



COVID-19 Impact on Yukon Businesses August 2020

Highlights:

- As of August 2020, one-third (33.7%) of Yukon businesses did not know how long they could continue to operate at their current level of revenue and expenditures before considering further staffing actions, closure or bankruptcy; one in twelve (8.4%) reported they could continue for less than six months.
- Almost half (48.0%) of Yukon businesses that had laid off at least one employee since the beginning of the pandemic subsequently rehired 50% or more of the laid-off employees.

Notes on methodology:

Data in this publication are from Statistics Canada's Canadian Survey on Business Conditions (CSBC). While the first iteration of this survey crowdsourced data from businesses across Canada, a probability-based sample was selected for subsequent iterations of the survey. Results from this iteration of the survey are applicable to employer businesses in Canada. This survey will be conducted on a quarterly basis to collect information from businesses in Canada more efficiently and rapidly compared with traditional survey methods.

Information in this publication is based on the CSBC that Statistics Canada conducted from mid-September to late October to collect information on the pandemic's impact on businesses throughout the summer, and on businesses' expectations moving forward.

EMPLOYMENT AND REHIRING

Layoffs during the pandemic

- As of August 2020, over one-quarter (27.5%) of Yukon businesses had laid off at least one employee since the beginning of the pandemic.
- Of those Yukon businesses that had laid off at least one employee, well over one-half (58.1%) reduced their workforce by at least 50%.
- Almost half (48.0%) of Yukon businesses that had laid off at least one employee since the beginning of the pandemic subsequently rehired 50% or more of the laid-off employees.

See Tables 1 and 2 appended.

The majority of businesses expect to retain the same number of employees over the next three months

- Nearly 7 in 10 Yukon businesses (68.7%) expected their number of employees to remain the same over the next three months. While 13.1% of businesses expected their number of employees to decrease, 8.2% expected an increase.

See Table 3 appended.

Teleworking or working remotely during and after the pandemic

- Among businesses for which remote work was possible, about one in six (15.8%) Yukon businesses reported that all of their workforce was teleworking or working remotely on August 31, 2020.
- Of the businesses for which remote work was possible once the pandemic is over, one in eleven (9.2%) businesses anticipate that all of their workforce will continue to primarily telework or work remotely.

See Table 4 appended.

IMPACTS OF THE PANDEMIC

Business operating status

- As of August 2020, over one-half (50.5%) of Yukon businesses reported remaining fully functional; one in seven (13.9%) reported they had shut down temporarily but has since reopened; over one-third (34.2%) have remained partially operational; and the remaining 1.4% shut down temporarily and have remained closed.

See Table 5 appended.

Business revenues

- Over one-quarter (27.4%) of Yukon businesses reported that their revenues from August 2020 were down 30% or more, year-over-year. About one in six (15.9%) businesses reported that their revenues were down by 50% or more.
- Nearly half (45.0%) of Yukon businesses did not expect their revenues to be higher over the next three months compared with the previous three months. About one in five (20.4%) businesses were uncertain about their revenues over the next three months.

See Tables 6 and 14 appended.

Top Reasons Business Did Not Access Any Funding or Credit Due to COVID-19

- About two in five (39.0%) Yukon businesses did not receive any approved sources of funding or credit due to COVID-19. Of those businesses, three in four (75.8%) businesses reported that they did not need funding or credit; about one in six (15.8%) could not access funding or credit due to eligibility requirements; and about one in eleven (8.6%) cited lack of awareness.

See Tables 7 and 8 appended.

Liquidity and ability to take on more debt

- About eight in ten (78.6%) Yukon businesses had the cash or liquid assets required to operate. About one in nine (11.3%) businesses reported that they were unable to take on more debt, and a further one in ten (10.1%) could not say if they could take on more debt.

See Table 9 appended.

FUTURE OUTLOOK

Outlook on business operations

- As of August 2020, one-third (33.7%) of Yukon businesses did not know how long they could continue to operate at their current level of revenue and expenditures before considering further staffing actions, closure or bankruptcy; one in twelve (8.4%) reported they could continue for less than six months.

See Table 13 appended.

Some businesses expect to raise prices over the next three months

- About one in seven (14.7%) Yukon businesses expected to raise prices over the next three months. In contrast, 4.9% of all businesses expected to lower prices.

See Table 18 appended.

Table 1 - Layoffs Since the Start of COVID-19

Business or organization workforce status	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Business laid off at least one staff	27.5	18.4	32.2	52.6	11.9	29.0	25.6	F	25.6	24.6	27.1	26.2	39.4 ^E	25.8 ^E
Business did not lay off any of its workforce	60.6	60.1	64.9	46.4	F	58.4	74.4	F	61.1	66.6	58.2	62.4	52.4 ^E	68.3 ^E
Business has no staff	10.1	20.8	0.0	0.0	0.0	10.9	0.0	0.0	10.1	8.7	12.7	9.9	0.0	5.9
Unknown	1.8	0.7	2.9	1.0	F	1.7	0.0	0.0	3.2	0.0	2.0	1.4	8.2	0.0

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0279-01

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

Table 2 - Percentage of Workforce Laid Off and Rehired due to COVID-19

Business workforce laid off since the start of the COVID-19 pandemic	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
less than 10%	7.3	2.3	4.6	21.6	0.0	7.8	3.7	0.0	4.1	3.8	13.9	0.0	0.0	0.0
10% to less than 20%	8.3	3.4	5.1	23.4	0.0	8.8	3.7	8.8	9.0	7.4	8.1	3.3	11.1	0.0
20% to less than 30%	14.2	8.1	18.8	11.7	100.0	15.3	4.5	F	8.8	7.8	19.2	11.3	F	0.0
30% to less than 40%	7.9	20.6 ^E	0.0	6.0	0.0	8.1	6.2	0.0	0.0	17.4 ^E	11.9	2.0	0.0	5.3
40% to less than 50%	4.1	0.0	7.9	2.1	0.0	4.6	0.0	0.0	0.0	8.3	6.5	0.0	0.0	4.0
50% to less than 60%	10.4	12.2	8.7	11.7	0.0	7.3	F	12.9 ^E	12.6	17.2	4.7	6.8	22.9 ^E	0.0
60% to less than 70%	5.1	0.0	10.0	2.0	0.0	5.6	0.0	10.6 ^E	6.7	9.3	0.0	8.8	0.0	12.2 ^E
70% to less than 80%	1.1	0.0	0.0	5.6	0.0	0.5	6.9	0.0	0.0	2.6	1.7	0.0	0.0	2.6
80% to less than 90%	3.6	0.0	4.1	8.0	0.0	3.1	7.9	0.0	4.5	0.0	5.7	1.9	0.0	0.0
90% to less than 100%	2.3	0.0	4.0	2.2	0.0	2.6	0.0	0.0	0.0	0.0	6.0	0.0	0.0	0.0
100%	35.6	53.5 ^E	36.7 ^E	5.7	0.0	36.2	F	F	54.3 ^E	26.1 ^E	22.2	66.0 ^E	0.0	F

