹

Over the next three months, what percentage of the workforce is anticipated to continue to primarily telework or work remotely? ¹	Total	Employment Size				Type		Age of Business				Majority Ownership			
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig	
----- % of workforce -----															
Percentage range															
Percentage range, 0% to less than 1%	23.7	19.7 ^E	20.2 ^E	F	0.0	20.2	F	0.0	F	F	17.8	F	10.2	14.7 ^E	
Percentage range, 1% to less than 10%	5.7	5.9	0.0	13.7	47.7 ^E	5.2	13.8	0.0	8.0	10.7	2.7	0.0	0.0	0.0	
Percentage range, 10% to less than 20%	2.4	1.8	0.0	8.3	0.0	2.9	0.0	0.0	0.0	6.6	3.0	0.0	11.6	0.0	
Percentage range, 20% to less than 30%	7.5	1.5	14.0	12.1 ^E	52.3 ^E	4.5	10.1	F	4.7	0.0	10.7	0.0	5.8	0.0	
Percentage range, 30% to less than 40%	2.7	0.0	8.7	0.0	0.0	3.3	0.0	0.0	2.0	14.1 ^E	0.0	0.0	0.0	7.0	
Percentage range, 40% to less than 50%	2.2	0.0	4.2	4.8	0.0	2.6	0.0	F	3.7	0.0	0.0	0.0	0.0	0.0	
Percentage range, 50% to less than 60%	3.3	6.5	0.0	0.0	0.0	3.6	0.0	0.0	3.2	11.2	1.2	3.4	0.0	0.0	
Percentage range, 60% to less than 70%	1.6	0.0	5.1	0.0	0.0	0.0	16.2 ^E	0.0	0.0	0.0	3.3	0.0	0.0	0.0	
Percentage range, 70% to less than 80%	0.3	0.0	0.0	1.8	0.0	0.4	0.0	0.0	0.9	0.0	0.0	0.9	0.0	0.0	
Percentage range, 80% to less than 90%	1.4	0.0	0.0	8.2	0.0	1.4	3.3	F	0.0	2.2	0.7	0.0	5.3	0.0	
Percentage range, 90% to less than 100%	4.1	0.0	13.1	0.0	0.0	5.0	0.0	0.0	0.0	0.0	8.5	0.0	0.0	12.1 ^E	
Percentage range, 100%	23.3	43.3 ^E	3.4	2.0	0.0	27.7	4.8	0.0	19.9 ^E	15.4	29.3 ^E	27.4 ^E	0.0	F	
Percentage range, unknown	21.8	21.3	F	7.0	0.0	23.2	2.8	0.0	24.0 ^E	16.6 ^E	22.8 ^E	F	F	2.8	

1 = This question was asked of those businesses who answered 'yes' to question of whether teleworking or working remotely was a possibility for their employees
 E = use with caution
 F = too unreliable to be published
 Source: Statistics Canada data table 33-10-0329-01.

Indig = First Nations, Métis or Inuit
 Immig = Immigrant to Canada

Table 24 - Length of time businesses or organizations expect to continue to operate at current level of revenue and expenditures, by business characteristics