Business workforce rehired since being laid off since the start of the COVID-19 pandemic	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
less than 10%	19.9	12.8	23.6	23.3	0.0	21.7	0.0	5.7	16.5	42.7 ^E	16.2	12.7	13.8 ^E	4.0
10% to less than 20%	6.6	10.4	0.0	13.9	100.0	7.4	0.0	3.1	3.8	18.0 ^E	4.5	13.8	0.0	0.0
20% to less than 30%	19.1	20.4 ^E	23.3	7.8	0.0	17.8	F	12.9 ^E	17.6 ^E	3.2	29.8 ^E	11.5 ^E	F	F
30% to less than 40%	5.5	15.6	0.0	2.4	0.0	6.2	0.0	0.0	0.0	16.8 ^E	6.1	0.0	0.0	0.0
40% to less than 50%	0.8	0.0	0.0	3.6	0.0	0.0	7.9	0.0	0.0	2.2	0.9	0.0	4.0	0.0
50% to less than 60%	2.3	0.0	4.0	2.2	0.0	2.6	0.0	0.0	0.0	0.0	5.9	8.2	0.0	0.0
60% to less than 70%	1.6	0.0	2.9	1.4	0.0	1.5	3.1	10.6 ^E	0.0	0.0	0.7	0.0	0.0	14.8 ^E
70% to less than 80%	3.2	0.0	4.2	5.8	0.0	2.7	7.5	0.0	8.3	0.0	1.8	10.3	0.0	0.0
80% to less than 90%	5.0	0.0	5.7	11.6	0.0	2.7	F	0.0	10.4	0.0	5.1	0.0	19.3 ^E	0.0
90% to less than 100%	5.0	0.0	8.8	4.7	0.0	5.6	0.0	0.0	13.9 ^E	0.0	2.5	2.3	5.1	F
100%	30.9	F	27.5	23.2	0.0	32.0	21.4	F	29.5 ^E	17.0 ^E	26.5	41.2 ^E	F	5.3

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0280-01

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

Table 3 - Short-term Number of Employee Expectation

Expectations regarding the number of employees over the next three months	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Increase	8.2	5.0	11.2	11.7	0.0	7.7	15.3	9.6 ^E	14.1	4.0	5.3	10.9	3.8	0.0
Stay the same	68.7	74.7	64.3	60.0	F	67.1	81.7	85.0 ^E	65.2	70.5	67.5	54.4	85.1	71.2 ^E
Decrease	13.1	8.6	16.3	19.9	F	14.1	3.0	2.6	10.6	21.7	12.5	16.8	1.9	7.6
Unknown	10.1	11.7	8.1	8.5	F	11.1	0.0	2.8	10.2	3.8	14.6	17.9	9.1	21.2 ^E

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0295-01

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

Table 4 - Percentage of workforce Teleworking or Working Remotely

Workforce teleworking or working remotely on August 31st, 2020	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Percentage range														
0% to less than 1%	27.1	28.8	24.8	29.3	0.0	26.8	35.4 ^E	5.2	27.8 ^E	F	28.0	54.1 ^E	F	6.2
1% to less than 10%	14.7	3.9	27.0 ^E	21.4	F	19.2	2.8	12.6 ^E	30.1 ^E	3.2	13.7	8.9	0.0	3.1
10% to less than 20%	10.4	12.8	4.1	12.7	F	13.8	1.5	F	0.0	11.0	6.3	0.0	0.0	F
20% to less than 30%	9.9	15.6	1.5	10.6	0.0	6.3	1.5	F	17.5 ^E	0.0	5.0	0.0	0.0	0.0
30% to less than 40%	2.3	0.0	5.0	4.0	0.0	1.8	4.7	0.0	3.2	3.2	2.2	0.0	15.0	0.0
40% to less than 50%	0.7	0.0	0.0	0.0	F	0.9	0.0	5.2	0.0	0.0	0.0	0.0	0.0	0.0
50% to less than 60%	8.8	6.1	15.7	3.9	0.0	5.6	22.2	0.0	8.5	0.0	15.4	7.6	16.5 ^E	13.6 ^E
60% to less than 70%	2.9	0.0	5.3	7.0	0.0	3.0	0.0	0.0	0.0	5.6	3.8	0.0	0.0	8.4
70% to less than 80%	2.7	4.1	0.0	4.3	0.0	1.0	9.5	5.6	0.0	0.0	4.4	0.0	0.0	0.0
80% to less than 90%	4.7	0.0	11.0 ^E	6.7	0.0	5.9	1.9	0.0	0.0	F	1.8	0.0	3.6	4.7
90% to less than 100%	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
100%	15.8	28.8	5.5	0.0	0.0	15.7	20.5 ^E	0.0	13.0	20.7 ^E	19.4	29.4 ^E	F	F
----- % of businesses -----														
Workforce anticipated to continue to primarily telework or work remotely once the COVID-19 pandemic is over	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs &	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Percentage range														
0% to less than 1%	58.3	58.1 ^E	62.7 ^E	49.9	F	50.4	78.3	84.1	64.4 ^E	F	56.3	72.8	F	F
1% to less than 10%	8.5	1.4	13.8	19.8	0.0	11.2	1.3	5.2	6.0	3.2	13.1	7.7	0.0	3.1
10% to less than 20%	7.0	4.7	11.0 ^E	6.7	0.0	8.7	3.0	0.0	0.0	F	2.5	0.0	0.0	0.0
20% to less than 30%	8.3	11.1	3.5	10.3	0.0	7.1	11.1	0.0	8.2	6.6	11.5	0.0	6.0	8.4
30% to less than 40%	1.4	0.0	0.0	4.3	F	1.9	0.0	10.8	0.0	0.0	0.0	0.0	0.0	0.0
40% to less than 50%	2.1	0.0	5.3	1.9	0.0	2.8	0.0	0.0	0.0	1.5	3.8	0.0	0.0	0.0
50% to less than 60%	3.2	2.4	3.6	5.1	0.0	3.0	4.7	0.0	8.5	2.2	2.2	3.7	9.0	13.6 ^E
60% to less than 70%	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
70% to less than 80%	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
80% to less than 90%	0.3	0.0	0.0	1.9	0.0	0.0	1.5	0.0	0.0	0.0	0.7	0.0	0.0	0.0
90% to less than 100%	1.6	3.4	0.0	0.0	0.0	2.2	0.0	0.0	8.0	0.0	0.0	5.2	0.0	0.0
100%	9.2	18.9	0.0	0.0	0.0	12.6	0.0	0.0	5.0	17.4 ^E	10.0	10.5	F	F