How long can this business or organization continue to operate at its current level of revenue and expenditures before having to consider the following options?	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Consider laying off staff														
Less than 1 month	1.3	2.4	0.0	0.8	0.0	1.5	0.0	0.0	0.2	0.5	2.6	0.4	0.9	2.1
1 month to less than 3 months	2.2	1.3	2.0	7.4	0.0	2.5	0.0	0.0	5.2	0.0	1.0	2.2	0.0	1.1
3 months to less than 6 months	4.9	6.2	1.9	10.6	0.0	5.5	0.9	16.5	7.9	1.2	2.1	16.0	5.7	1.8
6 months to less than 12 months	8.4	5.1	11.4	14.0	0.0	6.9	25.2 ^E	5.2	8.5	16.4	5.8	5.2	0.0	21.1 ^E
12 months or more	46.5	49.6	43.0	42.7	77.6 ^E	45.4	59.2 ^E	15.7	42.9	44.1 ^E	55.3	33.5 ^E	F	36.8 ^E
Unknown	36.7	35.4	41.7	24.5	22.4 ^E	38.2	14.7	62.6 ^E	35.2	37.8	33.2	42.7	F	37.1 ^E
Consider closure or bankruptcy														
Less than 1 month	1.3	0.0	3.2	0.0	0.0	1.4	0.0	F	0.0	0.0	0.0	0.0	14.0 ^E	0.0
1 month to less than 3 months	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
3 months to less than 6 months	1.7	1.8	1.2	3.3	0.0	1.9	0.0	6.3	1.6	0.0	1.6	5.2	3.7	4.4
6 months to less than 12 months	4.6	5.0	3.1	8.4	0.0	3.1	19.3 ^E	9.6	2.2	9.8	3.6	4.2	3.1	0.8
12 months or more	52.2	51.3	52.1	55.3	77.6 ^E	52.7	51.3 ^E	18.5	52.6	50.9 ^E	57.9	35.3 ^E	F	55.5 ^E
Unknown	40.3	41.9	40.4	33.0	22.4 ^E	40.7	29.4 ^E	F	43.6	39.3	36.9	55.3 ^E	33.3 ^E	39.4 ^E

E = use with caution
 F = too unreliable to be published
 Source: Statistics Canada data table 33-10-0330-01.

Indig = First Nations, Métis or Inuit
 Immig = Immigrant to Canada

SELECTED BUSINESS CHARACTERISTICS by NORTH AMERICAN INDUSTRY CLASSIFICATION (NAICS)

The following NAICS subsectors and sectors are excluded from the industries total — 22: Utilities; 523990: All other financial investment activities; 55: Management of companies and enterprises; 611: Education services; 6214: Out-patient care centres; 6215: Medical and diagnostic laboratories; 6219: Other ambulatory health care services; 622: Hospitals; 814: Private households; and 91: Public administration.

Table 25 (NAICS) - Business or organization selected expectations over the next three months, by Selected NAICS Sectors

Expected change over the next three months	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
		----- % of businesses -----					
Sales							
Increase	10.0	1.8	14.8	18.2	7.7	3.9	3.5
Stay about the same	56.2	F	62.7 ^E	63.0 ^E	59.8 ^E	81.5	74.4
Decrease	18.0	0.0	15.4	16.0 ^E	7.2	3.9	19.0
Not applicable	15.8	F	7.1	2.8	25.3 ^E	10.8	3.2
Number of employees							
Increase	12.9	12.1	13.1	12.9	0.0	0.0	12.7
Stay about the same	70.4	F	68.0 ^E	82.8	81.6	96.1	62.7 ^E
Decrease	7.5	F	8.1	0.4	18.4	3.9	2.5
Not applicable	9.3	F	10.8	4.0	0.0	0.0	22.0 ^E
Job vacancies							
Increase	4.6	10.0	0.0	0.0	0.0	9.3	6.2
Stay about the same	63.1	F	73.9	86.4	66.6 ^E	F	33.4
Decrease	6.4	F	4.9	0.4	7.2	0.0	9.4
Not applicable	25.9	F	21.3	13.3	26.2 ^E	F	51.1 ^E
Sale prices of goods and services offered by this business or organization							
Increase	13.2	F	6.6	27.3	15.9	3.9	23.4
Stay about the same	66.7	F	82.4	66.2 ^E	65.0 ^E	F	64.6 ^E
Decrease	2.3	6.3	0.0	3.7	0.0	0.0	4.5
Not applicable	17.7	F	11.0	2.8	19.2	F	7.5
Demand for products services offered by this business or organization							
Increase	17.8	3.7	13.4	20.2	11.8	0.0	3.5
Stay about the same	58.5	F	74.0	76.6	69.1 ^E	96.1	52.8 ^E
Decrease	7.6	0.0	4.9	0.4	7.2	3.9	11.2
Not applicable	16.1	F	7.8	2.8	12.0	0.0	32.6 ^E
Profitability							
Increase	5.1	F	6.5	7.5	7.7	3.9	3.5
Stay about the same	60.7	F	70.1	71.7	54.6 ^E	88.1	44.5 ^E
Decrease	24.5	0.0	20.0	16.4	18.4	3.9	52.1 ^E
Not applicable	9.7	F	3.5	4.5	19.3	4.1	0.0

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0307-01.