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0274-01

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 5 - COVID-19 Impact on Business Operations

Impact of COVID-19 on the status of the business or organization	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Shut down temporarily but has since reopened	13.9	11.4	18.7	7.7	11.9	12.9	25.3	F	18.3	7.6	10.6	19.2	17.5 ^E	6.1
Shut down temporarily and remained shut down	1.4	1.0	2.2	0.0	0.0	1.3	2.9	0.0	1.5	2.1	1.2	1.2	0.0	0.0
Remained partially operational	34.2	37.7	30.3	36.1	0.0	33.3	42.9 ^E	22.0 ^E	37.7	23.2	39.6	37.6	25.4 ^E	51.3 ^E
Remained fully operational	50.5	49.8	48.7	56.3	88.1	52.6	29.0	F	42.5	67.1	48.6	42.0	57.1 ^E	42.6 ^E

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0276-01

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 6 - Business Revenue from August 2020 compared with August 2019

Revenue change	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Increased 50% or more	3.0	2.6	1.9	7.0	F	3.5	0.0	F	0.0	0.5	3.5	0.0	4.6	0.0
Increased 40% to less than 50%	4.9	0.0	8.0	12.1	F	5.1	2.3	0.0	9.4	2.1	3.8	1.9	11.7	0.0
Increased 30% to less than 40%	3.0	3.3	3.2	0.9	0.0	3.4	1.0	0.0	3.1	1.1	4.5	6.3	9.4	0.0
Increased 20% to less than 30%	0.8	1.4	0.0	1.4	0.0	1.0	0.0	0.0	0.0	0.0	2.1	0.0	0.0	0.0
Increased 10% to less than 20%	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Increased 1% to less than 10%	3.0	2.2	4.5	1.1	0.0	3.1	2.9	0.0	3.7	4.3	2.3	5.1	4.1	4.9
Revenues have stayed the same	34.3	42.6	28.3	20.2	F	33.8	34.0	1.4	29.7	53.4	34.2	20.8	15.9	43.9 ^E
Decreased 1% to less than 10%	3.7	4.0	3.1	4.5	0.0	1.5	11.7	17.9 ^E	0.0	0.0	5.7	8.2	9.5	0.0
Decreased 10% to less than 20%	9.8	8.0	11.7	10.7	11.9	10.7	3.1	32.9 ^E	8.6	11.6	5.3	9.3	11.6 ^E	17.8 ^E
Decreased 20% to less than 30%	9.2	13.5	4.0	9.6	0.0	9.7	8.1	15.5	2.4	11.8	11.9	8.9	2.5	5.9
Decreased 30% to less than 40%	7.0	4.1	10.7	7.4	0.0	7.4	7.1	0.0	14.0	5.5	3.7	9.9	0.0	0.0
Decreased 40% to less than 50%	4.5	4.2	5.0	4.2	0.0	4.1	9.1	0.0	10.9	0.0	2.6	8.3	6.9	0.0
Decreased 50% or more	15.9	14.1	18.8	15.3	0.0	15.8	20.6	0.0	18.3	9.8	20.3	21.1	20.8 ^E	24.3 ^E
Revenue change, not applicable	1.0	0.0	0.9	5.7	0.0	0.9	0.0	12.9	0.0	0.0	0.0	0.0	3.0	3.1

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0281-01

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 7 - Approved Funding or Credit Due to COVID-19

Approved sources of funding or credit	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Canada Emergency Business Account (CEBA)	37.9	27.4	54.0	29.1	0.0	42.6	12.8	63.5 ^E	51.5	29.9	26.3	36.3	48.6 ^E	43.5 ^E
Temporary 10% Wage Subsidy	21.1	17.4	24.8	22.7	F	22.2	20.1	F	23.0	17.7	20.0	26.2	15.2	0.0
Canada Emergency Wage Subsidy (CEWS)	28.7	12.6	42.8	50.7	11.9	29.8	23.8	F	33.2	24.2	27.0	20.7	39.3 ^E	24.6 ^E
Canada Emergency Commercial Rent Assistance (CECRA)	2.5	0.6	5.1	2.1	0.0	2.8	1.1	0.0	4.8	4.3	0.3	1.6	0.0	9.5
Export Development Canada (EDC) Small and Medium-sized Enterprise Loan and Guarantee program	0.2	0.0	0.4	0.0	0.0	0.2	0.0	0.0	0.0	0.0	0.4	0.0	0.0	0.0
Business Development Bank of Canada (BDC) Co-Lending Program for Small and Medium-sized Enterprises	1.9	2.0	1.8	2.1	0.0	2.1	0.9	0.0	5.3	0.0	0.6	6.5	0.0	0.0
Innovation Assistance Program	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Regional Relief and Recovery Fund	2.9	3.0	2.4	3.2	11.9	3.3	0.9	0.0	3.2	1.8	3.9	1.6	0.0	16.3 ^E
Provincial, Territorial or Municipal government programs	24.7	16.2	31.2	37.4	F	26.6	17.8	15.7 ^E	32.9	22.4	21.1	20.3	29.3 ^E	17.1
Grant or loan funding from philanthropic or mutual-aid sources	0.1	0.0	0.0	1.1	0.0	0.0	0.0	0.0	0.4	0.0	0.0	0.0	1.6	0.0
Financial institution	2.6	0.0	4.7	6.1	11.9	2.9	1.1	0.0	5.5	1.0	1.7	2.0	0.0	3.4
Loan from family or friends	4.1	3.3	6.0	1.1	0.0	4.0	7.1	12.7 ^E	6.9	2.1	1.3	0.0	0.0	8.2
Other	2.8	3.2	1.9	4.1	0.0	2.2	8.7	9.6 ^E	1.2	3.7	2.3	3.7	4.6	0.0
None	39.0	50.6	28.3	26.1	F	34.5	59.8	26.5 ^E	26.9	45.1	47.9	39.3	39.4 ^E	44.4 ^E

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0284-01

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

Table 8 - Reasons Business Did Not Access Any Funding or Credit Due to COVID-19

Reasons	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Eligibility requirements	15.8	18.2	5.3	31.9	F	20.1	1.6	20.5 ^E	19.8 ^E	5.2	18.8	23.4 ^E	0.0	0.0
Public perception	1.2	1.4	0.0	4.3	0.0	1.6	0.0	0.0	4.2	0.0	0.6	0.0	4.3	0.0
Application requirements or complexity	3.9	5.6	0.0	4.3	0.0	5.1	0.0	0.0	2.3	12.6 ^E	0.6	0.0	4.3	F
Lack of awareness	8.6	10.1	6.6	5.1	0.0	4.9	9.7	F	0.0	0.0	11.4	20.3 ^E	0.0	0.0
Funding or credit not needed	75.8	70.8	88.0	74.1	F	75.1	90.3	F	78.4 ^E	82.2 ^E	76.3	65.3 ^E	100.0	F
Other	3.2	1.2	8.5	0.0	0.0	4.3	0.0	0.0	7.4	0.0	3.3	4.9	0.0	0.0

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0285-01

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

Table 9 - Liquidity and Access to Liquidity

Status on cash or liquid assets required	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Yes, business has the cash or liquid assets required to operate	78.6	77.5	77.2	86.9	100.0	75.6	97.8	90.6 ^E	80.9	75.3	76.2	81.0	73.0 ^E	73.3 ^E
No, business does not have the cash or liquid assets required to operate, but will be able to acquire cash or liquid assets required	0.7	0.0	1.8	0.0	0.0	0.8	0.0	0.0	0.0	0.0	1.8	0.0	9.8	0.0
No, business does not have the cash or liquid assets required to operate, and will not be able to acquire cash or liquid assets required	3.8	5.0	3.4	0.0	0.0	4.1	0.0	0.0	0.5	9.0	4.4	0.6	0.0	10.0
No, does not have the cash or liquid assets required to operate; unknown if they will be able to acquire cash or liquid assets required	6.8	5.7	9.2	3.3	0.0	7.9	0.0	9.4 ^E	8.1	5.9	5.7	11.8	11.5 ^E	9.5
Unknown	10.1	11.8	8.4	9.8	0.0	11.6	2.2	0.0	10.4	9.9	11.9	6.5	5.6	7.2

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0286-01

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

Table 10 - Business Expenses from August 2020 compared with August 2019

Change in expenses	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Increased 50% or more	11.9	16.2	6.7	11.2	F	12.9	1.6	12.0 ^E	9.8	19.7	9.4	11.3	24.0 ^E	4.9
Increased 40% to less than 50%	13.2	12.3	13.7	15.2	F	14.0	9.4	22.3 ^E	17.7	6.4	11.6	5.2	20.8	40.8 ^E
Increased 30% to less than 40%	2.9	0.4	4.8	7.6	0.0	1.4	17.2	0.0	4.9	1.0	2.9	3.6	3.0	3.0
Increased 20% to less than 30%	6.6	8.3	5.9	2.4	0.0	7.6	1.1	0.0	5.2	16.8	3.6	12.4	0.0	10.0
Increased 10% to less than 20%	2.2	3.0	1.8	0.0	0.0	2.5	0.0	0.0	2.3	0.0	3.6	6.3	0.0	0.0
Increased 1% to less than 10%	2.9	4.9	1.0	1.1	0.0	2.6	6.6	0.0	2.5	6.2	2.0	4.3	9.4	0.0
Expenses have stayed the same	36.7	37.4	37.7	29.1	F	36.4	33.4	22.3 ^E	36.0	31.8	42.6	25.9	29.4	33.7 ^E
Decreased 1% to less than 10%	2.1	1.2	2.9	3.3	0.0	1.7	6.5	0.0	1.3	0.7	3.9	2.4	0.0	0.0
Decreased 10% to less than 20%	6.0	3.7	7.7	10.6	0.0	6.4	5.6	8.8	12.3	3.6	1.9	5.3	1.6	3.4
Decreased 20% to less than 30%	3.9	2.7	4.6	5.4	11.9	3.5	0.0	5.0	2.2	2.9	5.4	7.5	4.6	0.0
Decreased 30% to less than 40%	5.0	2.4	8.2	5.0	0.0	4.6	9.9	0.0	1.1	10.4	6.2	8.1	0.0	1.0
Decreased 40% to less than 50%	3.7	6.0	1.5	2.3	0.0	3.7	5.8	F	3.1	0.5	3.4	6.4	0.0	0.0
Decreased 50% or more	1.9	1.6	2.5	1.0	0.0	1.9	2.9	0.0	1.5	0.0	3.5	1.3	4.1	0.0
Change in expenses, not applicable	1.0	0.0	0.9	5.7	0.0	0.9	0.0	12.9	0.0	0.0	0.0	0.0	3.0	3.1