Table 26 (NAICS) - Business or organization revenue from 2020 compared with 2019, by Selected NAICS Sector

Revenue change	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
		----- % of businesses -----					
Revenue increased 1% to less than 10%	7.8	0.0	9.6	8.3	16.0	0.0	7.5
Revenue increased 10% to less than 20%	11.6	F	11.6	12.7	0.0	0.0	1.9
Revenue increased 20% to less than 30%	4.6	10.5	0.0	13.1	0.0	3.5	1.7
Revenue increased 30% to less than 40%	2.4	0.0	15.5 ^E	0.0	0.0	0.0	0.0
Revenue increased 40% to less than 50%	3.1	8.3	1.7	1.3	0.0	6.7	0.0
Revenue increased 50% or more	0.5	0.0	0.0	2.1	0.0	0.0	0.0
Revenues have stayed the same	24.4	8.1	12.9	11.5	13.3 ^E	75.6 ^E	23.9 ^E
Revenue decreased 1% to less than 10%	4.8	F	3.5	9.9	4.1	0.0	0.9
Revenue decreased 10% to less than 20%	1.7	1.9	0.0	0.7	0.0	4.1	1.7
Revenue decreased 20% to less than 30%	12.0	F	13.9	18.4 ^E	15.0	0.0	8.6
Revenue decreased 30% to less than 40%	11.1	0.0	12.7	18.8 ^E	11.2	3.9	1.7
Revenue decreased 40% to less than 50%	6.2	0.0	15.0 ^E	0.0	12.5	6.2	9.4
Revenue decreased 50% or more	9.4	6.3	3.6	3.2	27.8 ^E	0.0	42.6 ^E
Revenue change, not applicable	0.4	0.0	0.0	0.0	0.0	0.0	0.0

E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0317-01.

Table 27 (NAICS) - Business or organization revenue from 2020 compared with 2019, by Selected NAICS Sectors

Length of time businesses expect to continue to operate	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
		----- % of businesses -----					
Business or organization can continue to operate before considering laying off staff							
Length of time, less than 1 month	1.3	0.0	0.0	0.4	0.0	0.0	12.3
Length of time, 1 month to less than 3 months	2.2	0.0	5.0	0.0	0.0	0.0	6.9
Length of time, 3 months to less than 6 months	4.9	0.0	1.6	0.0	19.4	0.0	9.9
Length of time, 6 months to less than 12 months	8.4	2.2	1.7	1.4	0.0	0.0	8.9
Length of time, 12 months or more	46.5	71.3 ^E	41.5 ^E	60.2 ^E	24.2 ^E	F	27.4 ^E
Length of time, unknown	36.7	26.5 ^E	50.2 ^E	38.1 ^E	56.4 ^E	F	34.7 ^E
Business or organization can continue to operate before considering closure or bankruptcy							
Length of time, less than 1 month	1.3	0.0	9.6	0.0	0.0	0.0	0.0
Length of time, 1 month to less than 3 months	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Length of time, 3 months to less than 6 months	1.7	0.0	0.0	0.0	7.2	0.0	2.5
Length of time, 6 months to less than 12 months	4.6	0.0	1.6	0.4	0.0	0.0	19.9
Length of time, 12 months or more	52.2	81.7 ^E	52.0 ^E	59.5 ^E	43.6 ^E	F	35.7 ^E
Length of time, unknown	40.3	18.3 ^E	36.9 ^E	40.1 ^E	49.2 ^E	F	41.9 ^E

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F = too unreliable to be published

Source: Statistics Canada data table 33-10-0330-01.