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0282-01

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 11 - COVID-19 Impact on Various Expenditures

Business Expenditure Change	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Sanitization and cleaning														
- increased	73.8	66.4	79.9	82.8	100.0	72.8	79.4	97.4	73.0	67.4	73.4	74.4	92.3	50.8 ^E
- no change	12.4	11.8	12.7	14.8	0.0	13.3	2.1	2.6	21.1	4.6	11.4	10.6	5.2	22.1 ^E
- decreased	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
- does not have this expense	10.8	16.8	6.6	0.0	0.0	11.3	10.5	0.0	4.9	23.9	10.6	8.4	2.5	23.1 ^E
- unknown	3.0	5.0	0.9	2.4	0.0	2.6	8.0	0.0	1.1	4.1	4.6	6.6	0.0	4.0
Repair and maintenance														
- increased	22.9	19.4	27.1	23.8	F	23.2	25.9	F	29.8	18.7	17.9	23.1	28.1 ^E	28.5 ^E
- no change	59.9	55.5	62.7	69.1	F	59.0	57.1 ^E	F	58.9	55.9	61.8	65.7	62.5 ^E	40.5 ^E
- decreased	3.6	2.9	4.9	0.9	F	4.1	0.9	2.6	6.8	2.1	2.2	3.3	0.0	3.4
- does not have this expense	10.6	19.0	3.0	2.0	0.0	11.2	8.0	0.0	3.3	22.7	12.0	1.3	9.4	23.6 ^E
- unknown	2.9	3.2	2.3	4.2	0.0	2.5	8.0	0.0	1.1	0.6	6.1	6.6	0.0	4.0
Personal protective equipment and supplies														
- increased	70.0	63.1	73.6	84.8	100.0	69.0	73.5	89.8	78.2	51.1	69.5	61.5	84.6	53.0 ^E
- no change	16.4	14.5	19.8	13.2	0.0	16.3	16.2	5.3	14.7	23.5	16.1	20.6	14.1	21.3 ^E
- decreased	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
- does not have this expense	9.0	13.8	5.7	0.9	0.0	10.3	2.3	5.0	5.9	13.1	10.1	8.6	1.3	21.7 ^E
- unknown	4.6	8.6	0.9	1.1	0.0	4.4	8.0	0.0	1.1	12.3	4.2	9.3	0.0	4.0
Rent														
- increased	6.1	4.0	10.0	2.1	0.0	5.6	13.0	14.5 ^E	10.0	1.8	3.8	8.1	9.4	0.0
- no change	59.3	49.9	66.3	78.0	F	60.2	62.9 ^E	F	56.2	61.7	62.5	69.2	78.7	60.7 ^E
- decreased	5.9	8.4	4.1	1.8	0.0	5.0	8.0	2.6	12.5	3.5	2.5	7.7	2.7	0.0
- does not have this expense	26.7	36.2	18.8	13.9	F	27.2	16.0	28.3 ^E	19.8	33.1	28.6	11.8	4.6	35.3 ^E
- unknown	2.0	1.5	0.9	4.2	F	1.9	0.0	5.5	1.5	0.0	2.7	3.2	4.6	4.0
Technology and equipment for teleworking														
- increased	19.3	16.0	18.5	34.1	F	15.9	54.0	14.4	15.7	19.5	23.1	29.6	50.2 ^E	3.2
- no change	52.4	50.5	55.4	50.8	F	52.8	34.6	F	50.5	56.4	50.6	48.5	34.1 ^E	72.1 ^E
- decreased	0.5	0.7	0.0	0.9	0.0	0.4	1.0	0.0	1.1	0.0	0.3	0.0	0.0	0.0
- does not have this expense	23.5	29.2	19.9	13.1	0.0	26.8	2.5	F	24.9	24.1	21.5	15.2	15.7 ^E	11.2
- unknown	4.3	3.6	6.1	1.1	0.0	4.1	8.0	0.0	7.7	0.0	4.7	6.6	0.0	13.4
Research and development														
- increased	6.7	6.4	6.8	8.3	0.0	5.2	19.1	9.6 ^E	4.7	4.5	8.9	9.8	8.7	1.3
- no change	37.2	30.0	42.5	48.1	F	37.6	40.9	30.9 ^E	37.9	41.3	35.6	42.5	65.5 ^E	28.5 ^E
- decreased	1.5	3.1	0.0	0.0	0.0	1.7	0.0	0.0	2.4	0.0	1.8	0.0	0.0	0.0
- does not have this expense	47.9	56.5	41.5	35.3	F	49.4	31.1	51.4 ^E	45.6	51.7	47.0	38.8	22.8	56.8 ^E
- unknown	6.7	4.0	9.3	8.4	F	6.1	8.9	8.1	9.3	2.5	6.6	8.9	3.0	13.4
Research and development personnel														
- increased	4.8	3.1	6.2	7.4	0.0	4.2	11.6	9.6 ^E	5.2	4.5	3.6	6.0	0.0	0.0
- no change	36.7	28.6	43.3	47.1	F	36.7	43.7	21.5	30.9	45.1	39.8	43.7	59.6 ^E	26.9 ^E
- decreased	2.6	5.1	0.0	0.9	0.0	2.9	1.0	0.0	5.6	0.0	2.1	0.0	0.0	8.3
- does not have this expense	48.7	58.5	40.8	36.2	F	49.9	34.8	60.8 ^E	49.0	47.9	46.6	39.9	32.8 ^E	50.1 ^E
- unknown	7.2	4.7	9.6	8.4	F	6.3	8.9	8.1	9.3	2.5	7.8	10.3	7.6	14.7

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0283-01

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 12 - Ability to Take on More Debt

Ability to take on more debt	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Business can take on more debt	36.2	34.5	35.8	43.9	F	36.9	32.4 ^E	F	37.7	38.4	31.2	24.6	25.0	26.2 ^E
Business cannot take on more debt	44.0	54.0	35.5	33.1	11.9	43.2	44.3	34.5 ^E	38.1	49.7	47.5	49.3	55.1 ^E	58.6 ^E
Unknown	19.9	11.4	28.7	23.0	F	19.8	23.3	16.2	24.2	11.9	21.2	26.1	19.9	15.2

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0287-01

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 13 - Business Expectation to Continue to Operate at Current Revenue and Expenditures

Length of time business can continue to operate before considering further staffing actions, closure or bankruptcy	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Can continue to operate for less than 1 month	0.8	0.0	1.8	0.9	0.0	0.9	0.0	0.0	2.3	0.5	0.0	0.0	0.0	0.0
Can continue to operate for 1 mth to <3 mth	3.1	3.6	1.7	5.6	0.0	2.1	5.3	9.4 ^E	2.5	4.1	1.7	2.9	10.0 ^E	0.0
Can continue to operate for 3 mth to <6 mth	4.5	3.5	4.7	8.6	0.0	4.7	4.5	5.4	2.8	2.9	6.5	5.9	3.0	3.4
Can continue to operate for 6 mth to <12 mth	9.7	9.6	10.9	5.3	11.9	10.7	4.9	14.5 ^E	13.3	12.6	4.3	12.7	4.1	10.6
Can continue to operate for 12 months or more	48.3	53.2	42.6	48.1	F	45.3	70.3	67.9 ^E	46.2	36.8	52.2	37.5	50.5 ^E	58.5 ^E
Unknown	33.7	30.1	38.3	31.5	F	36.3	15.0	2.8	33.0	43.0	35.3	41.0	32.4 ^E	27.4 ^E

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0293-01

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 14 - Statements Regarding Business Operations

Extent to which the statement applies to the business	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Before the pandemic, the general outlook for this business or organization was positive														
Strongly agree	68.6	65.5	71.1	71.3	100.0	68.9	65.6	74.1 ^E	73.1	73.7	61.4	73.4	48.9 ^E	73.1 ^E
Somewhat agree	16.0	15.3	17.4	16.0	0.0	14.6	25.8	25.9 ^E	11.7	14.2	18.6	11.7	45.2 ^E	16.0
Neither agree nor disagree	11.0	15.3	6.5	9.1	0.0	12.0	6.9	0.0	8.5	10.8	15.2	10.9	3.4	1.4
Somewhat disagree	0.4	0.0	0.7	1.1	0.0	0.1	0.0	0.0	0.0	1.4	0.3	0.0	0.0	0.0
Strongly disagree	0.5	0.0	1.3	0.0	0.0	0.6	0.0	0.0	0.0	0.0	1.3	0.0	0.0	0.0
Unknown	3.4	4.0	3.0	2.4	0.0	3.7	1.7	0.0	6.7	0.0	3.2	3.9	2.5	9.5
This business or organization is actively considering bankruptcy or closing as a result of COVID-19														
Strongly agree	3.6	5.6	1.8	1.1	0.0	4.2	0.0	9.4 ^E	2.3	0.0	5.3	5.5	10.0 ^E	0.0
Somewhat agree	2.0	2.6	1.9	0.0	0.0	2.4	0.0	F	2.4	0.0	0.0	3.2	0.0	0.0
Neither agree nor disagree	6.0	4.8	8.3	3.3	0.0	7.0	0.0	0.0	7.3	5.0	6.6	6.9	0.0	12.4
Somewhat disagree	5.9	5.8	6.1	6.1	0.0	6.2	5.8	9.6 ^E	9.9	4.3	2.9	8.1	4.1	0.0
Strongly disagree	72.2	67.5	74.1	84.0	100.0	69.6	92.7	F	64.4	80.0	75.8	63.1	76.2 ^E	65.1 ^E
Unknown	10.3	13.6	7.8	5.5	0.0	10.6	1.4	0.0	13.8	10.6	9.3	13.2	9.7	22.5 ^E
This business or organization is prepared financially for a possible second wave of COVID-19														
Strongly agree	27.8	25.6	30.0	30.2	F	25.0	34.7	F	20.1	33.5	29.2	15.9	34.5 ^E	31.3 ^E
Somewhat agree	19.8	15.8	24.7	19.9	F	21.8	10.3	16.2	29.9	7.7	18.9	23.7	26.3 ^E	26.6 ^E
Neither agree nor disagree	23.5	26.5	19.6	24.3	F	24.1	28.2	29.8 ^E	28.4	12.9	24.0	26.9	14.4	19.0 ^E
Somewhat disagree	4.7	3.5	5.4	6.5	11.9	5.0	3.7	0.0	7.0	8.4	1.8	7.4	0.0	4.1
Strongly disagree	8.5	9.3	8.3	6.3	0.0	8.5	12.4	9.4 ^E	5.9	15.9	6.5	11.6	10.0 ^E	1.0
Unknown	15.7	19.3	12.0	12.8	F	15.6	10.6	8.1	8.7	21.7	19.6	14.6	14.8	18.0 ^E
The revenue of this business or organization over the next 3 months will be higher than it was over the last 3 months														
Strongly agree	5.5	2.9	9.8	1.8	0.0	5.6	6.4	5.9	8.8	0.0	5.6	0.7	0.0	6.2
Somewhat agree	8.6	4.5	12.9	11.6	0.0	9.8	2.1	16.7 ^E	11.8	0.7	8.5	6.3	8.1	23.6 ^E
Neither agree nor disagree	20.5	22.9	17.0	22.6	F	20.9	20.2	F	25.4	22.2	14.5	17.4	15.4	11.4
Somewhat disagree	9.1	8.1	9.3	13.8	0.0	9.6	9.1	14.5 ^E	9.1	5.2	10.2	15.0	24.5 ^E	8.1
Strongly disagree	35.9	42.0	31.2	26.2	F	34.7	40.0	30.3 ^E	33.2	47.3	33.2	42.5	23.1 ^E	27.9 ^E
Unknown	20.4	19.6	19.8	24.1	F	19.4	22.2	5.5	11.7	24.6	28.0	18.1	28.9	22.8 ^E

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0292-01

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 15 - Business Obstacles Over Last Three Months