Table 28 (NAICS) - Plans to expand or restructure business or acquire other businesses in the next year, by Selected NAICS Sectors

Business plans in the next year	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
		----- % of businesses -----					
Expand current location of the business or organization	9.6	6.3	19.8 ^E	2.2	19.4	16.9 ^E	1.8
Expand business or organization to other locations	2.3	0.0	4.0	5.4	0.0	0.0	1.7
Restructure	12.0	0.0	18.8 ^E	12.2	8.2	0.0	15.1
Acquire other businesses or franchises	3.9	0.0	0.0	0.0	0.0	6.1	1.7
Invest in other businesses	4.9	F	0.0	0.0	0.0	0.0	4.3
No plans	60.5	F	53.6 ^E	61.6 ^E	45.9 ^E	76.4 ^E	61.5 ^E
Unknown plans	15.2	8.3	3.9	18.6 ^E	34.7 ^E	6.7	23.4 ^E

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F = too unreliable to be published

Source: Statistics Canada data table 33-10-0310-01.

Table 29 (NAICS) - Plans to transfer, sell, or close business in the next year, by Selected NAICS Sectors

Plans to transfer, sell or close the business in the next year	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
		----- % of businesses -----					
Transfer to family members without money changi	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Sell to family members	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Sell to employees	0.7	0.0	3.3	0.0	0.0	0.0	0.0
Sell to external parties	4.6	6.3	0.0	12.7	8.2	0.0	12.3
Close the business	1.4	0.0	4.0	0.0	0.0	6.7	0.0
Sell or close, unknown	2.7	0.0	0.0	0.0	0.0	0.0	0.0
No plans to transfer, sell or close	74.2	87.3	63.5 ^E	80.3	87.7	81.7 ^E	54.9 ^E
Unknown plans to transfer, sell or close	16.5	6.3	29.3 ^E	7.0	4.1	11.6 ^E	32.8 ^E

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Source: Statistics Canada data table 33-10-0311-01.

Table 30 (NAICS) - Business or organization obstacles over the next three months, by Selected NAICS Sectors

Obstacles over the next three months	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
		----- % of businesses -----					
Shortage of labour force	16.6	10.3	18.0	21.3	0.0	9.3	24.7
Recruiting and retaining skilled employees	31.2	12.2	30.2 ^E	32.4 ^E	16.0	19.0 ^E	34.8 ^E
Shortage of space or equipment	11.0	0.0	23.8 ^E	8.9	0.0	10.4	1.8
Supply chain challenges	24.5	8.3	36.2 ^E	45.7 ^E	0.0	F	20.6
Maintaining inventory levels	15.4	1.8	22.6 ^E	38.0 ^E	0.0	0.0	7.0
Insufficient demand for goods or services offered	20.3	F	10.8	6.2	66.5 ^E	F	33.9
Fluctuations in consumer demand	24.4	F	40.9 ^E	11.3	28.3 ^E	0.0	29.6
Cost of insurance	18.0	18.6 ^E	26.9 ^E	6.4	47.4 ^E	10.1	20.4
Obtaining financing	9.8	0.0	20.4 ^E	8.8	0.0	9.3	3.0
Government regulations	15.2	10.5	18.9 ^E	12.9	7.3	7.7	37.5 ^E
Travel restrictions	27.0	26.7 ^E	32.3 ^E	15.3	62.9 ^E	F	60.0 ^E
Rising cost of inputs	12.5	6.3	33.8 ^E	4.3	28.0 ^E	3.9	22.9
Increasing competition	15.1	0.0	38.8 ^E	2.7	12.5	3.9	8.9
Challenges related to exporting goods and services	0.4	0.0	0.0	0.0	0.0	0.0	2.5
Maintaining sufficient cash flow or managing debt	13.5	1.9	31.4 ^E	2.0	15.4	9.3	14.1
High speed internet	21.2	8.5	20.3 ^E	18.3	19.4	10.4	7.4
Intellectual property protection	0.8	0.0	0.0	0.0	0.0	6.2	0.0
Obstacles for the business or organization, other	5.3	1.9	4.0	2.3	15.9	0.0	7.5
Obstacles for the business or organization, none	24.1	F	21.6	20.6	13.3 ^E	F	20.0 ^E

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Source: Statistics Canada data table 33-10-0308-01.

Table 31 (NAICS) - Current or planned actions or measures in place due to the COVID-19 pandemic, by Selected NAICS Sectors

Current or planned measures	All industries	Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services
		----- % of businesses -----					
Restriction on the number of people allowed into the businesses space at one time	61.0	F	37.1 ^E	78.6 ^E	77.3	F	58.1 ^E
Online classes	9.7	8.3	8.4	6.7	0.0	0.0	0.0
Virtual meetings with clients or customers	29.5	18.6	17.3	11.9	15.9	F	5.7
An online sales platform	14.8	1.9	0.0	29.7 ^E	0.0	14.2	10.9
Rental or acquisition of more physical space for the business or organization	7.3	0.0	5.1	2.3	8.2	0.0	4.1
Addition of signage or floor markers to promote physical distancing	40.9	F	19.8 ^E	65.5 ^E	32.6 ^E	F	35.3 ^E
Modification of the office space	28.7	18.8	16.1	30.7	8.2	F	21.3
Adding plexiglass or sneeze guards	26.6	6.3	0.0	38.0	20.1 ^E	F	38.4 ^E
Reduction of business hours	11.8	4.4	0.0	12.4	12.5	0.0	27.7
Screen employees upon entry into the workplace for a fever, cough, or other signs of illness	18.9	31.3 ^E	16.5	14.9	28.3 ^E	0.0	31.7 ^E
Screen customers upon entry into the workplace for a fever, cough, or other signs of illness	18.9	10.5	17.2	7.1	56.1 ^E	24.9 ^E	18.3
Insist that employees displaying any signs of illness stay home	54.4	F	44.5 ^E	57.2 ^E	65.3 ^E	F	58.8 ^E
Request that customers displaying any signs of illness do not enter	50.1	F	24.2	55.7	77.3	F	62.4 ^E
Provide hand sanitizer to employees and customers	70.1	F	62.4 ^E	73.3	80.2 ^E	F	70.4 ^E
Provide facemasks, gloves, or other personal protective equipment to employees	70.9	F	74.2 ^E	75.4	85.5	F	61.5 ^E
Provide facemasks, gloves, or other personal protective equipment to customers	46.3	F	11.8	48.2 ^E	57.0 ^E	F	33.3 ^E
More janitorial staff	13.2	4.1	1.6	13.6	13.3 ^E	4.1	1.9
Frequent cleaning of high-touch areas or surfaces	56.7	F	28.3 ^E	80.1	81.3	F	64.4 ^E
Current or planned measures, other	1.6	6.3	0.0	0.0	0.0	0.0	5.0
No measures implemented	13.4	2.0	11.5	11.7	7.3	0.0	29.6 ^E

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Source: Statistics Canada data table 33-10-0315-01.

Table 32 (NAICS) - Percentage of total sales made online in 2019 and 2020 by Selected NAICS Sectors

Percentage range	Total Sales Made Online	All industries	----- % of businesses -----						
			Mining, quarrying, and oil and gas extraction	Construction	Retail trade	Transportation and warehousing	Information and cultural industries	Accommodation and food services	
Percentage range, 0% to less than 1%	2019	86.1	100.0	96.5	87.1	95.9	F	92.1	
Percentage range, 0% to less than 1%	2020	80.4	100.0	96.5	75.6	95.9	F	83.7	
Percentage range, 1% to less than 50%	2019	9.6	0.0	3.5	9.9	4.1	0.0	1.9	
Percentage range, 1% to less than 50%	2020	13.2	0.0	3.5	18.4	4.1	3.9	8.4	
Percentage range, 50% to less than 100%	2019	2.7	0.0	0.0	0.0	0.0	0.0	0.0	
Percentage range, 50% to less than 100%	2020	4.0	0.0	0.0	3.0	0.0	0.0	1.9	
Percentage range, 100%	2019	1.7	0.0	0.0	3.0	0.0	6.7	6.0	
Percentage range, 100%	2020	2.2	0.0	0.0	3.0	0.0	6.7	6.0	

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Source: Statistics Canada data table 33-10-0316-01.

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