Obstacles in the last three months	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Shortage of labour force	28.4	20.3	34.3	40.6	F	30.2	22.2	31.2 ^E	33.8	21.8	27.1	23.9	6.5	40.8 ^E
Recruiting and retaining skilled employees	24.2	16.6	25.7	47.8	F	23.3	28.2	25.8 ^E	24.3	21.4	25.3	28.6	33.2 ^E	9.9
Shortage of space or equipment	5.4	4.8	6.1	5.4	0.0	4.2	17.0	9.4 ^E	5.5	0.0	7.3	11.5	11.7 ^E	0.0
Financial constraints	29.0	28.8	29.0	31.5	11.9	30.3	28.8	26.5 ^E	31.3	25.0	29.8	38.4	23.0 ^E	17.2 ^E
Insufficient demand for goods or services offered	25.8	28.2	23.8	24.1	11.9	26.9	16.4	F	22.8	21.2	29.7	23.5	24.8 ^E	24.1 ^E
Fluctuations in consumer demand	25.6	29.6	21.9	22.5	11.9	26.5	25.1	F	41.8	16.8	15.1	35.6	11.6 ^E	34.4 ^E
Obtaining financing	8.1	10.2	7.0	2.9	11.9	8.9	5.3	9.4 ^E	9.5	8.0	6.9	19.2	10.0 ^E	0.0
Government regulations	18.1	15.9	18.1	25.5	F	16.8	28.9	5.2	22.0	16.0	18.5	16.8	9.2	12.8
Rising cost of inputs	20.3	21.7	18.1	23.1	11.9	21.1	10.7	31.9 ^E	18.9	27.4	15.4	15.1	22.7 ^E	17.5 ^E
Increasing competition	8.6	6.2	11.5	9.8	0.0	10.1	0.0	2.8	10.0	7.1	9.4	12.8	0.0	1.3
Challenges related to exporting goods and services	0.5	0.2	0.9	0.0	0.0	0.5	0.0	0.0	0.0	0.0	1.2	1.5	0.0	0.0
Corporate tax rate	4.7	5.4	3.1	6.9	11.9	4.6	7.1	12.2 ^E	3.6	6.8	3.0	0.5	10.0 ^E	15.8
Maintaining sufficient cash flow or managing debt	20.2	19.1	21.4	20.9	11.9	22.7	7.1	17.0 ^E	21.4	13.5	23.3	20.2	24.4 ^E	13.4
Broadband access	6.3	4.8	6.8	12.0	0.0	5.3	16.4	2.8	2.5	7.2	9.6	3.2	15.7	3.0
Obstacles for the business or organization, other	12.6	9.2	17.1	12.5	0.0	11.9	15.5	13.4 ^E	16.3	6.8	12.5	18.2	44.8 ^E	2.3
Obstacles for the business or organization, none	21.7	24.3	18.9	20.1	F	20.4	30.6	14.1	20.7	18.9	25.4	30.3	28.2	16.7

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0273-01

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

Table 16 - COVID-19 Impact on Business Operations

Current or planned actions or measures	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Restriction on the number of people allowed into the businesses space at one time	62.6	55.5	64.6	84.2	100.0	59.1	88.7	92.1	60.2	46.4	67.5	61.2	84.7	47.0 ^E
Rental or acquisition of more physical space for the business or organization	4.8	5.8	4.2	3.3	0.0	4.3	6.4	12.7 ^E	5.1	0.0	5.7	2.8	0.0	13.1
Expansion of business or organization into existing outdoor space	2.8	0.0	3.6	12.4	0.0	2.6	3.0	2.8	3.7	1.6	2.6	2.8	3.0	3.0
Addition of signage or floor markers to promote physical distancing	40.4	24.2	52.1	65.9	F	38.0	60.8	71.1 ^E	48.0	22.5	37.7	40.3	47.7 ^E	32.9 ^E
Modification of the office space	19.8	13.2	24.2	31.0	F	18.7	35.9	15.3 ^E	28.5	9.7	19.0	24.2	22.6	22.2 ^E
Adding plexiglass or sneeze guards	24.9	14.5	30.1	51.2	F	23.8	33.0	59.9 ^E	31.0	8.6	22.0	24.4	25.8 ^E	11.3
Reduction of business hours	24.3	24.3	22.5	29.7	F	21.2	48.8 ^E	F	24.0	21.0	23.2	27.1	28.3 ^E	30.6 ^E
Screen employees upon entry into the workplace for a fever, cough, or other signs of illness	24.0	18.7	24.3	44.4	F	24.7	19.7	F	29.6	18.2	17.1	18.5	21.0	33.5 ^E
Screen customers upon entry into the workplace for a fever, cough, or other signs of illness	20.0	20.0	16.6	34.5	0.0	21.0	10.9	19.3 ^E	28.3	24.5	11.2	22.6	14.4	24.7 ^E
Insist that employees displaying any signs of illness stay home	65.4	56.0	70.6	88.3	F	62.7	82.0	92.4	64.8	57.0	65.2	59.7	78.8	53.6 ^E
Request that customers displaying any signs of illness do not enter	54.9	44.7	61.0	79.5	F	52.1	79.7	84.5	59.1	39.5	54.0	59.7	71.7 ^E	51.8 ^E
Provide hand sanitizer to employees and customers	77.2	64.6	86.5	97.4	100.0	75.3	88.7	95.0	74.2	81.8	73.7	74.5	97.5	61.6 ^E
Provide facemasks, gloves, or other personal protective equipment to employees	62.6	50.2	72.4	78.5	100.0	60.9	68.3	89.8	64.5	50.0	62.4	54.2	87.1	54.7 ^E
Provide facemasks, gloves, or other personal protective equipment to customers	23.9	18.3	27.9	33.5	F	24.1	25.7	27.7 ^E	21.3	20.3	27.2	28.2	41.6 ^E	21.9 ^E
More janitorial staff	11.0	2.6	15.2	30.6	F	9.9	22.8	13.2	17.5	2.7	9.9	11.6	25.6	3.8
Frequent cleaning of high-touch areas or surfaces	65.1	51.1	73.7	93.2	100.0	62.1	88.7	100.0	72.1	41.7	65.2	64.3	80.0 ^E	53.7 ^E
Fill positions with less skilled workers	5.4	3.7	7.3	6.9	0.0	5.3	8.2	F	7.8	1.0	3.7	5.0	1.6	0.0
Subcontract out more work	2.2	1.0	3.2	3.9	0.0	2.5	0.0	4.9	1.6	2.4	2.0	2.1	8.1	3.1
Current or planned actions or measures, other	9.1	14.1	3.4	8.1	0.0	10.3	2.5	4.0	8.4	16.4	6.7	14.7	14.5	6.7
No measures implemented	12.8	23.2	3.6	1.3	0.0	14.8	1.7	0.0	12.5	9.8	17.1	13.1	2.5	30.4 ^E

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0277-01

Indig = First Nations, Métis or Inuit
Immig = Immigrant to Canada

Table 17 - Extent to Which Methods Used to Provide Goods and Services to Customers or Users is Expected to Change Over the Next Three Months

Method used to Provide Goods or Services	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Business's own website														
- stay the same	12.8	16.9	7.8	14.2	0.0	10.4	37.5	13.4 ^E	15.1	9.9	12.5	26.1	27.6 ^E	3.0
- decrease	40.8	24.0	58.7	46.8	F	41.0	33.5	F	48.2	38.3	37.6	32.6	42.4 ^E	39.7 ^E
- increase	3.4	4.2	3.4	0.0	0.0	4.0	0.0	F	2.4	1.4	2.6	0.0	0.0	0.0
- method not used by this business	43.0	54.9	30.1	39.0	F	44.6	29.0	36.1 ^E	34.3	50.4	47.3	41.4	30.0	57.4 ^E
Business's own application														
- stay the same	2.5	0.8	2.7	9.7	0.0	3.0	0.0	0.0	3.5	0.7	3.2	3.2	0.0	0.0
- decrease	9.7	4.1	14.5	16.4	F	11.2	1.4	1.4	12.6	13.2	7.2	1.9	23.0 ^E	15.7 ^E
- increase	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
- method not used by this business	87.7	95.1	82.8	73.9	F	85.9	98.6	98.6	83.9	86.0	89.6	94.9	77.0 ^E	84.3 ^E
Social media account														
- stay the same	9.3	6.5	11.4	14.8	0.0	7.2	27.1	19.4 ^E	10.2	4.9	8.9	12.8	8.2	7.9
- decrease	31.3	21.3	41.5	34.9	F	32.0	38.1	12.6	39.2	36.7	25.8	32.3	37.8 ^E	21.7 ^E
- increase	5.7	7.9	3.8	3.1	0.0	6.5	1.1	F	5.6	0.5	4.5	0.0	14.6 ^E	0.0
- method not used by this business	53.7	64.4	43.2	47.2	F	54.2	33.7 ^E	41.9 ^E	45.0	57.8	60.8	54.9	39.5 ^E	70.3 ^E
E-mail														
- stay the same	10.8	11.1	9.1	16.8	0.0	9.4	27.3	10.2	14.7	2.4	12.3	16.4	32.7 ^E	4.2
- decrease	73.3	68.6	82.3	60.7	F	72.5	69.1	F	74.3	82.0	73.2	69.3	52.4 ^E	85.9
- increase	6.7	8.9	5.7	1.1	0.0	7.8	0.0	F	5.5	1.4	6.6	4.1	10.0 ^E	0.0
- method not used by this business	9.2	11.4	3.0	21.4	F	10.4	3.6	18.2 ^E	5.5	14.1	7.9	10.1	4.9	9.9
Telephone														
- stay the same	8.9	7.7	9.6	12.2	0.0	7.8	21.9	15.1	11.1	2.5	9.4	14.5	32.7 ^E	4.4
- decrease	74.2	70.8	79.9	68.0	F	73.1	74.5	F	74.9	82.5	75.1	70.5	52.4 ^E	83.9
- increase	8.3	9.9	7.5	5.0	0.0	9.3	0.9	F	9.3	2.4	7.1	6.2	10.0 ^E	1.8
- method not used by this business	8.6	11.6	3.0	14.8	F	9.8	2.7	15.5 ^E	4.7	12.6	8.4	8.8	4.9	9.9
External website, platform, app, or online marketplace not owned by the business or organization														
- stay the same	4.4	4.9	3.7	5.4	0.0	4.6	4.9	0.0	4.9	5.7	4.2	12.0	13.5	0.0
- decrease	16.0	10.7	23.8	10.9	F	16.9	15.4	1.4	20.8	25.1	10.2	11.3	17.9 ^E	16.3 ^E
- increase	1.0	0.0	2.2	1.1	0.0	1.2	0.0	0.0	0.0	1.8	1.6	0.0	0.0	0.0
- method not used by this business	78.6	84.4	70.3	82.7	F	77.4	79.8	98.6	74.4	67.4	83.9	76.6	68.6 ^E	83.7 ^E

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0275-01

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

Table 18- Business's expectations regarding the prices it charges over the next three months

Business's expectations regarding the prices it charges over the next three months	Total	Employment Size				Type		Age of Business				Majority Ownership		
		1-4	5-19	20-99	100+	Private	Non-profit	2yrs & less	3-10yrs	11-20yrs	20yrs+	Women	Indig	Immig
----- % of businesses -----														
Increase	14.7	12.9	15.8	20.2	0.0	14.9	7.1	13.0 ^E	16.7	10.6	15.7	3.2	12.9	28.9 ^E
Stay the same	52.5	54.1	53.4	41.6	F	55.0	43.1	76.7 ^E	60.5	55.8	39.8	50.2	60.4 ^E	52.3 ^E
Decrease	4.9	6.9	2.3	5.7	0.0	5.6	1.0	4.9	3.8	6.2	5.0	3.8	0.0	3.1
Unknown	10.9	9.0	12.3	13.2	F	11.6	5.8	0.0	5.3	12.1	16.7	22.8	6.1	0.0
Not applicable	17.0	17.0	16.3	19.3	F	13.0	43.1	5.5	13.7	15.3	22.8	20.1	20.6	15.6

^E = use with caution

F = too unreliable to be published

Source: Statistics Canada data table 33-10-0294-01

Indig = First Nations, Métis or Inuit

Immig = Immigrant to Canada

November 2020